1		STATE OF NEW HAMPSHIRE	
2		PUBLIC UTILITIES COMMISSION	
3			
4	_	2010 - 9:10 a.m. DAY 1	
5	Concord, New	Hampsnire	
6			
7	RE:	PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE:	
8		Customer Migration.	
9			
10	PRESENT:	Commissioner Clifton C. Below	
11		Commissioner Amy L. Ignatius	
12		Sandy Deno, Clerk	
13	APPEARANCES:	Reptg. Public Service Co. of New Hampshire: Gerald M. Eaton, Esq.	
14 15		Reptg. Retail Energy Supply Assn.: Robert J. Munnelly, Esq. (Murtha Cullina) Debbie C. Albrecht, Esq. (Murtha Cullina)	
16 17		Reptg. Constellation Energy Commodities Group, Inc. & Constellation NewEnergy:	
18		Joseph E. Donovan, Esq.	
19		Reptg. TransCanada: Douglas L. Patch, Esq. (Orr & Reno)	
20		Reptg. Conservation Law Foundation:	
21		N. Jonathan Peress, Esq.	
22		Reptg. Freedom Energy Logistics & Halifax-American Energy Company:	
23		James T. Rodier, Esq.	
24	COURT	REPORTER: Steven E. Patnaude, LCR No. 52	

1		
2	APPEARANCES:	(Continued)
3		Reptg. New England Power Generators Assn.: Maureen D. Smith, Esq. (Orr & Reno)
4		Reptg. Residential Ratepayers:
5		Meredith Hatfield, Esq., Consumer Advocate Kenneth E. Traum, Asst. Consumer Advocate
6		Office of Consumer Advocate
7		Reptg. PUC Staff: Suzanne G. Amidon, Esq.
8		Steven E. Mullen, Asst. Dir./Electric Div. Al-Azad Iqbal, Electric Division
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1 PROCEEDING

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CHAIRMAN GETZ: Okay. Good morning, everyone. We'll open the hearing in docket DE 10-160, concerning Public Service Company of New Hampshire, an investigation into effective customer migration on Energy Service rates. We issued an order of notice on June 11, 2010 that, among other things, indicated that this proceeding would concern issues related to whether PSNH's suggested creation of a non-bypassable mechanism to bill a portion of Energy Service charges to all customers is permitted pursuant to New Hampshire law. We held a prehearing conference on June 28, and subsequently approved a procedural schedule, culminating in the hearing on the merits this morning. And, on November 12th, a letter was filed by the parties indicating an agreement concerning the order of witnesses for today. With that, let's take appearances. MR. EATON: For Public Service Company of New Hampshire, my name is Gerald M. Eaton. morning. CHAIRMAN GETZ: Good morning. MR. RODIER: Good morning, Mr. Chairman. Jim Rodier, for Freedom Energy Logistics and

Halifax-American Energy Company. I'm not appearing for

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       Clean Power Development today. Clean Power is not going
       to have any cross-examination and will not have a position
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 3
       in this proceeding.
 4
                         CHAIRMAN GETZ:
                                         Okay.
 5
                         MR. RODIER: Thank you.
 6
                         CHAIRMAN GETZ:
                                         Thank you.
 7
                         MR. PATCH: Good morning. Doug Patch,
       from the law firm of Orr & Reno, on behalf of TransCanada.
 8
 9
       And, with me this morning are Mike Hachey and Cleve
10
       Kapala.
11
                         CHAIRMAN GETZ: Good morning.
                         MS. SMITH: Good morning. Maureen
12
13
       Smith, of Orr & Reno, here on behalf of NEPGA. And, with
14
       me is Sandi Hennequin, Vice President of NEPGA.
15
       you.
16
                         CHAIRMAN GETZ: Good morning.
17
                         MR. DONOVAN: Good morning, Mr. Chairman
18
       and Commissioners. Joe Donovan, appearing on behalf of
19
       Constellation Energy Commodities Group, Inc., and
       Constellation NewEnergy, Inc. And, I've got with me today
20
21
       is Daniel Allegretti, the Vice President of both entities.
22
                         CHAIRMAN GETZ: Good morning.
23
                         MR. MUNNELLY: Robert Munnelly, of
24
       Murtha Cullina, on behalf of Retail Energy Supply
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       Association. And, with me is Debbie Albrecht of my firm.
                         CHAIRMAN GETZ: Good morning.
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 3
                         MR. PERESS: Good morning. Jonathan
       Peress, on behalf of Conservation Law Foundation.
 4
 5
                         CHAIRMAN GETZ: Good morning.
 6
                         MS. HATFIELD: Good morning,
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       Commissioners. Meredith Hatfield, for the Office of
       Consumer Advocate, on behalf of residential ratepayers.
 8
 9
       And, with me for the office is Ken Traum.
10
                         CHAIRMAN GETZ: Good morning.
11
                         MS. AMIDON: Good morning. Suzanne
       Amidon, for Commission Staff. To my left is Steve Mullen,
12
13
       who is the Assistant Director of the Electric Division,
14
       and to his left is Al-Azad Iqbal, who's an Analyst in the
15
      Division.
16
                         CHAIRMAN GETZ: Okay. Good morning,
17
       everyone.
                 Is there any issues we need to address before
18
       we hear from the PSNH witnesses?
                         MR. EATON: Yes, Mr. Chairman.
19
20
       letter that was filed on November 12th, 2010, there was an
21
       issue of whether PSNH would be allowed to present rebuttal
       after the intervenors' witnesses. We'll waive that
22
23
       request now, unless something new comes up during the
24
       testimony of the intervenors. And, we'll put on Mr. Hall,
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1
       as well as Mr. Baumann. Mr. Hall participated in the
 2
       rebuttal testimony. Also, we agreed before the hearing
 3
       started, and maybe Mr. Peress wasn't here, that we would
 4
       follow the intervenors' witnesses with friendly cross from
 5
       the other intervenors, and then PSNH, OCA, and Staff, in
 6
       that order, if that's acceptable to the Commission?
 7
       think it was generally acceptable to the parties that were
      here at the time.
 8
 9
                         CHAIRMAN GETZ: Anyone want to weigh in
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       on either of those issues? Ms. Hatfield.
11
                         MS. HATFIELD: Thank you, Mr. Chairman.
       Just with respect to PSNH, if I understand correctly,
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13
       reserving their right to take the stand again, I just want
14
       to point out that I think that would be sur-surrebuttal,
15
      because the Company has already filed rebuttal.
16
                         CHAIRMAN GETZ: I'm taking it that he's
17
       reserving the right to ask.
                         MS. HATFIELD: Okay. Thank you.
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19
                         MR. EATON: And, it only relates to
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       issues that are brand new today that we haven't heard
21
      before.
                         CHAIRMAN GETZ: Okay. Anything further?
22
23
                         (No verbal response)
                         CHAIRMAN GETZ: Hearing nothing, then
24
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1	please proceed.	
2	MR. EATON: I'd like to call to the	
3	stand Robert A. Baumann and Stephen R. Hall.	
4	(Whereupon Robert A. Baumann and	
5	Stephen R. Hall were duly sworn and	
6	cautioned by the Court Reporter.)	
7	ROBERT A. BAUMANN, SWORN	
8	STEPHEN R. HALL, SWORN	
9	DIRECT EXAMINATION	
LO	BY MR. EATON:	
L1	Q. Mr. Baumann, would you please state your name for the	
L2	record.	
L3	A. (Baumann) My name is Robert Baumann.	
L4	Q. For whom are you employed?	
L5	A. (Baumann) I'm employed by Northeast Utilities Service	
L6	Company. And, I'm here on behalf of Public Service	
L7	Company of New Hampshire.	
L8	Q. What is your position and what are your duties?	
L9	A. (Baumann) I'm the Director of Revenue Regulation and	
20	Load Resources for Northeast Utilities Service Company.	
21	We supply engineering, finance, accounting, regulatory	
22	expertise and backup to all of our operating	
23	subsidiaries, that being Public Service Company of New	
24	Hampshire today. My general responsibilities are	

associated with the revenue requirements calculations
for Public Service Company of New Hampshire, the
preparation in defense of those calculations, as well
as other revenue requirements calculations for the
Connecticut Light & Power Company and Western
Massachusetts Electric Company.

10

- Q. Have you testified before this Commission in the past?
- 8 A. (Baumann) Yes.

- 9 Q. Mr. Baumann, I'd like you to look at a document dated
 10 "July 30th, 2010", a cover letter signed by Robert A.
 11 Bersak, Assistant Secretary and Assistant General
 12 Counsel, followed by several pages. Do you recognize
 13 that document?
- 14 A. (Baumann) Yes, I do.
- 15 Q. And, please explain what that document is.
- A. (Baumann) This document was the Company's initial

 filing in this docket that outlined the overall issue

 that PSNH was bringing to the forefront, that of a

 fairness issue associated with the Energy Service rate

 as it related to migration of customers to third party

 supply.
- 22 Q. Do you have any corrections to make to that testimony?
- 23 A. (Baumann) No.
- 24 Q. Is it true and accurate to the best of your knowledge

1 and belief?

- 2 A. (Baumann) Yes.
- MR. EATON: Could we have that marked as
- 4 "Exhibit 1" for identification?
- 5 CHAIRMAN GETZ: So marked.
- 6 (The document, as described, was
- 7 herewith marked as **Exhibit 1** for
- 8 identification.)
- 9 BY MR. EATON:
- 10 Q. Mr. Hall, could you please state your name for the
- 11 record.
- 12 A. (Hall) Stephen R. Hall.
- 13 Q. For whom are you employed?
- 14 A. (Hall) I'm employed by PSNH. I'm Rate and Regulatory
- 15 Services Manager.
- 16 Q. What are your duties in that position?
- 17 A. (Hall) I'm responsible for pricing and rate design,
- 18 regulatory relations, and rate and tariff
- 19 administration.
- 20 Q. Have you testified before this Commission in the past?
- 21 A. (Hall) Yes, I have.
- 22 Q. I'd like you to look at a document with a cover letter
- signed by you on October 29th, 2010.
- 24 A. (Hall) I have it.

[WITNESS PANEL: Baumann~Hall]

- 1 Q. Do you recognize that document?
- 2 A. (Hall) Yes, I do.
- 3 Q. And, could you explain what it is?
- 4 A. (Hall) Certainly. This is the PSNH's rebuttal
- 5 testimony sponsored by Mr. Baumann and me, where we
- 6 comment on and/or rebut the testimony of the
- 7 intervenors in this proceeding.
- 8 Q. Do you have any corrections to make to that testimony?
- 9 A. (Hall) No.
- 10 Q. Is it true and accurate to the best of your knowledge
- 11 and belief?
- 12 A. (Hall) Yes.
- 13 Q. Do you agree, Mr. Baumann?
- 14 A. (Baumann) Yes, I do.
- MR. EATON: Could we have that document
- 16 marked as "Exhibit 2" for identification?
- 17 CHAIRMAN GETZ: So marked.
- 18 (The document, as described, was
- 19 herewith marked as **Exhibit 2** for
- 20 identification.)
- 21 BY MR. EATON:
- 22 Q. Did you gentlemen participate in discovery and
- answering data requests in this proceeding?
- 24 A. (Baumann) Yes.

1 A. (Hall) Yes.

23

24

Q. Mr. Baumann, could you provide a summary of where we are in this docket.

13

- 4 A. (Baumann) Like an opening statement?
- 5 Q. Like an opening statement, yes.
- 6 (Baumann) Okay. I wanted to make sure I understood the Α. 7 question. Good morning, Commissioners. I have a brief opening statement. And, hopefully, we'll just 8 9 summarize and get our hands around the issues at hand 10 here in this docket. Back in 2009, in September, PSNH 11 introduced an issue that was characterized as "increasing Energy Service rate as a result of 12 migration of customers to third party supply." 13 14 that testimony, we talked about a 5 percent increase in 15 the Energy Service rates solely due to migration. 16 we referred to it as an unintended result of 17 restructuring at the time. We asked in that testimony 18 that this be -- this issue be vetted by all interested 19 parties, because we believed that it was a very 20 fundamental fairness issue to small residential and C&I 21 customers, who had not migrated to third party supply, 22 and that their ES rate was too high.

The real driver was -- to this filing again was fairness. And, the portion of the law, and

I'll just read it briefly, it's two sentences, and I
quote: "The restructuring of the electric utility
industry should be implemented in a manner that
benefits all customers equitably and does not benefit
one customer class to the detriment of another. Costs
should not be shifted unfairly among customers,".

A brief understanding of the Energy
Service rate: The Energy Service rate collects costs.

And, so, it's a simple calculation of costs divided by
sales to get a rate. And, those costs are really two
-- two types of costs in nature; you have your fixed
costs and your variable costs.

Variable costs are easy to get your hand around, because it's -- fuel would be a perfect example of a variable cost, as sales increase, you use more fuel or purchased power, and, as sales decrease, you use less fuel in that sense. So, that's a defined "variable cost" from an accounting perspective.

The fixed costs are those that are fixed in nature and do not vary significantly or at all as a result of volumetric change; property tax, depreciation, debt service costs. Again, they remain fixed in nature.

And, what has happened with migration is

that the sales have decreased, the Energy Service sales have decreased, and the variable costs have decreased. But, in the formula of the ES rate, the fixed costs have not. And, again, the fixed costs are the supporting costs for the PSNH generation, for the most part. And, so, it's kind of simple math. Where, if your numerator, the top part of your equation, is not decreasing as quickly as your sales in your denominator, you're going to have an increase in your Energy Service rate. And, that's really what was happening.

Now, further analysis of that issue, we looked at it and we said "Gee, generation is beneficial to all customers, in our viewpoint, even those who have migrated to third party supply." All customers rely on PSNH generation as backup supply, whether you are taking Energy Service or third party supply. The problem is that only the remaining customers on Energy Service are paying for this backup supply, in our opinion, because the migrating customers have migrated to third party supply and are, in effect, avoiding any type of charge associated with the value of backup supply. I'll be boldly -- I'll boldly say that I think there's general consensus here among parties that there

is an issue associated with the migration and the cost allocations. The OCA, I thought, put it well in their testimony. They talked specifically about costs shifting specifically to the smaller customers, who did not change or migrate to third party supply.

Constellation agreed with the OCA on the cost-shifting issue. They talked about exposing the customers to upward pressures on the ES rate in their testimony. They also frame the issue in their summary as "costs shifting" as well.

TransCanada, they talked about the "free option" to return to PSNH supply, as they referred to third party customers who had already switched. And, they talk about "other customers that should not bear the costs to maintain the system for these larger customers." So, we've all -- we've all, in effect, agreed at a certain level on the issues.

So, what is the issue? Well, I think a simple sentence from Constellation's testimony really describes it succinctly, and I'll quote from their testimony: "Customers who do not take their commodity supply from PSNH do not benefit from the PSNH portfolio, and should not bear the cost of PSNH decisions to purchase or produce energy for ES

customers." Now, I want to emphasize the first part of that sentence, "customers who do not take their commodity supply from PSNH do not benefit from the PSNH portfolio."

Fundamentally, PSNH doesn't believe that that's true. We believe that migrating customers can come back at any time to PSNH supply, if they so choose, and that they are benefiting every day for having that supply exist, whether they are on Energy Service rate or whether they have gone to a third party supply.

Small customers, who do not migrate, are supporting 100 percent of that backup supply all the time. And, again, as we said, the migrating customers are avoiding that backup supply, unless they choose to come back. And, we just introduce that issue as the fairness issue to the smaller customers who have not switched.

So, what can be done? We put forth in our testimony an alternative that you would -- you would dollarize the value of the backup service and charge that to all customers, as a non-bypassable type of charge. Certainly, there was outcry from the suppliers, and for good reason. You know, the general

consensus was it wasn't it wasn't intended in
restructuring, that this is not the way we wanted to
go. You know, and the issue that we when we read
the suppliers' testimonies, we thought about it. And,
I guess the first thing we thought about was, first of
all, PSNH isn't fully restructured. PSNH owns its
generation. And, there is a difference. A lot of the
testimony of suppliers talked about Connecticut,
Massachusetts, and that we were different than
Connecticut and Massachusetts. And, they were correct,
we are different, and for good reason. PSNH has
benefited the customers for many years from lower cost
Energy Service supply based on our backbone generation.
And, you know, that's been evidenced by little to no
migration for many years for PSNH customers.
Connecticut and Massachusetts has, in my
opinion, suffered through some years of more expensive
market supply. They sold their generations their
generation at the end of the 1990's. And, even
Connecticut today suffers through higher energy service
rates, which they call "Standard Service rates" in
Connecticut, than what the market has to offer today.
So, our proposal, you've heard our

proposal, PSNH's proposal, or the structure of our

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proposal. The suppliers, much to our disappointment, really didn't address the fairness issue in their testimonies. They really just offered kind of, well, they really offered consistently three options. While not looking at the fairness issue, they said "look at an RFP first for excess load over the generation of your units. So, your excess Energy Service load. Let us supply an RFP for that." The second thing they did is they said "well, since there isn't a lot of excess today because of migration, let's look at -- let's look at bidding generation into the pool and getting the energy and capacity and then reserve values for that generation. And, then, we, the third party suppliers, would again respond to RFPs for all of the ES load, 100 percent of the ES load that was available to bid on." And, then, they said "well, that's not necessarily the best option", which we agree. should move to divestiture or retirement. And, this, obviously, concerns PSNH, because you're then losing the value of the backup service that we believe is very significant. The overall theme, I think, to summarize for the suppliers, is that they're -- they didn't

for the suppliers, is that they're -- they didn't address, in our opinion, they didn't address the

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fairness issue that's before us today, but they did address the potential for additional market share.

And, certainly, they are a for-profit type of entities.

And, so, it's consistent with what they have asked for, but we don't believe it addresses the real issue at hand, which is the fairness issue.

Kind of in summary, we talked about divestiture of generation. I think the overall theme that I read from the suppliers' testimonies was that we should move to full migration -- or, full restructuring. And, kind of "don't worry, because you'll get to where we all intended to go ten years ago." But, in PSNH, in my opinion, the Legislature and all the supporting bodies were a little smarter than that, and that's why we haven't moved, at least over the last ten years, to full requirements -- or, excuse me, to full restructuring, and we've kept the generation. So, the suppliers kind of say "Don't worry. When we move there, you'll only pay market prices." I guess what PSNH is really trying to say is, Because, if you do move in that "Be concerned. direction, you certainly will pay what the market will bear."

PSNH is supportive of migration, and --

1 if the costs are allocated fairly. But we believe, in 2 this situation today, that they're not being allocated 3 fairly. And, we just want to be very cautious that we develop long-term solutions to the benefit of 4 5 customers, and that we don't base those long-term 6 solutions on short-term issues today. 7 Thanks for the time that you've allowed 8 me here. 9 MR. EATON: The witnesses are available 10 for cross-examination. 11 CHAIRMAN GETZ: Okay. Thank you. 12 Unless there's some other agreement or preference among 13 the intervenors, I'm going to start with Mr. Rodier, and 14 go clockwise around the room? 15 MR. RODIER: Thank you, Mr. Chairman. 16 CHAIRMAN GETZ: Mr. Rodier. 17 MR. RODIER: Excuse me. 18 CROSS-EXAMINATION 19 BY MR. RODIER: 20 Q. Mr. Baumann, let's go back two and a half years to the 21 Summer of 2008, okay? (Baumann) Summer of 2000 --22 Α. 23 '08. Q. 24 (Baumann) '08? Α.

[WITNESS PANEL: Baumann~Hall]

- Q. Is that two and a half years? How much is that? Let's go back to the Summer of 2008. And, I'm talking about just before the Lehman debacle and the subsequent crash in energy prices. Do you recall that period?
 - A. (Baumann) Not off the top of my head. I don't remember when there was the crash, but I'll take it subject to check.
- All right. Let's just say that the prices plummeted in 8 Q. 2008. And, I think, certainly, that's been discussed 9 10 in a number of other proceedings here having to do with 11 the Company's locking in of, you know, the above-market purchase costs. Well, using the benefit of foresight 12 13 anyway. Hindsight, the market -- the prices that you 14 purchase power at over the longer term were greater 15 than what the market prices turned out, because, 16 basically, of the plunge of the natural gas prices. Do 17 you recall that? Is this familiar to you?
- 18 A. (Baumann) Yes.
- 19 Q. Okay.

5

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- 20 A. (Baumann) We do have some forward purchases that are now above market.
- Q. Okay. Now, do you recall what the price of natural gas was during the Summer of 2008?
- 24 A. (Baumann) No, I don't.

1 Q. Would you have any idea if it was like \$10 per MMBtu?

23

- 2 A. (Baumann) Again, I don't know specifically. I'd be speculating.
- Q. Yes. Do you know what it is now? Let's say it's 5, for sake of discussion, okay?
- 6 A. (Baumann) Okay.

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- So, over the last two, two and a half years, let's just 7 Q. 8 say, to keep it simple, the price of natural gas has 9 been cut in half, okay? And, if you were to assume you 10 can generate electricity at a heat rate of 10,000 Btus 11 per kilowatt-hours, you're talking when that gas is 10 cents electricity, when that gas is \$10 per MMBtu, 12 13 electricity is 10 cents per kilowatt-hour. Conversely, 14 at this point, when that gas is \$5 per MMBtu, a rule of 15 thumb would be that electricity is 5 cents a 16 kilowatt-hour. So, would you agree with me so far that 17 this sort of is the underlying context for the 18 situation you described in your summary?
 - A. (Baumann) Well, I can -- you're throwing out a lot of numbers here, Mr. Rodier. I certainly agree that, if gas prices drop 50 percent, then the market -- the current market price for electricity would drop. It's not how -- that's not how electricity is priced, in effect, in New Hampshire, because we have generation

and forward purchases. But, if you were on a real-time
situation and you were charging actual electricity
costs based on actual gas costs, which is not the case
in New Hampshire, then, hypothetically, if your prices

- 5 dropped, then so would your electric rate.
- Q. Okay. Well, here's what I'm getting at. In the Summer of 2008 -- let's make this a hypothetical to make it easy here. Let's assume that the price of power on the market was 10 cents per kilowatt-hour, okay? And, PSNH had an Energy Service rate of what, 9 cents per kilowatt-hour, let's say, for sake of discussion?
- 12 A. (Baumann) Okay.
- Q. All right. So, at that point, maybe only 10 percent of your customers have migrated, because there was no benefit to migration?
- 16 A. (Baumann) Probably --
- 17 Q. They would have to pay 10 cents, instead of 9.
- 18 A. (Baumann) Probably even less than 10 percent.
- 19 Q. Okay.
- 20 A. (Baumann) Yes.
- Q. As we're here today, maybe a third of those customers have gone to the competitive market, is that right?
- 23 A. (Baumann) That's correct.
- Q. And, basically, that's because of the dramatic

reduction in the natural gas prices has reduced the

price of purchased power down to, on a wholesale basis

anyway, five or six cents per kilowatt-hour, maybe at

retail, seven cents per kilowatt-hour. So, right now,

you know, your ES rate is eight and a half or nine

cents, and they could leave and buy it at six or seven.

You follow me?

25

- A. (Baumann) That's an accurate description for a sliver of the customers that we have at this point, because only a third have, --
- 11 Q. Right.

8

9

- 12 A. (Baumann) -- when I say a "sliver", about a third have.
- Q. Right. That's what migration is all about, this 30, 33 percent that have left.
- 15 A. (Baumann) Right. But that's not a good description of 100 percent of our customers.
- 17 Q. Oh, I agree.
- 18 A. (Baumann) Okay.
- Q. And, what has -- the situation that has created is that, I think you said you've got \$40 million in fixed costs that you are recovering through the ES rate?
- A. (Baumann) Well, (Baumann) at one point, we defined a number at approximately 40 million associated with depreciation, --

1 Q. Yes.

- (Baumann) -- property tax, and the debt service costs. 2 Α.
- 3 Didn't I hear you use "40 million" in your summary? Q.
- (Baumann) I don't believe I did. 4 Α.
- 5 Q. Okay. But, in your testimony, you said -- you pegged 6 the fixed costs roughly at 40 million? And, I don't
- 7 care if it's a different number, I'm just trying to --
- (Baumann) I think in the prefiled testimony, when we 8 Α. 9 gave a possible alternative, yes, we did say that it 10 was somewhere around \$40 million, if you were to define 11 "fixed costs" as "depreciation, property tax and debt service costs".
- 13 Okay. So, when the migration increases from, let's Q. 14 say, 5 percent to 30 percent, over a two and a half 15 year period, you have fewer units of sales to collect 16 your Energy Service costs, including the 40 million 17 that's fixed, is that correct?
- 18 Α. (Baumann) Yes.

- And, so, that, in your view, has to be paid by 19 Q. 20 somebody, so it's being -- it would be recovered off of 21 the other two-thirds that haven't migrated?
- 22 Α. (Baumann) It's currently being recovered by Energy 23 Service customers. So, yes, it would be those 24 two-thirds of the customers that have not migrated.

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- Q. Okay. But it's really -- it's the usage associated
 with two-thirds of the customers. The actual number of
 customer accounts that's migrated is probably a lot
 less than one third?
- 5 A. (Baumann) Correct.

CHAIRMAN GETZ: And, could we just verify that. When you're talking "30 percent of customers", you're talking 30 percent of load?

MR. RODIER: Yes. That was what that last exchange was all about, Mr. Chairman.

WITNESS BAUMANN: I agree.

MR. RODIER: Sales load.

BY MR. RODIER:

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Q. Okay. So, that is one effect of migration. But, when you have 5 percent of your customers in the Summer of 2008 have migrated, 5 percent of the load, -- if I say "5 percent of the customers", I think the record will be clear here what I'm talking about. So, 5 percent of the customers had migrated in the Summer of 2008. So, the other 95 percent of the load you were purchasing, you had to serve through your own generation, the IPPs, and power that you were purchasing at market prices, is that correct?

{DE 10-160} [Day 1] {11-30-10}

(Baumann) I just don't want to agree on the 5 percent.

I don't know exactly what the migration rate was.

- 2 Q. All right. Let's just --
- 3 A. (Baumann) But, whatever percentage it was, it was low.

- 4 Q. Right.
- 5 A. (Baumann) And, you're correct, the remaining customers
- on Energy Service were paying the Energy Service costs,
- 7 which included all the variable and fixed costs.
- 8 Q. Right. But what I'm talking about, with 95 percent of
- 9 the customers left, you did not have enough electric
- energy to serve them, at least, in part, you had to go
- out and buy power at the market price and recover it
- through the Energy Service rate, is that correct?
- 13 A. (Baumann) Yes.
- 14 Q. Supplemental purchases.
- 15 A. (Baumann) Sure. To the extent, and it's been this way
- for a decade, to the extent that the owned generation
- for PSNH does not cover the load, --
- 18 Q. Right.
- 19 A. -- that we go out in the market and we purchase it,
- 20 various different levels.
- 21 Q. Right.
- 22 A. (Baumann) As well as day-to-day in the daily market.
- 23 Q. So, then, when there's low -- little to no migration or
- a low amount of migration, you -- the customers are

- with you in the Energy Service rate, you have to buy
 the power to serve them at 10 cents, and you're only
 charging 9 cents. Is that correct? Would that be a
 correct summary of where this discussion has gone here
 this morning so far?
 - A. (Baumann) No, I really don't look at it that way. We go out and we purchase power at market rates.
- 8 Q. Yes.

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- A. (Baumann) To the extent that was more expensive than our own gen costs on average, then, yes, the rate would be higher than our own gen costs.
- Q. Right. But what I'm just trying to get at here is a simple proposition then. When the price of power in the competitive market is greater than your Energy Service rate, it has the effect of increasing the Energy Service rate for all customers, doesn't it? If there's no migration, you're buying power for a large customer, High Liner Foods, pick any large customer, Elliot Hospital. You're buying it at 10 and they're paying you 9 for it, is that correct?
- 21 A. (Baumann) The 10 is part of the 9. The 10 --
- 22 Q. Right.
- A. (Baumann) The 10 is a specific power source for a specific segment of the load. Whereas the 9 cents is

1 the average for all of your power sources.

Q. Okay. Well, let me ask you this. If High Liner Foods

- moved back to Nova Scotia and they weren't there
- 4 anymore, it would lower the ES rate for every one of
- 5 your customers, isn't that correct?
- 6 A. (Baumann) You're moving back to Nova Scotia?
- 7 Q. Yes. In my hypothetical.
- 8 A. (Baumann) When? Oh, it's a hypothetical. I don't
- 9 know. You've moved out of the state, someone else may
- 10 move into your house --
- 11 Q. Let's keep it simple here. If a customer goes out of
- business or leaves your service territory, in the
- 13 Summer of 2008, when your -- the price in the
- competitive market is 10 cents per kilowatt-hour, and
- 15 you're only charging 9, if you no longer have to buy it
- from them at 10 and sell it to them at 9, then all the
- other customers are going to benefit. Is that right?
- 18 A. (Baumann) If the 10 cent power is -- there's an option
- 19 to take or not take. If it's fixed, then that's not
- 20 necessarily true.
- 21 Q. Okay. Let's -- and, let's simplify the paradigm that
- 22 we're talking about. Let's assume that there was no
- lock-in of purchased power costs, okay? Let's assume
- 24 that your supplemental purchases were all from the ISO

spot market. With that simplification, would you agree
with me, if a customer goes out of business or leaves
your service territory, and you don't have to buy the
power at 10, and collect 9 cents from the customer,
then all of the other customers are going to benefit?

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- A. (Baumann) If the marginal load that leaves, if we can

 -- if we can save costs at a price that is higher than

 the average, --
- 9 Q. Right.

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- 10 A. (Baumann) -- then the average will go down.
- Q. Now, let's see if we can just, at the risk of
 oversimplification, then what I'm getting at is that
 the -- in the situation that has prevailed since
 deregulation, up to maybe two and a half years ago, the
 presence of the large customers on your system were
 increasing the Energy Service rate to all customers,
 isn't that correct?
- 18 A. (Baumann) "The presence of the large customers were increasing the Energy Service rate"?
- 20 Q. Yes.
- 21 A. (Baumann) No, I don't -- I don't understand your statement.
- Q. What I'm getting at is, if they weren't there, you wouldn't have to buy the supplemental power at 10

- cents, and charge 9 for it. That's what I'm getting

 at. So, if they are there, and you are buying the

 supplemental power at 10 cents, you're only charging 9

 cents, and it's going to increase the average rate, the
- A. (Baumann) Well, we bought the supplemental power for all customers, not just the large customers.

Energy Service rate?

- Q. But, if the large customers go, you don't have to buy
 supplemental power. I thought that's what the Company
 has been saying recently?
- 11 A. (Baumann) If the small customers go, we don't have to necessarily as well.
- 13 Q. Okay.

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- 14 A. (Baumann) I just don't want to pin it on our large customers.
- 16 Q. Yes.
- 17 A. (Baumann) They're not the villains here. In fact there are no villains.
- Q. Okay. So, now, the larger customers, fast-forward two and a half years or so to where we are now, they have left. They have left the house, right?
- 22 A. (Baumann) They have migrated to a third party supplier.
- Q. Okay. And, because you're charging 9, and they can buy it at 7, under our simplifying hypothetical, correct?

1 A. (Baumann) They can buy it for cheaper, I assume. I

[WITNESS PANEL: Baumann~Hall]

- 2 assume, I don't know what they're paying.
- 3 Q. Right.
- 4 A. (Baumann) But, I'm assuming, if they migrate, they have
- 5 done it for economic reasons.
- 6 Q. And, as you've well explained, you've got 40 million in
- fixed costs, and you have fewer units of ES sales to
- 8 spread that over, so it increases the Energy Service
- 9 rate, correct?
- 10 A. (Baumann) Mathematically, that's correct, yes.
- 11 Q. Okay. Now, let's assume that, for some unforeseen
- reason, power costs go back to 10 cents by this time
- next year, the power costs in the competitive market.
- Do you have that hypothetical in mind?
- 15 A. (Baumann) Okay.
- 16 Q. What happens? A lot of those will, according to your
- testimony, a lot of those will return to the Energy
- 18 Service rate. Isn't it that simple?
- 19 A. (Baumann) If the market price exceeds the Energy
- 20 Service average cost, --
- 21 Q. Right.
- 22 A. (Baumann) -- then it would be logic to assume --
- logical to assume that customers, if they could, I
- don't know how long-term -- what type of contracts the

1 migrating customers --

- 2 Q. Let's assume they're all short, okay?
- A. (Baumann) If they're all short, then I would assume that they would again go to the economically best choice for their businesses.
- Q. Okay. Would you be happy then, because now you've got more units to spread your ES costs over?
- 8 A. (Baumann) It would -- it would begin to alleviate the unfairness issue.
 - Q. Okay. But what about the fact that you now have to buy power at 10 cents for these customers that are returning, which is above the revenue that you're collecting? That doesn't bother you?
 - A. (Baumann) Again, it doesn't -- I mean, I'm not troubled by it. We have a generation portfolio. I just don't know, you know, you make a simplifying assumption we have to go out and purchase with the market price as high as it is, there may be other -- other alternatives. I don't know if the capacity factors of our generating units, you know, would change, and the dispatch of the generating units, the value of energy reserve. Perhaps we would have to go out and purchase more, but we may also get more value for our energy from our generating units, because the bid prices would

be that much higher. So, it's not a fair assumption to
say that we would just have to go out and purchase at a
higher cost and nothing else would happen. There would
be a drastic change in other costs, if the prices in
your hypothetical go from \$5 to \$10, or 5 cents to 10
cents a kilowatt-hour.

- Q. Well, in reading your testimony, you did make the point that, when they go back, you have to buy power at a price higher than the Energy Service rate, didn't you?
- A. (Baumann) I don't believe I did.

- Q. And, you're unwilling, as a basic proposition, to concede that this morning, under the assumptions that we're talking about?
- 14 A. (Baumann) I'm willing to say what I just said.
 - Q. Okay. All right. So, basically, what it comes down to is that, if the situation flips, to where the market price for power again becomes 10 cents per kilowatt-hour, and the customers go back, we no longer have an unfair situation, because you're recovering your fixed costs from a greater amount of sales. The fact that you may have to buy power for them, at a price that's higher than the average Energy Service rate, and thereby increase the Energy Service rate for all the other customers, that doesn't trouble you and

1 that's not unfair?

A. (Baumann) Well, again, I don't -- I'm not sure that

would increase the Energy Service rate, because of

other what I'll call "credits" that you might incur as

a result of higher Energy Service revenues, higher

reserve revenues, I just haven't done that analysis.

But I don't think it's fair to say that, when these big

customers came back, --

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- 9 Q. Right.
- 10 A. (Baumann) -- the overall costs would increase on
 11 average. But you are correct, it would start to
 12 alleviate the fairness issue that PSNH has brought
 13 forth in this docket.
- 14 Q. Okay.

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- 15 A. (Baumann) It would start to shift back the costs, in effect.
- Q. Would you turn to Exhibit 1, Page 8 please. And, would you read into the record the sentence that -- the first full sentence that starts on Line 9 and ends on Line 12. It's two sentences. It begins "as supplier".

 Would you read those two sentences.
 - A. (Baumann) "As supplier of last resort, PSNH would then be required to secure supply for these returning customers during a period of rising market prices. As

prices increase, this would translate into even" --

- 2 "this would translate into even higher Energy Service
- 3 rates for all customers."
- 4 Q. You don't agree with that any longer?
- 5 A. (Baumann) That statement says that, if you are
- 6 purchasing in a market where the prices are higher than
- 7 in the previous market, that that issue alone would
- 8 have an increase on your Energy Service rate.
- 9 Q. Okay.
- 10 A. (Baumann) But, again, --
- 11 O. I think that's --
- 12 A. (Baumann) -- there are a lot of other factors. If I
- understand your question, it was a general that "it
- 14 would increase". And, I'm saying there are a lot of
- other factors you'd have to take into consideration.
- 16 Q. Okay. Well, I was just going by your prefiled
- testimony, you understand that?
- 18 A. (Hall) Well, you added a condition that wasn't in
- 19 there, Jim.
- 20 Q. Excuse me?
- 21 A. (Hall) You added some other conditions that weren't
- 22 talked about in the testimony, --
- 23 Q. All right.
- 24 A. (Hall) -- and you reached a conclusion that doesn't

[WITNESS PANEL: Baumann~Hall]

- 1 necessarily follow.
- Q. All right. Then, let's, you know, let's move on a little bit here. What I want to get at here is now there's the context of this situation. And, I don't want to have to go find it in your testimony, but you seem to say that natural gas at \$5 an MMBtu is a temporary situation?
- A. (Baumann) My testimony says "we don't know which way

 it's going." I never said that "the low gas is going

 to go up." I said "do I believe it's permanent?" And,

 my answer is "no, I don't believe anything is permanent

 in the energy business."
- Q. Okay. Now, what's the Company assuming the long-term trajectory of natural gas prices is going to be, do you know?
- 16 A. (Baumann) "Long-term", well, what do you define as "long-term"?
- 18 Q. Fifteen years.
- 19 A. (Baumann) I don't know that answer.
- 20 Q. Okay.
- 21 A. (Baumann) Today.
- 22 Q. It's possible it could stay at \$5, right?
- 23 A. (Baumann) It's possible.
- Q. Okay. So, as a matter of fact, you have people at the

Company that do like marginal cost -- well, avoided

cost calculations, they are quite common. And, so,

you've got avoided costs that are based upon a forecast

of what's going to happen in the natural gas markets,

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- 5 right?
- A. (Baumann) We have budgets, five year budgets, that we forecast that we make some assumptions on.
- Q. Sure. Probably use -- try to use the same numbers that
 you use in your Least Cost Plan?
- 10 A. (Baumann) I'd say -- I'd say they're consistent, yes.
- Q. Yes. And, those are sort of based upon the work that
 Rich Levitan has done for the Avoided Energy Cost
 Group, or something like that, is that correct?
- 14 A. (Baumann) I'm not sure what Mr. Levitan used.
- Q. So, you're not familiar with what the Company's position is on where natural gas prices are headed for the next 15 years, are you?
- 18 A. (Baumann) No.
- Q. Okay. So, then, we have to say "what if?" What if
 they stay at \$5, okay? This is a hypothetical. Follow
 me?
- 22 A. (Baumann) Is that a question? I'm following.
- Q. I'm sorry. You're right. It wasn't a question. Did
 you -- do you understand my hypothesis here? Natural

{DE 10-160} [Day 1] {11-30-10}

gas is staying at \$5 for the next 15 years?

- 2 A. (Baumann) Okay.
- 3 Q. I'm going to follow it up with some questions.
- 4 A. (Baumann) That's simple enough.
- 5 Q. Okay. Now, if that's the case, then this migration is
- 6 no longer the -- you used the word "phenomenon", I
- 7 believe, or it's no longer a temporary situation, it's
- 8 unfair. It's chronic, isn't that correct? It's
- 9 enduring. It's permanent.
- 10 A. (Baumann) Well, again, migration is not unfair. You
- just put the two together.
- 12 Q. I meant the results --
- 13 A. (Baumann) The cost allocation and cost-shifting is
- 14 unfair.
- 15 Q. Okay. It could happen, couldn't it?
- 16 A. (Baumann) What could happen?
- 17 Q. That the market price of power is less than the Energy
- 18 | Service rate for the next 15 years, is that correct? I
- mean, it could happen, couldn't it?
- 20 A. (Baumann) Anything -- anything's possible.
- 21 Q. And, we have experts in the room, I'm sure, if they're
- asked, they would say that may even be "probable" or
- 23 "likely". We've got people like Mr. Allegretti, we've
- got Mr. Hachey here, we've got others that, if people

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are interested in what the prevailing wisdom is on the
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- 2 avoided costs at this point, they could answer that
- 3 question. So, --
- 4 A. (Baumann) I don't agree with that.
- 5 Q. Okay.
- 6 A. (Baumann) I just don't agree with that.
- 7 Q. All right.
- 8 A. (Baumann) "Probable" and "likely"?
- 9 Q. Yes.
- 10 A. (Baumann) Well, I got a bridge in Brooklyn, you want to
- 11 buy it?
- 12 Q. Okay. Well, I could be wrong. So, --
- 13 A. (Baumann) But anything can happen.
- 14 Q. And, if I am, they will correct me. So, again, it's a
- 15 -- what do you see the future? What would it look
- like, if this migration just keeps growing? Do you
- 17 have any plans for this? Have you studied this? Have
- 18 you analyzed this?
- 19 A. (Baumann) We haven't analyzed --
- 20 Q. Are you fearful?
- 21 A. (Baumann) -- 100 percent migration or 50 percent
- 22 migration.
- 23 Q. Okay.
- 24 A. (Baumann) We just haven't gotten there.

{DE 10-160} [Day 1] {11-30-10}

[WITNESS PANEL: Baumann~Hall]

- Q. 1 All right. Well, we've talked about that, let's just 2 say in our hypothetical here, that it's possible that 3 the market price of power could be at five cents per kilowatt-hour based upon natural gas for the next 15 4 5 years at \$5 per MMBtu. I want to follow that up and 6 then ask you, the other thing that we're talking about 7 here that governs the rate of migration is the relationship of that, obviously, with the market price 8 9 of power, correct? I mean, that's axiomatic.
- 10 A. (Baumann) I lost your question.
- Q. Well, if the ES rate is greater than the market price of power, you're going to have migration?
- 13 A. (Baumann) It depends on the spread.
- Q. Okay. So, let's talk about the spread. Where's the Energy Service rate going, next few years?
- 16 A. (Baumann) It depends on the price of power.
- Q. Yes. You got any -- anything that you would be -capital costs you would be inserting into the ES rate
 to recover during the next two years?
- 20 A. (Baumann) We have environmental capital costs at
 21 Merrimack that everyone is well aware of. The scrubber
 22 that will go into service.
- 23 Q. Is that going to increase the ES rate?
- 24 A. (Baumann) All things equal, yes.

1 Q. Okay. What do you mean by that, "all things equal"?

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- 2 A. (Baumann) If market prices were to increase, --
- 3 Q. Okay.

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- 4 A. (Baumann) -- and customers were to migrate back, I
 5 mean, there are a lot of different variables.
- 6 Q. Okay. The hypothetical is -- it is a hypothetical.
- A. (Baumann) But, generally speaking, if you add a large capital investment into the Energy Service rate base, then, yes, I agree with you that it would increase the ES rate.
- Q. Okay. And, therefore, under these assumptions, the spread's going to increase?
- 13 A. (Baumann) Depends on what the market prices are.
- Q. Well, under this hypothetical, the market price of gas stays flat for the next 15 years. And, the Merrimack goes into the Energy Service rate in mid 2012. The spread between ES and the market price of power is going to increase and therefore accelerate migration?
 - A. (Baumann) Under that very limited hypothetical, if your market price stays flat, and your average price goes up, yes, you would probably increase migration. Or, let me put it this way, there might be more people out there that would take advantage of that market spread.

 But, again, it depends on what spread is necessary,

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like I said before, because there's a spread today, but
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- 2 I don't see a lot of residential customers being
- marketed to because of that spread.
- 4 Q. Well, you know, that's a good point. Because it looked
- 5 to me like, in Connecticut, though, there's a couple
- 6 hundred thousand residential customers that have gone
- 7 to the competitive market. Is that correct?
- 8 A. (Baumann) I don't know the exact numbers. But, yes,
- 9 there's a lot more than in New Hampshire.
- 10 Q. It's a big number, isn't it?
- 11 A. (Baumann) Yes.
- 12 Q. So, it can happen?
- 13 A. (Baumann) Anything can happen.
- 14 Q. All right. So, let's just pursue this a little bit.
- 15 You start to have a migration of residential customers
- in a couple of years, it reaches down to that level, it
- almost brings back this specter of the "death spiral"
- 18 that we used to talk about in connection with the
- nuclear plants. Do you follow me? That could happen,
- 20 couldn't it?
- 21 A. (Hall) I don't agree.
- 22 A. (Baumann) "Death spiral"?
- 23 A. (Hall) I don't agree with you, Jim.
- 24 Q. Well, just explain --

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1 A. (Hall) What you're attempting to do is take one limited
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- 2 situation, apply all kinds of "what ifs", change
- nothing else, and say "Well, that's what's going to
- 4 happen." If all of these scenarios -- if this scenario
- 5 came true, quite frankly, I don't know what we'd do.
- But we'd do something to address the situation. And, I
- 7 think all parties would.
- 8 Q. All right.
- 9 A. (Hall) So, I can't accept your hypothetical that
- 10 "nothing else is going to change."
- 11 Q. Okay. But, you know, I'm satisfied with that answer,
- that you don't know really what you'd do --
- 13 A. (Hall) I don't think anyone does. Nor does anyone know
- what future energy prices are going to be.
- 15 Q. True. But we have to plan --
- 16 A. (Hall) And, you've asked us to accept a hypothetical
- that they're going to remain unchanged for 15 years.
- 18 Q. Okay. But you have to plan for uncertainty, don't you?
- 19 A. (Hall) Everyone does.
- 20 MR. RODIER: Okay. All right. May I
- 21 have a brief moment, Mr. Chairman, just to review my
- 22 notes?
- 23 CHAIRMAN GETZ: Certainly.
- 24 BY MR. RODIER:

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[WITNESS PANEL: Baumann~Hall]
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- 1 Q. So, let's then -- you want to talk about "fairness" and
- 2 the competitive suppliers don't want to talk about it.
- Is that what you say in your summary?
- 4 A. (Baumann) I said that the fairness issue, we don't
- 5 believe, was addressed in any substantive way by the
- 6 suppliers' testimonies.
- 7 Q. Now, "fairness" is a pretty elusive concept, is it not?
- 8 A. (Baumann) Not as we have described it in our testimony.
- 9 The word "fairness" is a concept. But, as specifically
- 10 supplied here in our testimony, we're very succinct as
- 11 to what we mean by "fairness".
- 12 Q. Okay. All right.
- 13 A. (Baumann) With the "fairness" issue.
- 14 Q. Does "equitable" mean the same thing to you?
- 15 A. (Baumann) Not necessarily.
- 16 Q. How about "just"?
- 17 A. (Baumann) No. I --
- 18 Q. All right. How about --
- 19 A. (Baumann) Not necessarily.
- 20 Q. How about non-oppressive?
- 21 A. (Baumann) No.
- 22 Q. Okay. How about "cost allocation"? How do you
- 23 determine "fairness"? Don't you -- in fact, you have
- 24 to allocate the costs?

A. (Baumann) Sure. I mean, the whole cost of service
allocation is, you know, is an allocation methodology

- 3 based on certain parameters.
- Q. Yes. Well, since when, you know, you recover these
 40 million in fixed costs, you're recovering them just
 across kilowatt-hour sales, isn't that correct?
- 7 A. (Baumann) Yes.
- Q. Well, Mr. Hall, you're a rate man of many years. There are a number of ways to allocate fixed costs to customer classes, aren't there?
- 11 A. (Hall) Sure there are. And, ultimately, it's up to the
 12 Commission to determine.
- Q. In fact, you can use, as I vaguely recall, contribution to system peak, contribution to non-coincident peaks, the average in excess demand method, do you recall that?
- 17 A. (Hall) There's all kind of methodologies.
- 18 Q. All right.
- 19 A. (Hall) Each with their own frailties and each with their own benefits.
- Q. Right. That doesn't mean that necessarily the best way to do it is to just spread it across kilowatt-hours, is it?
- 24 A. (Hall) Any methodology you use has benefits and

drawbacks. And, ultimately, it's up to the Commission to determine whether it's reasonable.

- Q. And, ratemaking is really an art or quite a bit, isn't
- 4 it?
- 5 A. (Hall) I'd agree.
- Q. And, what I'm getting at here is space heating

 customers use only power in the winter, and they pay

 the same ES rate as everybody. Air conditioning

 customers use it only in the summer. They pay the same

 rate as everybody else. So, inherent in ratemaking are

 some judgments have to be made based upon a number of
- 13 A. (Hall) Sure.

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MR. RODIER: Okay. That's all I have,

considerations, is that correct?

- 15 Mr. Chairman. Thank you.
- 16 CHAIRMAN GETZ: Thank you. Mr. Patch.
- 17 BY MR. PATCH:
- Q. I want to begin with a question about how long the
 option has existed for PSNH's customers to migrate to
 competitive suppliers? And, either one of you can
 answer that question. Maybe Mr. Hall would be better.
- 22 A. (Hall) Sure. Since May 1st, 2001.
- Q. So, it's been nine plus years. I think I heard

 Mr. Baumann refer to a "decade" earlier, but it's close

{DE 10-160} [Day 1] {11-30-10}

- 1 to a decade?
- 2 A. (Hall) Yes.
- 3 And, during that time frame, when migration has been Q. available to PSNH customers, can you tell the 4 5 Commission what strategies PSNH has developed in its 6 power supply in order to deal with the possibility of migration to avoid added costs being incurred by 7 non-migrating customers? I mean, you've had nine and a 8 9 half years to think about this and to do something 10 about it. Can you explain to the Commission what 11 you've done?
 - A. (Hall) With regard to power supply strategy, neither one of us is the right witness to answer that question.

Okay. Well, I'm going to offer a data request that was

responded to in this docket. And, I think, Mr.

Baumann, your name was on this. And, I'm referring to

TransCanada 26. And, I'm going to hand out copies now.

(Mr. Patch distributing documents.)

19 BY MR. PATCH:

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Q.

Q. Now, the question here is a little bit different. But I think if you look at sort of the second half of the question, "Please describe all efforts undertaken by PSNH to minimize price risk to customers, in particular those customers "that have less of an opportunity to

{DE 10-160} [Day 1] {11-30-10}

Baumann~Hall]

[WITNESS PANEL:

choose a lower cost electric supplier", due to the

option PSNH customers have since deregulation to choose

an [alternative] supplier." And, Mr. Baumann, you're

listed as one of the witnesses there, is that correct?

A. (Baumann) Yes.

- 6 Q. And, would you read the response into the record.
- 7 A. (Baumann) The entire response?
- Q. That's fine, or portions of it, if you want. Buteverybody's got it in front of them.
 - A. (Baumann) Okay. "Default Service price risk has been minimized for all Default Service customers by having Default Service prices set only twice annually, thus minimizing the number of times per year customers needed to react to new price signals. Further, Default Service price risk has also been minimized through managing over/under recoveries. Principally, this has been accomplished by purchasing supplemental energy requirements and fuel such that these costs were captured in the rate setting process and by managing capital and O&M generation costs."
 - Q. Now, does that refresh your recollection about whether, in fact, you're a correct witness to answer a question about steps that have been taken in order to address this issue?

- A. (Baumann) Again, I read the generic questions. I cannot address what specific steps were taken to manage capital and O&M generation costs. That's why

 Mr. Smagula is a witness on here.
 - Q. But, I mean, you're generally competent to respond to the question about "what steps have been taken in order to address those issues", apparently, because your name is on this response, correct?
- 9 A. (Baumann) I'm one of the co-witnesses, yes.

- Q. I want to focus for a minute on the language here about "this has been accomplished by purchasing supplemental energy requirements and fuel such that these costs were captured in the rate setting process." What does that mean?
- A. (Baumann) Well, maybe Mr. Rodier has rubbed off on me, but I'll give you an example. If you do not purchase ahead either for purchased power or for your fuel, and you buy it currently every day in the market or every week in the market, you have introduced more price uncertainty in your forward pricing, i.e., your rates, because versus purchasing ahead, either power purchases or purchasing your fuel, you have fuel contracts for coal and gas and oil ahead, that locks into the rate-setting process a rate that is much more known and

measurable and has a less of an opportunity to be
variable in the future. And, so, when they talk about
"over/under recoveries", "managing over/under
recoveries", that's part of the process of managing
over/under recoveries. And, by "managing", we mean
minimizing the variation in over and under recoveries.
So, if you lock in more of your costs in the future,
you add value to the process, in that the rates are
more known and measurable and will not be more variable
in the future, with, again, creating over and under
recoveries, if you're in the short-term market for any
of your commodity costs.

- Q. But, I mean, as that says, "costs are captured in the rate setting process". So, is it fair to say then that any risks associated with that are borne by ratepayers, not by shareholders of NU, is that correct?
- A. (Baumann) Well, the shareholder -- excuse me, the customers' rates will be set based on those known prices. When you characterize the word "risk", risk of prices going up? Risk of prices going down? I'm not sure what you mean, but --
- Q. I'll try to explain then. I mean, risks associated with decisions that are made by NU or Public Service Company of New Hampshire that assume that prices are

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going one way or the other, and it results in a difference between, say, a market price and the price that PSNH has paid for power. I think there's a difference there. And, I'm thinking about the response you gave to another data request that was attached to Mr. Hachey's testimony. And, that's -- just give me a minute, it's Q-STAFF-002, and that points out above-market costs resulting from purchases that have been made by Public Service Company of New Hampshire. So, that's really what I'm referring to, is those differences in costs. And, whose responsibility those costs are? It's not the shareholders, you're not suggesting, is it? If there are decisions made by Public Service Company of New Hampshire, it's the ratepayers that pay those costs. (Baumann) Well, when PSNH goes out to purchase ahead, either electricity or fuel, that, in effect, is

A. (Baumann) Well, when PSNH goes out to purchase ahead, either electricity or fuel, that, in effect, is managing the ES rate. And, it's really -- I look at that, that piece alone as a mitigation of risk.

Mitigation of risk that your rate in the future is far greater than or far less than what the market rates might be. It gives price certainty to customers. It doesn't give a guarantee that it's going to be the lowest price at the time. It's price certainty. And,

that's, again, what TC-026 is talking about, in terms
of managing the rate in the regulatory framework.

- Q. So, there are never decisions that have been made by NU or PSNH about power purchases that have resulted in
- 5 higher costs to ratepayers than what it would have paid
- if they had been shopping on the market. Is that what
- 7 you're trying to say?
- 8 A. (Baumann) No.
- 9 Q. If I understand correctly, your position is that
- customers who remain on the ES rate are faced with
- 11 higher costs. And, so, basically, as a result of that,
- the Commission needs to address the issue. Is that
- 13 correct?
- 14 A. (Baumann) Today, they're faced with a higher allocation
- of certain costs. So, overall, their rate has gone up.
- 16 Q. And, that's a fairly recent occurrence, correct?
- 17 A. (Baumann) Since migration started.
- 18 Q. I mean, I think the first time when PSNH raised this
- issue, you correct me if I'm wrong, was in I think it
- 20 was the 09-180 docket, the ES docket last year. Is
- 21 that your recollection as well?
- 22 A. (Baumann) Right. That was filed on September 24th,
- 23 2009.
- Q. And, at that point in time, I believe the migration

level was approximately 23 percent, or it was in that range. Does that square with your reconciliation?

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- A. (Baumann) Subject to check, I think you're in the right ballpark.
- Q. And, so, was that the tipping point, where all of a sudden PSNH decided "it's just gone too high and we need to do something about it"? Is 23 percent, you think, that tipping point?
- (Baumann) It wasn't based on a percentage. We had --Α. we had discussed, probably in the months leading up to that filing, we had discussed the issue, when migration was even lower than that. But it got to the point that, when we were filing for the new rates for 2010, that we felt we should bring this issue in front of the Commission. Because, you know, we had -- we had a very, very large decrease in gas prices, as Mr. Rodier pointed out before; we had an economy that some were saying "it was going to be a short-term recession" and others were saying "it could be a long-term recession." So, we just felt it was more -- it was appropriate at that time to raise the issue to the Commission. we had had some off-line discussions with the Consumer Advocate's Office as well on those issues. So, it was a general concern about our customers, and the cost

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         allocation and the cost shift that we were starting to
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         see.
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- Well, if the -- and I think your position is that you Q. think migration is probably going to decrease in the future, is that correct?
- (Baumann) No, I didn't say that. Α.
- Okay. Well, I'm going to show you a copy of the 7 Q. response to TransCanada 17. 8

9 (Atty. Patch distributing documents.)

10 MR. PATCH: I'd ask that this be marked

11 as the next exhibit.

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CHAIRMAN GETZ: Well, while we're at it, 12

13 let's mark for identification as "Exhibit Number 3"

14 TransCanada Set 1, Question 26 and the Company's response.

And, we'll mark for identification as "Exhibit 4"

16 TransCanada Set 1, Question 17.

17 (The documents, as described, were

18 herewith marked as Exhibit 3 and

19 Exhibit 4, respectively, for

20 identification.)

- 21 BY MR. PATCH:
- 22 Now, as I understand the response to this question,
- 23 your name's on this one, it says: "Please explain how
- 24 long you expect the migration levels PSNH is currently

- 1 experiencing to last and whether you believe they will ever be experienced again?" And, if I read your 2 3 response correctly, it says "PSNH believes that migration will decrease." Is that correct? 4 5 (Baumann) If you only take part of the response. the question says "how long do you expect the migration 6 7 levels PSNH is currently experiencing to last?" So, I read that to say "Okay, you're at a certain level. How 8 9
 - long do you think that's going to last, and whether you believe it would ever be experienced again?" So, I took that to mean "ever experienced again", so that means "to last or to go down." And, our response says that, if the economy improves, and, you know, it's tied to national and global economies, that we believe that
- migration would decrease if we had a substantial improvement in the economy.

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- Q. So, you think it's tied to the economy? It's not tied to the price of natural gas?
 - A. (Baumann) I think the economy is a large reason why gas could become more expensive. It's really a simple economic theory of supply and demand. And, if there's more demand in the economy for products and goods, there will be a larger demand for raw materials, and the prices would increase.

CHAIRMAN GETZ: Excuse me, Mr. Patch. 1 2 want to understand, Mr. Baumann, are you talking about 3 rate of migration or the level, overall level of the load 4 that has migrated? 5 WITNESS BAUMANN: Well, when I read the 6 question "migration levels that PSNH is currently 7 experiencing", I read that as "we're at 30 percent". "And, whether you believe it would ever be experienced 8 again." So, I took that to imply that, you know, "if it 9 10 went away, would you ever go back to that 30 percent 11 level?" That's how I read the question. And, then, again, the response, well, talks about the economy and 12 13 such. 14 CHAIRMAN GETZ: Please proceed, Mr. 15 Patch. 16 WITNESS BAUMANN: Mr. Patch, you know, 17 just maybe this will help. But we're not sitting here 18 today saying that we know if migration is going to go up or migration is going to go down. We just don't know 19 20 There are a lot of reasons why it might go either 21 way. Mr. Rodier pointed out the cost pressures on the 22 Energy Service rate based on capital expenditures. 23 the economy, and all this question wanted to say, and I

apologize if it was misleading, is that, to the extent the

global economy and the United States economy increases
dramatically, that would have a material effect, we
believe, on gas prices. And, if that is the case, it may
impact migration.

BY MR. PATCH:

- Q. Well, assume for a minute that the Commission goes along with your recommendation and implements or authorizes PSNH to implement a non-bypassable charge. If migration dips below 23 percent, should the charge be removed? You didn't ask for it until there was a 23 percent migration.
- A. (Baumann) Again, I said before, the "23 percent" was not a magic number. That just happened to be what it was at the time when we decided that this was a situation that had to be brought to the attention of the Commission and all parties.
- Q. What about 15 percent or 10 percent or 5 percent?

 There's no magic number. Is there any number below which, if migration were to drop, that the Commission ought to say "No, you know, there's only this bandwidth within which a non-bypassable charge ought to be included"?
- A. (Baumann) I think you probably described it well. It's a bandwidth, and that bandwidth would really be defined

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1 as "what are the costs and how should they be allocated?" If there's cost-shifting, then there 2 3 should be a reallocation of those costs. We could get into dollar amounts. And, I would certainly argue that 4 5 there are material amounts and there are immaterial 6 But, my threshold of immateriality, when it 7 concerns customers and the proper costing and recovery of those costs is pretty small, and the costs should be 8 9 borne by those who are benefiting.

- Q. But, again, PSNH has had nine and a half years since migration has been a possibility, correct? And, it wasn't until, basically, a year ago that you made a recommendation to the Commission about doing something. If I'm correct, I don't think there were any recommendations before that. But, you know, what you're now saying is, it's at an unacceptable level, but you hadn't thought that through before a year ago?
- A. (Baumann) We're not saying "migration is at an unacceptable level."

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- Q. Okay. You know, that may be an incorrect phraseology from your perspective. But, obviously, migration had reached a level where you felt something had to be done about it. Is that correct?
- 24 A. (Baumann) No. As a result of migration, there's a cost

1 allocation issue of fairness to customers.

- 2 Q. Well, wasn't that there nine years ago?
- 3 A. (Hall) It didn't -- it didn't appear nine years ago,
- 4 because, if you don't have any migration, then costs
- 5 are allocated to all customers.
- 6 Q. But there's been migration for some --
- 7 A. (Hall) And, therefore, -- and, therefore, it was a non-issue.
- 9 Q. But there's been migration for some period of time, 10 correct? And, it wasn't -- it didn't reach a level
- where you thought it was important enough to bring to
- the Commission's attention until about a year ago,
- 13 correct?
- 14 A. (Hall) Yes, I didn't follow the beginning part of your
- 15 question.
- 16 Q. I'll withdraw the question. Thank you. Now, at one
- point in your rebuttal testimony, I'm looking at Page
- 18 2, Lines 11 and 12, you say, and I'm quoting, "due
- solely to migration of load by large customers to
- 20 competitive suppliers, smaller (primarily residential)
- customers who remain on the ES rate are faced with
- 22 higher costs." Did I read that correctly? Page 2,
- 23 Lines 11 and 12.
- 24 A. (Baumann) Yes.

- 1 Q. So, the only thing that's causing this is migration. 2 It isn't higher coal costs at Merrimack Station. 3 isn't any other costs associated with your generation. It isn't, you know, that response to the data request 4 attached to Mr. Hachey's testimony. It isn't, you 5 6 know, increased costs at Merrimack Station that are 7 coming down the road or costs associated with IPP 8 contracts or Hydro-Quebec coming down the road. 9 only because larger customers are migrating. Is that 10 your testimony?
 - A. (Baumann) No. My testimony -- this is the rebuttal, so it's our testimony, due solely to migration, if you look at migration on its own, that's having an increased effect on the Energy Service rate.
 - Q. So, do we need to add that to your testimony then,

 "when you look at migration on its own", because I

 don't see that there?

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A. (Baumann) It says "due solely to migration of load."

In other words, due to that one item, the ES rate is going up. It doesn't address coal prices, purchased power prices, or any other, O&M. And, I never meant it to say that "the only reason the ES rate is going up is due to migration." That would not be a correct statement.

1 Q. Okay. Do you know what PSNH's savings would have been if it had waited to buy the supplemental power in 2 3 accordance with the written words of the Least Cost Plan, the most recent one, that said "purchasing to be 4 5 conducted in multiple phases during May through the filing date of the final rate forecast, normally in 6 7 November"? I'm going to object to that 8 MR. EATON: I think the issue of the Least Cost Plan was 9 question. 10 fully litigated in 09-180. And, that PSNH's Least Cost 11 Plan had a description of what we had done in the year prior to filing that Least Cost Plan, and it also had 12 13 supplemental parts to the plan that said "we should be 14 flexible and be able to change as conditions permit." 15 issue of the Least Cost Plan has already been litigated 16 and decided by the Commission in favor of PSNH. 17 (Chairman and Commissioners conferring.) 18 CHAIRMAN GETZ: Mr. Patch, do you have a 19 response? MR. PATCH: Well, I guess the only thing 20

MR. PATCH: Well, I guess the only thing I -- I understand, Mr. Chairman, that it was litigated in that docket, I don't disagree with that. But there is a specific provision in the statutes that basically says, and I'm paraphrasing it, because I don't have the language

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in front of me, that a utility, after a Least Cost Plan has been approved, is supposed to demonstrate, I think the Commission has to recognize in the context of the docket that whatever is being filed by the utility is consistent with that Least Cost Plan. So, I think it's a relevant issue. I'm happy to handle it, obviously, however the Commission would like.

CHAIRMAN GETZ: Well, we're going to permit the question. I think that there's -- I think you're referring to Sections 378:39, 40, and 41 in conformity of plans. So, we'll permit the question. You may need to restate it.

WITNESS BAUMANN: That would be helpful.

BY MR. PATCH:

- Q. Do you know what PSNH's savings would have been if it had waited to buy the supplemental power in accordance with the written words of its Least Cost Plan, which say "purchasing to be conducted in multiple phases during May through the filing date of the final rate forecast, normally in November"?
- A. (Hall) Okay. First, I'm going to disagree with the premise of your question. Because I don't have the Least Cost Plan in front of me, but, if I recall, there was other language in the Least Cost Plan that, as

[WITNESS PANEL: Baumann~Hall]

1		Mr. Eaton pointed out, talked about "flexibility". So,
2		I don't agree that the Least Cost Plan absolutely
3		required us to do things in a proscriptive basis.
4		The direct answer to your question,
5		however, is "No." I haven't performed that analysis.
6	Q.	Okay. So, in other words, the Commission should just
7		ignore that language from the plan, because there's
8		other words in there that suggest that PSNH could do
9		something different, if I understand you correctly?
10	Α.	No. I think the Commission has already considered
11		them. And, in fact, each and every year they've deemed
12		our purchasing practices prudent. In fact, your
13		witness, in another docket, has submitted testimony
14		saying the purchases we made in 2009 were prudent.
15	Q.	I don't disagree with that. But these words are from
16		the Least Cost Plan. And, I guess you're suggesting
17		"No, don't look at those words. Look at different
18		words in the Least Cost Plan"?
19	Α.	(Hall) I think, if the Commission deems our purchasing
20		practices prudent, they're, in fact, deeming that we
21		did things in accordance with the Least Cost Plan.
22		Otherwise, they wouldn't make that decision.
23	Q.	On Page 4 of your rebuttal testimony, Line 6 through 9,
24		you say the use of RFPs "would naturally afford

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- TransCanada and other suppliers [an] additional
 opportunity to make more money in an expanded
 marketplace."
- 4 A. (Hall) Okay. Where are you again?
- Q. Page 4, rebuttal testimony, Exhibit 2, Lines 6 to 9.

 Do you see that?
- 7 A. (Hall) Yes.

- Q. If an RFP process were used to purchase any power above and beyond what's supplied by your generating facilities, wouldn't the amount of supplemental power needed to serve ES customers be the same, whether it was done through an RFP or the way PSNH does it now?
 - A. (Hall) I missed something in that question. I am not quite following what you asked.
 - Q. Well, let's assume for a minute that the Commission were to do what TransCanada and some other parties have recommended, and that would basically require that PSNH, any supplemental power it needed above and beyond what it generates, were going to be used -- was going to be purchased through an RFP process, instead of the way you do it now. I guess I'm trying to understand why that means suppliers would, as you say, make more money? I mean, isn't it the same amount of power that would be out there that would be purchased, whether

it's from suppliers through an RFP process or through a
broker, the way you do it now? So, why would they make
more money?

- A. (Baumann) I'm just reading the words here. And, we talk about "opportunity to make more money." In other words, if --
- Q. So, you don't think the RFP process would work to keep the price down, is that what you're saying?
 - A. (Baumann) No. Actually, I'm responding that one of the testimonies of the suppliers at one point said that "PSNH had not given them the opportunity to bid on power in the past." And, this statement goes to the solution that, if an RFP process, versus PSNH going out and buying themselves, if an RFP process took place in lieu of that, that that would give the suppliers an opportunity to bid on those, as opposed to -- and responding to somebody's -- one of the testimonies that said we "did not have the opportunity." "We", meaning the suppliers, did not have the opportunity. That's really just saying that it would change -- change the playing field from PSNH directly purchasing, versus suppliers having the opportunity to bid.
 - Q. But explain to me and to the Commission how suppliers are going to make more money in that scenario? I just

1 don't understand.

- A. (Hall) If they won the bid, they would presumably bid a price that would allow them to make money.
 - Q. But what about the suppliers who would not be the ones who would have been chosen by PSNH to supply that power. They're losing money, aren't they? So, isn't that a net zero?
 - A. (Baumann) No. I don't think so. I mean, if PSNH goes out to purchase power, and we go directly to somebody that would supply that power, that cost might be distinctly different than an RFP process, where you have individual suppliers bidding on that power in the marketplace. And, again, it would allow them more opportunity. And, every time, I assume, they bid for power, they would be -- they would be affording themselves the opportunity to make money.
 - Q. So, a sole source method of procuring power is better than an RFP process, is that what you're saying?

 Better for ratepayers?
 - A. (Hall) I think it's better for customers. I think I now understand your question. Are you asking, under an RFP process, someone wins a bid; but, if you use an RFP process, you wouldn't use a bilateral arrangement, and therefore a supplier that would have been in the

[WITNESS PANEL:

1 bilateral arrangement wouldn't make money, yet the

Baumann~Hall]

- 2 person winning the RFP would? Is that kind of what
- 3 you're getting at?
- 4 Yes. Q.
- 5 (Hall) Now, I understand. First of all, I'll agree
- 6 with what Mr. Baumann said. But, beyond that, the way
- 7 I understood the RFP process described by suppliers
- was, in this case, for load-following service, for the 8
- 9 supplemental piece of load, there's more profit margin
- 10 in load-following service than there is in a bilateral
- 11 wholesale transaction.
- Could you just -- I didn't hear that entirely. 12 Q. There's
- 13 no what?
- 14 (Hall) There's more profit margin --
- 15 There's more profit margin? Q.
- 16 Α. (Hall) -- in load-following service, because there's
- 17 more risk involved for the supplier. And, therefore,
- 18 they have to build in risk and profit into their bid.
- And, there isn't any in the -- so, you don't think an 19 Q.
- 20 RFP process keeps a price down, you think it drives the
- 21 price up? Is that what you're saying?
- 22 Α. (Hall) I think an RFP process results in higher prices,
- 23 yes.
- 24 Well, then, Mr. Baumann, what do you do in Connecticut Q.

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- A. (Hall) Over the long term.
- Q. Mr. Baumann, what do you do in Connecticut and
 Massachusetts then? Do you use an RFP process?
 - A. (Baumann) Yes. Those -- Both of those states have divested in their generation, and then there is a -- what they call a "Standard Offer Service", which is kind of equivalent to the Energy Service, the customers that have chosen not to switch to third party supply.
 - Q. So, you agree with Mr. Hall then? Would ratepayers then, in those states, be better off using a process that's like the one used by PSNH right now here in New Hampshire, because it would save money?
 - A. (Baumann) With generation as well or -- you're really talking apples and oranges here between Connecticut,

 Massachusetts, and PSNH.
- Q. Well, we're talking about the purchase of power to
 supply the customers who aren't -- who haven't
 migrated, aren't we, in those states? I mean, what's
 the difference?
 - A. (Baumann) Well, going back to your question, I agree with Mr. Hall. I think, if you go out and have a bilateral purchase made internally by PSNH, versus going out in an RFP process, that that adds costs to

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1 the power.

2 Q. And, even if it's an RFP designed for strips of power?

- 3 A. (Baumann) Again, that's -- that's my opinion, yes.
- 4 Q. And, is it your position then the process that you
- follow now to purchase power, the brokers don't make
- 6 money and the suppliers who are supplying the power
- 7 don't make money on that? There's no profit in that?
- 8 A. (Baumann) No, there would be a profit. People aren't going to sell unless there's a profit, generally.
- 10 Q. In your rebuttal testimony, Page 11, Line 13 to 15, you
- say that "under the managed portfolio approach...
- savings attributable to risk mitigation and cost
- reduction redound to customers." Do you see that?
- 14 A. (Hall) Yes.
- 15 Q. Isn't the flip-side of that true? I mean, assume for
- our purposes that PSNH make some decisions about power
- 17 purchases, either over purchases what it needs or
- 18 purchases at a time, you know, when the price is at its
- 19 peak, isn't it true that that has a negative impact on
- 20 customers? So, isn't the flip-side of your statement
- 21 true?
- 22 A. (Hall) Well, sure, to the extent that that happened.
- But, you know, earlier in this paragraph we talk about
- 24 the study that was introduced in Mr. Allegretti's

testimony from LaCapra Associates. And, this kind of
addresses the line that you were asking us just a few
minutes ago, with regard to "whether a bid process is
-- results in higher or lower costs than a managed
portfolio approach?" That LaCapra study concluded that
a managed portfolio approach did result in slightly
lower prices.

- Q. Then, again, have you recommended in Connecticut and

 Massachusetts that the methodology be modified in order
 to save ratepayers money?
- 11 A. (Baumann) I'm sorry, did you say "have we recommended?"
- 12 Q. Yes.

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- 13 A. (Baumann) No, we haven't.
- Q. On Page 16, Lines 15 and 16, you say that "suppliers can choose to withdraw from a market at any time, leaving [customers] behind to deal with the consequences."
- 18 A. (Hall) Yes.
- 19 Q. Could you explain that statement?
- A. (Hall) Sure. A supplier at any time can leave the New
 Hampshire market. They are not the supplier of last
 resort. They don't have to be here. They don't have
 to supply customers with power.
- 24 Q. So, they can --

1 A. (Hall) They have a choice.

Q. They can just drop customers willy-nilly, whenever they feel like it, is that what you're saying?

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- 4 A. (Hall) It depends on what the contractual arrangement is.
 - Q. And, are you familiar with the Competitive Electric

 Power Supplier Rules, Chapter 2000 of the New Hampshire
 rules?
- 9 A. (Hall) Somewhat.

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- 10 Are you familiar with the process that other Q. 11 load-serving entities in New Hampshire use, like Unitil and National Grid, you know, when they go through an 12 13 RFP process in order to obtain a supplier to serve 14 customers who are on the equivalent of the ES rate? 15 mean, don't they have protections built in there in 16 order to assure that the -- whoever is going to be 17 supplying the power has the financial wherewithal to 18 continue?
 - A. (Hall) Sure. And, I'm not suggesting -- we're not suggesting here that suppliers are going to somehow, in the middle of a contract they may have with a customer say "Sorry, no more."
- 23 Q. What are you suggesting?
- 24 A. (Hall) We're suggesting that, to the extent that a

customer is attempting to build a long-term arrangement
with a supplier, there is no obligation for the
supplier to remain in business in New Hampshire. It

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- Q. Well, that sounds to me like migration is a bad thing.

 Mr. Baumann, --
- 7 A. (Hall) No, --

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doesn't exist.

- Q. -- before you said "there are no villains", you sort of
 corrected yourself. First, you made it sound like, you
 know, "the villains are the customers who leave", but
 then you corrected yourself and said "there aren't any
 villains." But it sounds like you're saying there are
 villains here?
- 14 A. (Hall) Who's the villain?
- 15 Q. I don't know. Is it the suppliers?
- 16 A. (Hall) I don't think so.
- 17 Q. Okay. You tell me --
- 18 Α. (Hall) Suppliers are doing -- suppliers in this 19 proceeding are doing exactly what they should be doing. 20 Which is attempting to expand their market and 21 attempting to solicit more business. That, I mean, 22 that's a good thing from their perspective. And, if I was in their shoes, I'd probably be doing the same 23 24 I think the issue for the Commission to look at thing.

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          in this docket is, "is that best for customers?"
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          what suppliers are proposing better for customers than
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          the methodology that PSNH has proposed? That's really
          the decision the Commission has to make.
 4
 5
     Q.
          But that's not about suppliers so much, is it, it's
 6
          about the process?
          (Hall) Well, it's about suppliers --
 7
     Α.
 8
                         (Court reporter interruption.)
 9
     BY MR. PATCH:
10
          That's not about suppliers being good or bad, that's
     Q.
11
          about whether the process is good or bad, isn't it?
          (Hall) Sure. And, I didn't -- I'm not suggesting that
12
     Α.
13
          there's any bad motives on the part of the suppliers.
14
          I mean, what they're doing is right for their business
15
                  I completely understand it. What -- all I'm
          model.
16
          saying is, in view of what's being proposed in this
17
          docket, I think the Commission has to decide what's in
18
          the best interest of customers.
19
     Q.
          So, any concerns that you might have, and to the extent
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Q. So, any concerns that you might have, and to the extent the Commission might have about suppliers, you know, as you phrased it in that portion of your testimony, "leaving consumers behind to deal with the consequences" can be addressed through the process, correct?

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[WITNESS PANEL:
 1
     Α.
          (Hall) I don't know, and I don't think the Commission
 2
          can require suppliers to remain in business in New
 3
          Hampshire. I don't think that's an option for them.
 4
          What does PSNH do in order to protect customers, when
     Q.
 5
          it goes out and makes purchases above and beyond what
 6
          the load is that's needed beyond what your generation
 7
          provides? How do you address that issue?
          (Hall) PSNH doesn't make purchases above and beyond
 8
     Α.
 9
          what is needed. PSNH purchases what it believes will
10
          be needed to meet projected load. PSNH has not engaged
11
          in any forward purchases for the last year or more.
          So, I don't agree with the premise of your question.
12
13
          Is it PSNH's position that competitive electric choice
14
          is not one of the goals of State policy?
15
          (Hall) No.
     Α.
16
     Ο.
          Okay.
                 I'm going to show you a response to TransCanada
17
          10.
18
                         (Atty. Patch distributing documents.)
19
                         CHAIRMAN GETZ: We'll mark this for
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       identification as "Exhibit Number 5".
21
                         (The document, as described, was
22
                         herewith marked as Exhibit 5 for
23
                         identification.)
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24

BY MR. PATCH:

Q. And, I believe the question here is referencing Mr.

Traum's testimony, that "do you agree with [his]

statement that "competitive electric choice is the goal

- of State policy"?" And, if I look at the bottom, the
- 5 answer is "no".
- 6 A. (Hall) Okay.
- Q. So, you don't think "competitive electric choice is the goal of State policy", is that correct?
- 9 Α. (Hall) I think what this answer says is, you're asking 10 a legal opinion, and your last question to me is -- was 11 "do I agree that "competitive electric choice" is not one of the goals?" My answer to that is "no". 12 13 clearly one of the goals. The answer to this question 14 says "competitive electric choice is not the only goal 15 of State policy. The goals are outlined in all of 16 those statutes." There is no one goal. And, some of 17 them are competing.
- 18 Q. So, it is a goal?
- 19 A. (Hall) One of them.
- Q. Okay. And, you're familiar, presumably, with RSA

 374-F:1. And, there are a number of statements in

 there along these lines. As an example, "The most

 compelling reason to restructure the New Hampshire

 electric utility industry is to reduce costs for all

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consumers of electricity by harnessing the power of competitive markets." You're familiar with that language, correct?
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A. (Hall) I've heard it before. I don't have it in front of me.

78

- MR. EATON: And, this response, we

 didn't offer a witness on this response. And, Mr. Patch

 sasking questions about State energy policy that's

 contained in statutes. And, I don't believe it's a fair

 question for these witnesses. They're not being offered

 as legal witnesses.
- MR. PATCH: I'll withdraw the question.
- 13 I think the point's been made. Thank you.
- 14 BY MR. PATCH:

4

- Q. Now, in response to a data request, I believe PSNH has stated that it "embraces migration", is that fair to say?
- 18 A. (Baumann) Which data request was that?
- 19 Q. I think it's CLF 01-002.
- A. (Baumann) Yes. The question asked is, "Is this a strategy for us to decrease customer migration?" We say "No, we have not. PSNH embraces migration and is not looking for steps to decrease customer migration."
- 24 Q. Do you think then that high levels of migration should

1 be viewed as a success?

- A. (Baumann) You know, we have said before that, as long as it results in the fair allocations of costs, we support migration. I think I said in my opening statement that we are supportive of migration, if the costs are fairly allocated.
- Q. And, I think, just to point, I don't know that I need to address it into the record, but there was a response to TC-023, "Do you think it's appropriate to consider high levels of migration a success?" And, your response was, correct me if I'm wrong, "High levels of migration indicate that certain customer classes are participating in the competitive market. However, as smaller customers do not have a similar access to that competitive market, what may be deemed a "success" for larger customers is being inequitably financed by smaller customer classes." Did I read that correctly?
- A. (Baumann) Yes.
- Q. Now, what if all classes of customers were participating in the competitive market? Assume that the levels of the smaller customers, you know, the smaller residential and the smaller C&I customers were equally as high as the larger customers. Then, what would be an appropriate approach for the Commission to

take to the costs that you say are left over under
those circumstances?

CHAIRMAN GETZ: Can we get an answer?

4 BY THE WITNESS:

A. (Hall) I'm sorry. I think the approach would -- the correct approach would be for the Commission to adopt what PSNH proposed. And, that is, make sure that the costs are allocated fairly.

BY MR. PATCH:

- Q. So, even if all customer classes were taking equal advantage of migration, there would still be a need for a non-bypassable charge? I just want to make sure I understand correctly what you said.
- A. (Hall) It depends on the situation. It depends on a whole host of factors. Earlier, we talked about what happened in the early 2000s, where we testified that, at that point, creating a non-bypassable charge wasn't an issue, because there wasn't any cost reallocation -- any shifting of costs to customers who hadn't migrated. So, I can't answer your question "yes" or "no". It really depends on the circumstances.
 - Q. Do you think the addition of a non-bypassable charge could have a chilling impact on migration?
- 24 A. (Hall) No, not if it was correctly designed.

[WITNESS PANEL: Baumann~Hall]

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Q. Does either Connecticut or Massachusetts, the other two states where PSNH affiliates operate, have a non-bypassable charge?
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- A. (Baumann) There are many non-bypassable charges.
- 5 Q. Like the one that's being proposed here?
- A. (Baumann) No, because Connecticut and Massachusetts are distinctly different than the PSNH recoveries at this point.
- 9 And, if I understand correctly, and this is the Q. 10 response to another data request, it was OCA 1-6, and I 11 won't take the time to ask that this be marked unless 12 it's necessary, but that was where you answered a 13 question about the percentage of load that's migrated 14 in those other affiliates. And, if I understand 15 correctly, at CL&P, it's about 56 percent, and, in 16 WMECO it's about 50 percent, is that correct? And, 17 that was as of, I think, the end of July 2010.
- 18 A. (Baumann) If you give me a moment to get there?
- 19 Q. Sure.

- 20 CHAIRMAN GETZ: Mr. Patch, how much more 21 cross? I'm trying to think what our schedule for the rest 22 of the --
- MR. PATCH: Yes. I'm just about done, I think. Thank you.

BY THE WITNESS:

A. (Baumann) Part (a) talks about the percentage of load that has migrated to competitive supply, is that what you were referring to?

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- 5 BY MR. PATCH:
- 6 Q. Yes.

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- 7 A. (Baumann) For CL&P, it's approximately 56 percent; and WMECO approximately 50 percent.
- 9 Q. If PSNH were to run an RFP for its supplemental power,
 10 would that lead to expanded competition?
 - A. (Baumann) You're going to have to define "expanded competition".
- 13 Q. I guess I'm thinking competition among suppliers to try
 14 to be the winning bidder or winning bidders. Wouldn't
 15 there be competition to see who's going to be the
 16 winning bidder, so that -- because they would all -17 all the suppliers presumably would want to be the
 18 winning bidder on an RFP that were issued, is that
 19 correct?
 - A. (Baumann) I would presume they'd want to win. But, as far as increased competition, I mean, if PSNH goes out and solicits purchases from different entities, then, certainly, I would assume there's a knowledge in the market that PSNH just doesn't go to one, one broker or

{DE 10-160} [Day 1] {11-30-10}

one source to get their power. So, there's competition
in that sense as well.

- Q. That's not the same as an RFP, is it? I mean, I think you remember the testimony that TransCanada submitted in the docket last year that they have never been approached by PSNH with regard to a power purchase.

 So, I don't know what the method is that you use for that, but it's not the same as a general RFP that any supplier can respond to?
- A. (Baumann) Oh, certainly different methods. I don't disagree there.
 - Q. Is there any reason to believe that expanded competition through an RFP process wouldn't lead to similar or lower costs for PSNH ratepayers?
 - A. (Baumann) And, again, your premise of expanded competition, certainly, if you have an RFP, everyone is bidding against everyone else. But, if PSNH goes out and solicits power on their own, I would think that there is a general knowledge that, certainly, if PSNH approaches an individ -- a company for power, that they would know that they are potentially competing against other entities that PSNH also has approached. So, I'm just not -- I'm falling off the boat with the premise that it would "enhance competition". I don't

1 necessarily believe that that's true.

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- 2 Q. I mean, isn't an RFP process something that's used 3 probably by the town that you live in and the state 4 government that you work for and so many other -- so 5 many other entities in our country, in order to keep a 6 price down? Isn't that sort of a fundamental premise 7 of an RFP process? You don't go out and sole source it and you don't just sort of pick a few people, you do a 8 9 general RFP in order to keep prices down. Isn't that a 10 fundamental concept? Or, am I missing something?
 - A. (Baumann) I think that's probably one of the fundamental concepts. I think, you know, you're into now, you give an example of towns, you know, there is a -- other reasons why they might do an RFP process.

 And, that's more for transparency from a town perspective.
 - Q. So, they don't keep it to get the lowest price? They don't use that process to get the lowest price?
- 19 A. (Baumann) I said that that's probably one of the reasons, yes.
- MR. PATCH: No further questions. Thank you.
- 23 CHAIRMAN GETZ: Okay. Thank you. In 24 terms of schedule, I'd like to take a recess for about 15

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1
       minutes.
                Then, I would expect to come back until quarter
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       of 1:00, 1:00, take the lunch recess, and then resume
 3
       around 2:00. And, I'm presuming that we've got a lot of
 4
       ground to cover, and then we'll see where we are when we
 5
       come back for the afternoon session.
 6
                         So, anything we need to address before
 7
       we recess?
                         (No verbal response)
 8
 9
                         CHAIRMAN GETZ: Hearing nothing, then
10
       we're recessed.
11
                         (Whereupon a recess was taken at 11:01
                         a.m. and the hearing resumed at 11:27
12
13
                         a.m.
14
                         CHAIRMAN GETZ: Okay. We're back on the
15
       record. And, turning to Ms. Smith.
16
                         MS. SMITH: Yes. NEPGA does not have
17
       any questions for the witnesses. Thank you.
18
                         CHAIRMAN GETZ: Okay. Thank you.
                                                            And,
19
       Mr. Donovan.
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                         MR. DONOVAN: Thank you, Mr. Chairman.
       We do have some cross, although it's been greatly limited
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22
      by Mr. Patch today.
23
     BY MR. DONOVAN:
24
          Mr. Hall, as an initial question, in your testimony
     Q.
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earlier today you talked about a "Capra study". Does

- 2 that sound familiar?
- 3 A. (Hall) Yes, sir.
- 4 Q. "LaCapra", excuse me.
- 5 A. (Hall) Yes, sir.
- 6 Q. But, when you reference the "LaCapra study", are you
- 7 trying to refer to the "NorthBridge study"?
- 8 A. (Hall) I was. I misspoke.
- 9 Q. Okay. So, it's correct to transpose the word
- "NorthBridge" for "LaCapra"?
- 11 A. (Hall) Yes, sir.
- 12 Q. Okay. Great. Thank you very much. Good morning to
- both of you. Mr. Baumann, I'm going to start with you.
- I believe in your oral presentation and in your written
- materials you've indicated that you have some
- experience, as part of your regular job duties, for
- 17 both -- in both, not only in New Hampshire, but also in
- 18 | Massachusetts and Connecticut, is that correct?
- 19 A. (Baumann) Yes.
- 20 Q. So, you are familiar with the PSNH's sister companies,
- 21 CL&P and WMECO?
- 22 A. (Baumann) Yes.
- 23 Q. And, the acronym "WMECO" is for what?
- 24 A. (Baumann) Western Massachusetts Electric Company.

[WITNESS PANEL: Baumann~Hall]

- Q. Okay. Great. Thank you. So, when I refer to "WMECO", that's the entity that I'm referencing. What role do you play in those states?
- A. (Baumann) In Connecticut, I'm responsible for the revenue requirement calculations associated with the GSC rate, which is really the equivalent of the Energy Service rate in Connecticut, but it's for standard service customers. I'm also responsible for the revenue requirement calculation of the non-bypassable FMCC rate, which is federally mandated congestion costs. That non-bypassable rate is a rate that recovers all reliability costs, such as reliability must-run costs, Project 150 costs for new generation, any additional reliability costs that Connecticut has deemed appropriate through legislative efforts.
- Q. So, is it safe to say that your duties in those states are very similar to your duties here in New Hampshire?
 - A. (Baumann) Well, I don't do the revenue requirements for the distribution in Connecticut, at least I don't do it anymore. And, in Massachusetts, it's much more limited. I'm just -- I'm part of the standard service reconciliation for any ISO-related costs.
 - Q. Are you familiar with WMECO and CL&P's service offerings made available to competitive retail

[WITNESS PANEL: Baumann~Hall]

2 A. (Baumann) Generally speaking, yes. I'm really involved

suppliers in those states, generally speaking?

- more on the administration of the contracts, once they
- 4 are put into place for the Standard Offer Service.
- 5 There is another group that goes out and does the
- 6 solicitations and the bidding and the pricing and the
- 7 approvals through the Commissions in each state. And,
- 8 then, my group takes over and we administer the
- 9 payments for the obligations to the different
- 10 suppliers, as well as all the accounting, and then the
- 11 regulatory recovery of those costs.
- 12 Q. Okay. So, the record is clear, though, are you aware
- of whether CL&P relies upon a full requirements
- 14 structure for its default -- I'll call them the Default
- 15 Service customer classes?
- 16 A. (Baumann) Yes.

- 17 Q. And, similarly, does WMECO rely upon the full
- 18 requirements structure in order to serve its Default
- 19 customer classes?
- 20 A. (Baumann) Yes.
- 21 Q. And, when I say "Default customer classes", would you
- 22 equate those with the ES customer classes here in New
- 23 Hampshire, roughly?
- 24 A. (Baumann) Yes. The customers who choose not to choose.

Q. Okay. So, both of those entities rely upon a full requirements approach?

- A. (Baumann) Yes, they do. There is -- the generation,
 again, in Connecticut and Massachusetts, CL&P and
 Western Mass. no longer own generation.
- Q. So, is it also safe to assume that CL&P and WMECO
 and/or the parent company have an organization in place
 that is intended to develop and seek procurement
 opportunities?
- 10 A. (Baumann) Yes.
- 11 Q. They have that structure in place now?
- 12 A. (Baumann) Yes. There is a -- there's actually a structure in Northeast Utilities Service Company.
- 14 Q. The parent company?
- 15 A. (Baumann) Yes.
- Q. If this Commission were to adopt a full requirements
 approach for New Hampshire for the ES load, would you
 anticipate that same existing structure would also
 manage the full requirements structure here in New
 Hampshire?
- 21 A. (Baumann) I would think, based on their expertise in 22 the other jurisdictions, yes.
- Q. Okay. Thank you. Are you aware of whether CL&P, in its Connecticut service territory, offers a Purchase of

{DE 10-160} [Day 1] {11-30-10}

[WITNESS PANEL: Baumann~Hall]

- Receivables Program, similar to what Mr. Allegretti
 proposed in his testimony?
- A. (Baumann) I don't recall offhand if they do or they don't.
- Q. Okay. Let's turn to your testimony, Mr. Baumann. And, we'll start with your initial testimony.
- 7 A. (Baumann) This is the July 30th, Exhibit 1?
- Q. This is Exhibit 1. And, I'm turning specifically to
 Page 4, at the top, the carryover paragraph. You talk
 about a mathematical formula. Do you see that?
 Starting on Line 1, to the end of that paragraph?
- 12 A. (Baumann) Yes, I see it.
- Q. What is that formula? What's the result, when you plug in numbers in that formula, what is the resulting number?
 - A. (Baumann) Well, in its simplest form, if you take the total costs of energy service, divided by the total expected sales, you come up with an Energy Service rate that would be billed to customers.
- Q. So, if this were a mathematical formula, it would be "Energy Services rate equals total costs divided by total sales in kilowatt-hours"?
- 23 A. (Baumann) Yes.

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Q. All right. So, let's talk about the numerator for a

1 moment. In Line 3, it says "As a partial offset, the

2 numerator of the ES calculation (costs) drops". Do see

- 3 that?
- 4 A. (Baumann) Yes.
- Q. What do you mean by the word "costs"? What's included in that, in that word?
- 7 A. (Baumann) Well, the "costs", again, are the ES costs.
- 8 I outlined them very generally before as the fixed
- 9 costs and the variable costs that are defined in the
- 10 Energy Service rate.
- 11 Q. So, in your formula to develop the ES rates, the
- numerator of costs is actually the costs of providing
- service to the ES customers?
- 14 A. (Baumann) As defined in the ES tariff, yes.
- 15 Q. Okay. Are there any costs incurred in this formula and
- accounted for in this formula that are not related to
- 17 ES customers?
- 18 A. (Baumann) Well, they're all related to ES customers.
- 19 It's a matter of function as to whether they should all
- 20 be related to ES customers, in a cost allocation issue.
- 21 That's our issue we've raised here today.
- 22 | Q. Do the costs in this formula include the Company's
- 23 actual costs?
- 24 A. (Baumann) The rate is set based on forecast, but then

- they are ultimately trued up to actual. So, I think
 the generic answer to that is "yes". Ultimately, the
 customer pays for the actual costs incurred. But the
 rates, as you have described here in the formula, are
 set based on projected costs.
 - Q. And, the actual costs, as you're referencing there, are they -- strike that. All right. We can move forward in your testimony, Mr. Baumann, to Page 9. Question starting on Line 6, actually, on Line 8, it says "to first identify what costs should be recovered from all customers which are now being recovered [only from] smaller ES customers." Is that correct?
 - A. (Baumann) Yes, that's correct.
- Q. All right. And, then, further down on that page, on
 Line 20, it says "100 percent of the identified costs
 could be removed from the ES", meaning "Energy Service
 rate" I presume?
- 18 A. (Baumann) Yes.

(Baumann) Yes.

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Α.

Q. All right. So, "100 percent of the identified costs

[should] be removed from the Energy Service rate and

included in a non-bypassable rate that would be charged

to all customers." That was your proposed rate

structure in this testimony, is that correct?

That was a general, as it's described,

1 a general alternative to cost recovery.

Q. Okay. So, has PSNH anywhere in its testimony laid out what specific costs it feels should be identified and recovered in this non-bypassable charge?

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- 5 A. (Baumann) In this particular testimony that we're looking at?
- 7 Q. Anywhere in your testimony.
- 8 A. (Baumann) Oh, anywhere.
- 9 Q. I'm looking for the specific costs that this Commission
 10 should identify and remove from the Energy Service
 11 rates?
- 12 A. (Baumann) Well, I know we have -- we have, somewhere on
 13 the record, we have talked about -- I talked about this
 14 morning about property taxes, depreciation, and the
 15 debt portion of return. One moment. Yes. Mr. Hall
 16 just pointed out, on Page four of this testimony, --
- 17 Q. Of the July 30th, Exhibit 1?
- A. (Baumann) Yes. Line 13. And, we don't have specific numbers here, but we talk about "the generation costs that are readily identifiable would be depreciation and property taxes expenses as well as debt service" -- "as the debt service component of the capital structure which supports PSNH generation." And, this morning,

 Mr. Rodier was talking about a "\$40 million" item.

{DE 10-160} [Day 1] {11-30-10}

- 1 And, if you add those three up, they're, generally 2 speaking, in that range, about \$40 million. 3 So, besides depreciation, property tax expenses, and Q. 4 debt service component of the capital structure, are 5 there any other specific costs that PSNH is 6 recommending this Commission identify and remove from the Energy Service rate, or is that the totality of it? 7 (Baumann) I think at this time that would be a fair --8 Α. 9 a fair net to put around fixed costs. When you get 10 into discussion of "fixed costs", you have to look in 11 kind of a certain structure of -- or a -- I'm struggling with the words, but, at a certain point in 12 time, in a certain level of sales, there are fixed and 13 14 there are variable. Some costs are quasi-fixed, 15 quasi-variable. They may, you know, certain costs may 16 change as result of, say, sales growth or sales 17 decline. But, generally speaking, they're fixed over a 18 reasonable period, then they become somewhat variable. But, I think, for our purposes, when we went through 19 20 and looked at the different costs, we felt that these were really the most easily calculated and readily 21 22 definable fixed costs. 23 It's a long-winded answer, but I think 24
 - that's more or less a "yes" to your question.

1 Q. Okay.

- 2 A. (Baumann) I apologize.
- Q. That's all right. So, just so it's clear in my muddled the brain, the three costs that you've identified on Line 13 on Page 4, carrying onto -- excuse me, Line 14 on Page 4, carrying onto Line 15 of Page 4, are the identifiable costs that you're recommending at this point?

- 9 A. (Baumann) In this alternative, yes.
- 10 Q. In this alternative. All right.
- 11 (Baumann) Yes. Just to be clear, we put this Α. alternative in our testimony. We thought it was a 12 13 reasonable alternative, we call it an "option" in the 14 testimony. You could do a cost -- fixed cost study and 15 probably come up with something a little different. 16 But we felt that it was important, when you talk in 17 generalities, everybody asks you for specifics, so we 18 felt we should -- we have talked in generalities about the issue, and we tried to define something that 19 20 everybody could get their hands around and understand 21 from a fixed cost perspective. I'm not saying this is the only thing you could do, and you could get cost 22 23 experts in here to talk about the quasi-fixed and 24 variable costs -- cost components of certain costs.

But, generally speaking, we thought that this was a reasonable approach to defining a group of easily identifiable fixed costs that would be -- that are subject to this issue of cost-shifting and fairness.

MR. DONOVAN: Mr. Chairman, just one second please.

(Short pause.)

BY MR. DONOVAN:

- Q. Would any of your power purchase prices, in your opinion, be considered a fixed price and included in the costs to be identified by the Commission?
- A. (Baumann) I think at one point in our testimony, and
 I'd have to find out where we put it, we considered the
 purchased power contracts that were, at the time, made
 for all customers, because, generally speaking, there
 was little to no migration. And, so, we felt that part
 of that benefit or costs associated with those
 contracts could be allocated. And, here's where you
 get into a cost allocation discussion, but that some of
 those costs for those fixed purchased power contracts
 could argumentatively be allocated to all customers,
 similar to what we've suggested in our option with the
 other three costs of depreciation, property taxes, and
 debt service.

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1
     Q.
          Are you making that proposal as part of your testimony?
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     Α.
          (Baumann) We have not, at this time, no.
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                         MR. DONOVAN: Okay. Mr. Chairman, if I
       could approach. I have a data request response from Mr.
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 5
       Baumann.
 6
                         (Atty. Donovan distributing documents.)
 7
                         MR. DONOVAN: I'd like to point, for
       identification purposes, this is Mr. Baumann and PSNH's
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 9
       response to Office of Consumer Advocate Data Request
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       Number 6. I'd like to mark that for identification
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      purposes, Mr. Chairman.
                                         Okay. We will mark it
12
                         CHAIRMAN GETZ:
       for identification as "Exhibit Number 6".
13
14
                         (The document, as described, was
15
                         herewith marked as Exhibit 6 for
16
                         identification.)
17
                         CMSR. IGNATIUS: Mr. Donovan, I think
18
       also the Clerk needs a copy, if you have an extra.
19
                         MR. DONOVAN: Oh. Little details.
20
       Sorry about that.
21
     BY MR. DONOVAN:
          I draw your attention, Mr. Baumann, specifically to the
22
23
          Response Number 4, and ask you to read that into the
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{DE 10-160} [Day 1] {11-30-10}

record, if you would please.

1 A. (Baumann) This is under "CL&P"?

- 2 Q. Yes. I'm sorry. Yes.
- A. (Baumann) (4), it says "A Purchase of Receivables (POR)
- 4 Program was implemented in October 2007."
- 5 Q. And, does that statement refresh your memory at all
- 6 with regard to a prior conversation about whether CL&P
- 7 has a Purchase of Receivables Program?
- 8 A. (Baumann) Yes.
- 9 Q. And, what is your statement as to the response to that
- 10 one now?
- 11 A. (Baumann) It appears, based on this response, that they
- do have a program.
- 13 Q. Okay. And, you're identified at the top of this as the
- 14 responding witness, correct?
- 15 A. (Baumann) Yes.
- 16 Q. All right. If we could, you see that that was the
- 17 response to CL&P. Further down on that page there's a
- 18 response with respect to WMECO. Do you see that at the
- 19 bottom of the first page?
- 20 A. (Baumann) Yes.
- 21 Q. And, if you could flip to the second page on Response
- Number 4 -- excuse me, Response Number 3. And, if you
- 23 could read that into the record.
- 24 A. (Baumann) Response Number 3. "WMECO will implement a

1 POR in the near future."

- Q. Do you know whether WMECO has implemented that POR since you provided this response on August 13th?
 - A. (Baumann) No, I do not.

4

- Q. Okay. But it appears, based on this, that WMECO is planning, if it has not done so already, is planning on implementing a Purchase of Receivables Program?
- 8 A. (Baumann) That would be correct.
- 9 Okay. Thank you. All right. We will move on. Q. If I 10 could turn your attention to Exhibit 2, which is your 11 rebuttal testimony, specifically to Page 9. And, draw your attention to -- well, generally speaking, in the 12 13 top paragraph from Lines 3 to Lines 12 you discuss the 14 FRS approach, and what you referred to as an 15 "administrative burden for the Commission". Do you see 16 that question?
- 17 A. (Baumann) I see the question.
- Q. And, in your response, you talk about "the Commission", and it starts on Line 6, carry over to Line 7, "the Commission would need to review the bidding process, the language of the RFPs that were issued, and would also need to review all the bids after the fact to ensure that the best option [has] been selected"?
 - A. (Baumann) I see that, yes.

[WITNESS PANEL: Baumann~Hall

- Q. Are you aware of other utilities in the State of New Hampshire that currently require a full requirements approach in their procurements?
 - A. (Baumann) Yes, I believe Unitil and National Grid.
- Q. Okay. Would the Commission also, for Unitil and
 National Grid, need to review the bidding process, the
 language of the RFPs that were issued, as well as
 review all the bids after the fact to ensure the best
 option has been selected?
- 10 A. (Hall) I don't know, but I assume that they do.
- 11 Q. Okay. Assuming that to be the case, --
- 12 A. (Hall) Uh-huh.

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- Q. -- and that they do perform such services, there really wouldn't be any invention for the Commission to roll out such a review for the PSNH full requirements approach, wouldn't that be correct?
 - A. (Hall) I didn't say there was -- this question is in response to a statement by Constellation that "the administrative burden would be reduced" under this approach. The point of the rebuttal is that it's not reduced, it's different. It's a different process.
- Q. Under a full requirements approach, though, would the Commission require an annual prudency review?
- 24 A. (Hall) I don't know if they require it or not.

- Q. Well, wouldn't they do the review as the auction or RFP or whatever process is laid out is --
- 3 A. (Hall) They may do just that, yes.
- Q. Okay. So, really, there's not an additional layer of administrative burden, it's just a different focus on
- 6 the review?
- A. (Hall) It's different than what's being done today. I
 don't think the administrative burden would be reduced.
- 9 I think it would be changed.
- Q. Okay. Thank you. On Page 12 of your rebuttal
 testimony please, starting on Line 14. The question
 with regards to whether "PSNH [would] deliver the
 output of [its] generation assets to the ES suppliers
 who serve ES load." Do you see that?
- 15 A. (Hall) I do.
- Q. And, in your response, it indicates you "have been advised by counsel that such a scheme would not comply with the requirements of existing law"?
- 19 A. (Hall) Correct.
- Q. Can you tell me which counsel made that explanation to you?
- 22 A. (Hall) Yes. Mr. Bersak.
- 23 Q. Mr. Who?
- 24 A. (Hall) Bob Bersak.

- 1 Q. And, is he an in-house counsel for PSNH?
- 2 A. (Hall) He is.
- 3 Q. And, how was that communication made to you?
- 4 A. (Hall) I sat down in his office and asked him a
- 5 question.
- 6 Q. It was an oral meeting?
- 7 A. (Hall) Yes.
- 8 Q. Was anyone else in that meeting?
- 9 A. (Hall) I don't think so.
- 10 Q. Just yourself and Mr. Bersak?
- 11 A. (Hall) Yes, sir.
- 12 Q. Could you spell Mr. Bersak's last name?
- 13 A. (Hall) B-e-r-s-a-k.
- 14 Q. Okay. Carrying over to the next page, starting on Line
- 3, it says "PSNH would be engaging in a wholesale sale
- of power to the ES supplier, who would then be the
- supplier of power to the customer." Do you see that?
- 18 A. (Hall) I do.
- 19 Q. Is that your opinion or the opinion of your counsel?
- 20 A. (Hall) I think we reached that conclusion together.
- 21 Q. Based on the conversation you had outside of -- in Mr.
- 22 Bersak's office?
- 23 A. (Hall) Yes, sir.
- Q. And, it says, on Line 7, that "A change of law would be

{DE 10-160} [Day 1] {11-30-10}

1 required in order to implement Mr. Allegretti's

- required in order to implement in. milegreter is
- 2 proposal, correct?
- 3 A. (Hall) Yes.
- 4 Q. Again, is that your opinion or the opinion of your
- 5 counsel?
- 6 A. (Hall) Counsel.
- 7 0. Based on the conversation --
- 8 A. (Hall) I agree with it, but --
- 9 Q. Based on the conversation you had in his office?
- 10 A. (Hall) Yes, sir.
- MR. DONOVAN: Mr. Chairman, I'm kind of
- in a strange position right here, because this entire
- question and answer seems to be hearsay to me. I would
- 14 like to move to strike -- striking that response based on
- 15 hearsay, out-of-court statement offered for the truth of
- 16 the matter asserted. It's classic hearsay.
- 17 CHAIRMAN GETZ: Well, the technical
- 18 | rules of evidence don't apply in administrative
- 19 proceedings here. And, we're going to permit the answer.
- 20 And, to the extent you want to, in brief, argue that the
- 21 conclusion is wrong, then you'll have that opportunity.
- MR. DONOVAN: Fair enough. Thank you,
- 23 Mr. Chairman.
- 24 BY MR. DONOVAN:

[WITNESS PANEL: Baumann~Hall]

- Q. Are you gentlemen familiar with the Federal Energy
- 2 Regulatory Commission, or FERC, F-E-R-C?
- 3 A. (Hall) I am aware of the FERC, yes.
- 4 Q. And, what's your understanding of FERC's role?
- 5 A. (Hall) Of FERC's rule?
- 6 Q. Role.
- 7 A. (Hall) Role, I'm sorry. My understanding is that the
- 8 FERC regulates wholesale transactions between
- 9 utilities. They also regulate transmission and
- 10 wholesale power transactions.
- 11 Q. When you say "regulate wholesale transactions between
- 12 utilities", that would be under the federal definition
- of a "public utility"? So, it would include a, for
- instance, from nomenclature purposes, people consider
- 15 PSNH to be a utility. Would you include, say,
- 16 Constellation Energy Commodities Group within that
- definition of "utility"?
- 18 A. (Hall) Yes.
- 19 Q. Okay. So, any transaction between Constellation Energy
- 20 Commodities Group and PSNH that involves a wholesale
- sale or transaction would be subject to FERC oversight?
- 22 A. (Hall) That's my understanding.
- 23 Q. Okay. And, then, obviously, you're familiar with the
- New Hampshire Commission here. What's your

1 understanding of the role of the New Hampshire

2 Commission?

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- A. (Hall) The New Hampshire Commission is responsible for regulating the prices, terms and conditions of transactions with retail customers, between utilities and customers, retail customers.
 - Q. Okay. When you say "utilities", are you referring to simply PSNH and Unitil and National Grid or are you referring also to competitive energy suppliers, such as Constellation NewEnergy?
- 11 A. (Hall) I am referring to the former.
- Q. So, in your opinion, Constellation NewEnergy is not subject to the jurisdiction of the New Hampshire Commission?
- 15 A. (Hall) No. They're not subject to the level of
 16 regulation that PSNH, as a distribution utility, would
 17 be subject to.
- Q. What would some of the areas be that Constellation

 NewEnergy is not subject to regulation?
- 20 A. (Hall) They don't have an obligation to serve is 21 probably the largest one.
- Q. The Constellation NewEnergy -- the Commission has
 enacted regulations, you got into this briefly with Mr.

 Patch this morning, that do govern the relationship

[WITNESS PANEL: Baumann~Hall]

- between Constellation NewEnergy and its retail
- customers in New Hampshire, isn't that correct?
- A. (Hall) I think the conversation I had with Mr. Patch involved supplier rules.
- Q. Okay. And, would those rules apply to ConstellationNewEnergy?
- 7 A. (Hall) I assume they do.
- Q. Okay. And, are you aware of whether Constellation
 NewEnergy has a license issued by the New Hampshire
 Commission?
- 11 A. (Hall) I have no idea.
- Q. Okay. Are you aware of whether there are regulations
 in place that impose duties on competitive suppliers,
 such as Constellation NewEnergy, as to what needs to be
- in their retail bills?
- 16 A. (Hall) I don't know.
- Q. Okay. So, turning to Page 14 then, Line 7, you talk about "suppliers are unregulated entities."
- 19 A. (Hall) Yes.
- Q. Consistent with our conversation then, can you explain what you mean by "unregulated entity"?
- A. (Hall) Yes. They're not subject to the degree of regulation that PSNH is subject to as --
- Q. Are they subject to any regulation by this Commission?

[WITNESS PANEL: Baumann~Hall]

A. (Hall) I'll leave that -- I think that's a legal
question. I'm going to leave it up to the Commission

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- Q. Well, you've opined in your testimony that we are an -that Constellation NewEnergy is an "unregulated
 entity", I'm try to flesh that out a little bit.
- 7 A. (Hall) Certainly, they're not price-regulated.
- Q. Their price, their retail price to their retailcustomers is not regulated by the Commission?
- 10 A. (Hall) Correct.
- Q. But there are other forms of regulate -- other regulations that this Commission has promulgated that would apply to Constellation NewEnergy?
- 14 A. (Hall) There may well be. I don't know.
- 15 Q. How about you, Mr. Baumann?
- 16 A. (Baumann) I'm unaware of any as well.
- Q. So, if there were other regulations that apply to

 Constellation NewEnergy this Commission has

 promulgated, would it be accurate then to say that they

 are -- that Constellation NewEnergy remains an
- 21 "unregulated entity"?
- A. (Hall) Yes. Because the question I would have for you is, "would it be accurate to say Constellation is a "regulated entity"?" I think the answer to that is

{DE 10-160} [Day 1] {11-30-10}

- 1 They're not subject to price regulation, they 2 don't have an obligation to serve, they don't have a 3 tariff, with terms, conditions, and prices for service.
- Well, because they don't have a tariff doesn't mean 4 Q. 5 that they're not regulated?
 - (Hall) They're not price-regulated. Α.
- We've established that. But that's not the question I 7 Q. 8 have for you. If there are other regulations, such as 9 billing, terms and conditions that need to be 10 incorporated into a retail customer's contract, would 11 those regulations, the fact that they exist, therefore make Constellation NewEnergy a "regulated entity"? 12
- 13 (Hall) Not in my opinion. Α.
- 14 MR. DONOVAN: Okay. Good enough. Mr. 15 Chairman, I'm done. Thank you.
- 16 CHAIRMAN GETZ: Thank you.
- 17 Mr. Munnelly.

- 18 MR. MUNNELLY: I'll be happy to say, in 19 light of all the good work that's gone before me, I will 20 pass on the cross.
- 21 CHAIRMAN GETZ: Thank you. Mr. Peress.
- 22 MR. PERESS: Thank you, Mr. Chair.
- 23 Almost good afternoon, Mr. Baumann and Mr. Hall. 24 Jonathan Peress, from the Conservation Law Foundation. Ι

[WITNESS PANEL: Baumann~Hall]

- 1 have just a few questions that follow up on the beginning
- of Mr. Donovan's cross-examination, primarily with respect
- 3 to Mr. Baumann's testimony.
- 4 BY MR. PERESS:

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- Q. Mr. Baumann, in your oral testimony today, you

 testified that "customers who do not take PSNH's Energy

 Default Service benefit from PSNH's owned generation

 assets as backup supply." Is that correct?
 - A. (Baumann) Yes. I think I used that terminology.
- Q. Yes. And, I think you also used the terminology that
 your proposal, that is PSNH's proposal here, is "to
 monetize the value of that backup supply and assess
 certain of those costs as a non-bypassable charge." Is
 that consistent with your testimony?
 - A. (Baumann) Yes, I believe so.
- 16 Q. Okay. And, so, on Page 4 and 5 of your written 17 testimony, as was discussed by Mr. Donovan, you 18 proposed that certain fixed costs has already been reviewed, which include depreciation, property tax 19 20 expenses, and the debt service component of the capital 21 structure which supports PSNH's generation should be taken from the Energy Services Default rate and 22 included in a bypassable [sic] charge payable by all 23 24 ratepayers in PSNH's service testimony [territory?].

1 Do I have that correct?

- 2 A. (Baumann) Included in a non-bypassable charge?
- 3 Q. Yes.
- 4 A. (Baumann) Yes. That's correct.
- 5 Q. Okay.
- 6 A. (Baumann) And, that was the "\$40 million" number that
- 7 earlier Mr. Rodier alluded to, that I now see on Page 5
- 8 of that testimony, --
- 9 Q. Yes.
- 10 A. (Baumann) -- Line 2.
- 11 Q. So, would you agree that the approximately \$40 million
- in fixed costs that you referred to in your testimony
- are costs -- are actual costs that are prudently
- incurred by PSNH to provide the power it generates to
- customers within PSNH's service territory?
- 16 A. (Baumann) When you say the word "customers", they were
- 17 -- are you saying "all customers" or --
- 18 Q. Customers within PSNH's service territory.
- 19 A. (Baumann) We believe that a portion -- that those costs
- 20 are -- should be allocated to all customers
- 21 100 percent.
- 22 Q. Right. And, do you believe that those are actual costs
- 23 prudently incurred by PSNH to provide the power it
- generates to customers within PSNH's service territory?

1 A. (Baumann) Yes.

- Q. You had testified earlier that there are "cost pressure" -- there is "cost pressure" on the Energy Services rate due to capital improvements and expenditures at Merrimack Station due to environmental requirements. Are you -- when you said that, were you referring to the Scrubber Project and related upgrades?
- 8 A. (Baumann) Yes, I was.
 - Q. Will the debt service associated with the Scrubber

 Project and related upgrades be part of the fixed costs
 that you suggest should go into a non-bypassable
 charge?
 - A. (Baumann) The capital costs that are part of the Energy Service rate are, you know, we haven't -- we don't have specific allocated debt costs for that capital project. It's really being capitalized through debt and equity. But, so, I think, generally speaking to your answer, yes, to the extent the capital structure were to change, that capital structure would be impacted both from an equity and a debt perspective. And, to the extent a portion of the debt service is allocated to generation, then it would -- it would change potentially the allocated cost that was calculated for the debt portion of the return.

- Q. Thank you. So, putting that simply, some portion of the debt service component of the capital structure, which supports PSNH's generation, will increase due to the capital improvements associated with the Scrubber Project?
 - A. (Baumann) I'm not sure it will increase, because, you know, to the extent interest rates are down, it could have an overall decreasing effect.
- Q. So, let me restate that. Some portion of the debt service costs of the capital improvements at Merrimack Station will be debt service costs associated with the capital structure, which supports PSNH's generation?
- 13 A. (Baumann) I think that's accurate, yes.

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- 14 Thank you. For argument sake, if the Commission Q. rejects your proposal, and if you are unable to pass 15 16 certain costs related to PSNH's energy supplies to all 17 PSNH customers through a non-bypassable charge, do you 18 believe that added costs and debt service that are associated with the capital improvements at Merrimack 19 20 Station will exacerbate the fairness issue by increasing the burdens on certain classes of 21 22 ratepayers?
 - A. (Baumann) I think, generally, the scrubber is a project that benefits all customers. And, probably, in my

- opinion, would be closer to a non-bypassable charge
 than a bypassable charge. So, with that in context, I
 think it might exacerbate the issue, yes.
 - Q. Mr. Rodier asked some questions earlier about what the future may hold with respect to the Energy Services rate and the rate structure. Would you agree that passing any increased supply costs onto Default Energy Service customers is likely to increase migration, if the wholesale market rates and the cost of power available from competitive suppliers does not similarly increase?
 - A. (Baumann) Well, if I could rephrase your question. If you said "the average cost in the ES calculation is going to increase, where the market prices would remain flat?"
- 16 Q. Yes.

A. (Baumann) Mr. Rodier gave a 15 year example of stability for the market prices. My answer this morning was that, you know, to the extent there was an additional spread, and to the extent that additional spread met the criteria of suppliers, and there were offers out there that customers might take, then it could quite possibly, and you could always come up with a hypothetical scenario that it would increase

1 migration.

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- Q. I think you're kind of complicating the question alittle bit.
- 4 A. (Baumann) Okay.
 - Q. It's a fairly simple question. I asked you, if PSNH incurred increased Default Energy Service costs, that is the cost of providing power to customers within its service territory, but the market did not have similar increases, the wholesale market did not have similar increases in costs, and, therefore, the cost of power available from competitor -- competitive suppliers did not similarly increase, would you expect there to be increased migration?
 - A. (Baumann) Again, it would depend on the spread.
- Q. Well, obviously, based on my question, the spread would be greater as between the cost of PSNH's Energy Default Supply rate and the cost of power available in the market. So, I take it then, therefore, your answer is "yes"?
- 20 A. (Baumann) No. My answer is, it would depend on the 21 spread, and then the customers' reaction to that 22 spread.
- Q. And, how do customers react to the spread when PSNH's costs increase faster than the cost available from

[WITNESS PANEL: Baumann~Hall] 1 competitive suppliers? (Baumann) I don't know exactly how, how they react, in 2 Α. 3 terms of a linear reaction. You're asking me to kind of come up with a linear reaction. I will agree that, 4 5 as the spread increases, theoretically, you'd probably have more migration. But, I -- you know, because, 6 7 without a spread, there would not be as much migration. Would you agree historically that, as the spread 8 Q. 9 increases, there's been more migration? 10 (Baumann) Yes. 11 MR. PERESS: I have no further questions. 12 Thank you. 13 CHAIRMAN GETZ: Thank you. 14 Hatfield. 15 MS. HATFIELD: Thank you, Mr. Chairman. 16 Good afternoon, gentlemen. 17 WITNESS BAUMANN: Good afternoon. 18

BY MS. HATFIELD:

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Mr. Baumann, do you recall discussing this morning, and Q. also in prior testimony, that really the reason that we're here today is because of your discussion about the fact that the 2010 Energy Service rate is 5 percent higher due to costs related to PSNH dealing with migration?

{DE 10-160} [Day 1] {11-30-10}

[WITNESS PANEL: Baumann~Hall]

- 1 A. (Baumann) Yes. That was part of the September '09 testimony we referred to earlier.
- Q. And, do you -- have you also filed testimony with the
- 4 Commission in the current 2011 Energy Service rate
- 5 case?
- 6 A. (Baumann) Yes.
- 7 Q. And, that is docketed as DE 10-257?
- 8 A. (Baumann) Yes.
- 9 Q. I'd like to show you a data response from that docket.
- 10 (Atty. Hatfield distributing documents.)
- 11 BY MS. HATFIELD:
- 12 Q. And, do you see that this is in DE 10-257, PSNH's
- response to Staff 01-001?
- 14 A. (Baumann) Yes.
- 15 Q. And, it's dated "October 21st, 2010"?
- 16 A. (Baumann) Correct.
- 17 Q. And, if we look at the question, Staff is asking -- I'm
- 18 sorry, I am pointing you to the wrong question. Let me
- 19 do that again.
- 20 (Atty. Hatfield distributing documents.)
- 21 MS. HATFIELD: I will be asking
- 22 questions about that one, but that will be later.
- 23 WITNESS BAUMANN: Do you have an extra
- 24 copy for Mr. Hall? Thank you.

1 BY MS. HATFIELD:

- Q. And, this response, also in DE 10-257, is PSNH's
- 3 response, your response, actually, to Staff 01-005, is
- 4 that correct?
- 5 A. (Baumann) Correct.
- 6 Q. And, that's also dated "October 21st, 2010"?
- 7 A. (Baumann) Yes.
- 8 Q. And, in this question, Staff refers to that number that
- 9 you provided back in last year's docket, the "5 percent
- 10 higher", and they ask you for an estimate for the 2010
- 11 Energy Service rate, is that correct?
- 12 A. (Baumann) Yes.
- 13 Q. And, in your response, what you say is that actually
- the effect is higher for 2011, and the figure that you
- use is "8 percent higher", is that correct?
- 16 A. (Baumann) Yes.
- 17 Q. So, actually, the problem is getting worse?
- 18 A. (Baumann) Yes.
- 19 Q. Could you briefly describe the second paragraph of your
- 20 response, as to how you calculated that number.
- 21 A. (Baumann) Well, I'll avoid the wordy explanation in
- 22 Paragraph 2. Basically, we ran a hypothetical PSNH
- 23 Energy Service rate assuming no migration. So, full
- load requirements on Energy Service, and came up with a

- 1 parallel cost calculation. And, we compared those two 2 We compared those two rates. And, I believe, 3 subject to my memory, is I think the rate was about 8.7 cents that we filed, and the no migration rate was 4 5 about 8 cents. So, that differential of about roughly 6 seven mills is your 8 percent differential.
- 7 And, the Company typically files an update to the Q. 8 proposed rate in December of each year?
- 9 (Baumann) Yes. Α.
- 10 So, those numbers could change based on that Q. 11 forthcoming update?
- 12 Α. (Baumann) Yes.
- 13 Now, turning to the response to Staff 01-001, in Ο. 14 10-257.
- 15 MR. EATON: Could we mark this last one?
- 16 MS. HATFIELD: Oh. Could we get that
- 17 marked. Sorry.
- 18 CHAIRMAN GETZ: We'll mark for
- identification as "Exhibit Number 7" the Data Request 19
- Staff 01, Question 005, in docket DE 10-257. And, we'll 20
- 21 mark for identification as "Exhibit 8" Staff Question 1 --
- Staff Set 01, Question 001. 22
- 23 (The documents, as described, were
- 24 herewith marked as Exhibit 7 and

[WITNESS PANEL: Baumann~Hall]

1 Exhibit 8, respectively, for

2 identification.)

MS. HATFIELD: Thank you, Mr. Chairman.

- 4 BY MS. HATFIELD:
- 5 Q. Mr. Baumann, in this question, Staff asked you to
- 6 provide information that is provided in detail on the
- 7 second page of that response, is that correct?
- 8 A. (Baumann) Yes.
- 9 Q. And, if you turn to Page 2, you can see two tables there, correct?
- 11 A. (Baumann) Yes.
- 12 Q. And, Table 1, underneath the header it says "The
- following summarizes by generating unit the forecasted
- costs for 2011 in thousands of dollars." Is that
- 15 correct?
- 16 A. (Baumann) Yes.
- 17 Q. So, do I understand correctly, if I look at the "Total
- 18 Cost line, the total costs for PSNH's generation in
- 19 | 2011 are projected to be three -- just over
- 20 \$341 million?
- 21 A. (Baumann) Yes.
- 22 Q. And, you had a discussion earlier this morning about
- 23 "fixed costs", do you recall that?
- 24 A. (Baumann) Yes.

- 1 Q. And, in your testimony in this docket, in 10-160, you used a figure of "\$40 million" as fixed costs roughly. 2 3 Do you recall that?
- 4 (Baumann) Yes. Α.

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- But, if we look at this table for 2011, could you help Q. me understand which of these you would consider to be "fixed costs"?
- (Baumann) Well, consistent with that discussion this 8 Α. morning, the third line, "depreciation", is 9 10 22.6 million; "Property Tax" is 10.9 million; and then 11 embedded in the rate -- "Return on Rate Base" line, which is the last line in Table 1, 43 million, there 12 13 would be a debt component and an equity component. 14 And, I believe this morning, when we were talking about 15 the "40 million" number, and I found it later on in the 16 response to Staff 01, Question 001 in this docket 17 today, we gave a break out of that "40 million" number. 18 And, it was based on the Energy Service calculation that was filed with the Commission in June of 2010. 19 20 And, the debt portion of return was 10.3 million in that number. 21

So, to go back to your question, I would, using about 10 million for debt return, and 22.6 million and 10.9 million for depreciation and property

- 1 taxes, you can add them up as well as I can, but it's 2 about \$43 million.
- 3 Now, looking at the list of costs, "fuel costs", is Q. 4 that something that you would say is generally a 5 "variable cost"?
- 6 (Baumann) Yes. Α.
- Because if a unit doesn't run at all, it wouldn't incur 7 Q. 8 fuel costs?
- 9 (Baumann) Correct. Α.
- 10 What is included in "O&M costs"? Q.
- 11 (Baumann) The lion share of O&M would be operational Α. and maintenance costs. 12
- 13 And, do those change a lot related to how much a unit Q. 14 runs?
- 15 (Baumann) I would say no. This is where you get into Α. 16 the quasi-fixed/quasi-variable. You know, you could 17 make an argument that, if the units did not run at all, 18 zero, then those O&Ms would go down. But that's not in 19 the realm of operational status that I talked about 20 this morning, in terms of a bandwidth of "normal 21 operation". So, generally speaking, we consider the 22 O&M costs as, you know, we didn't put them into the "fixed" column, because they could be variable. 23 24 there's a very good argument that some of those costs

would have to be maintained if you had a continued need of your generation, you'd have to maintain the units.

- Q. So, some portion of that \$116 million should be considered "fixed" for purposes of developing a non-bypassable charge?
- A. (Baumann) I wouldn't use the word "should", I'd say "could be", "could be used".
 - Q. And, just to further illustrate that, if we look at the line for O&M costs for Newington, it shows just over to \$10.3 million, is that correct?
- 11 A. (Baumann) Yes.

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- Q. And, Newington, what you're proposing for 2011 is a very low capacity factor, correct?
- 14 A. (Baumann) That's true.
- Q. So, that's an illustration of the fact that, even if the unit doesn't run very much, it still has certain O&M costs?
- 18 Α. (Baumann) Oh, certainly. Because, if the units are needed for reliability, you don't have to necessarily 19 20 run to be important, especially on those very hot days in the summer, when the unit is needed to run. 21 22 that's why I'm saying, most of these, you know, most of these are embedded costs in operation, really. 23 24 they "fixed" in nature, "variable" in nature? I would

1 say that they're, Newington might be a perfect example, 2 if you're incurring costs, so that they're available to 3 run, then you could argue that that availability is for the load that they're serving. So, that would lend 4 5 itself more to an argument that they're Energy Service 6 costs, as opposed to general fixed maintenance costs, 7 such as property taxes and depreciation and debt service. 8

- Q. And, those are considerations that the Commission would have to undertake if it were to approve a non-bypassable charge?
- 12 A. (Baumann) Yes.

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- Q. You also, just a few minutes ago, discussed what you propose would be in the non-bypassable charge. Do you recall that?
- 16 A. (Baumann) I'm sorry, "propose to be in the

 17 non-bypassable charge"? You're talking about our

 18 option that we -- the three costs that we --
- 19 Q. Yes.
- 20 A. (Baumann) Yes.
- Q. And, on Page 4 of Exhibit 1, you -- our attention was brought to Lines 13 to 15, where you list

 "depreciation", "property tax" and "debt service". Do
 you recall that?

1 A. (Baumann) Yes.

- Q. Can you read the next sentence please that starts on Line 15?
- A. (Baumann) Purchased power arrangements that were
 entered into to minimize future market exposure risk
 would also have to be honored, and therefore could also
 be classified as fixed in nature.
 - Q. And, then you go onto say that "the fixed portion of [those] arrangements could be the above market portion only." Is that correct?
- 11 A. (Baumann) Yes.

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- Q. But I thought that I heard you testify that that wasn't the Company's proposal, that you would be wanting to include over-market costs of power purchases in a non-bypassable charge. Did I get that wrong?
- 16 A. (Baumann) I'm sorry.
- Q. Well, previously, you said -- I thought you said that

 "costs related to power purchases were not to be

 included in a non-bypassable charge", but maybe I

 misheard you?
- A. (Baumann) Well, the one option we laid out in our
 testimony as a -- as just an option would be just the
 three costs that we identified previously. But we, as
 we've said here, and we've said over and over again in

Τ		testimony, you know, that this is an issue that has to
2		be vetted by all parties, and ultimately decided upon
3		by the Commission as to what is appropriate and not
4		appropriate to include. There is no one exact answer
5		here. If there was, we would hopefully have figured
6		out and propose it. But we did we did introduce
7		this in this testimony, and we did it for a reason,
8		because it was, you know, one of the items that we
9		considered. And, you know, those contracts, at the
10		time, when there was no migration, and gas prices were
11		at Mr. Rodier's \$10 level, and the economy was doing
12		fine, those purchases were made for all load. Gas
13		prices plummeted, the economy went into the toilet.
14		I'm not sure there's too many people here that
15		predicted that. But, if they did, hopefully they're
16		wealthy at this point, or very poor. And, we now look
17		back on these purchases and say "Gee, they were
18		purchased for all customers, maybe all customers should
19		pay for them or the above market portion thereof",
20		because they were purchased for rate stability reasons,
21		as we discussed earlier.
22	Q.	I'd like to ask you a question about your response to
23		another data response in this docket.

(Atty. Hatfield distributing documents.)

1 BY MS. HATFIELD:

- Q. And, this is your response to CLF Set 01, Question 003.
- 3 CHAIRMAN GETZ: We'll mark that for
- 4 | identification as "Exhibit 9".
- 5 (The document, as described, was
- 6 herewith marked as **Exhibit 9** for
- 7 identification.)
- 8 BY MS. HATFIELD:
- 9 Q. And, this question asked for "projections of future
- 10 Energy Service rates over the next 5 years", is that
- 11 correct?
- 12 A. (Baumann) Yes.
- 13 Q. And, in your response, you provided many
- qualifications, including the fact that you don't
- actually have current projections, but nonetheless you
- 16 provided a response, is that correct?
- 17 A. (Baumann) Yes, I worked very hard on that qualification
- 18 or paragraph.
- 19 Q. But nonetheless you did provide a response that shows
- 20 that rates look like they will be increasing, almost up
- 21 to 12 cents in 2015. So, with all of your
- qualifications aside, can you talk about what is
- 23 driving that increase?
- 24 A. (Baumann) Well, I think, fundamentally, the increase in

2013 and into '14 is dealing with the Merrimack
2 scrubber costs. That's certainly a big driver. I
3 don't recall what the projected costs of the fuel in
4 the forecast was. But, if you wanted to know what the
5 major driver was, I would say that is the major driver.
6 It goes from 10 cents in 2012, to 11.2, then 11.7 in
7 2014. So...

- Q. And, I believe, in response to a question by

 Mr. Peress, you said that you thought that "the

 Scrubber Project provides benefits to all customers",

 is that right?
- 12 A. (Baumann) Yes.

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- Q. So that -- and, then you went on to say that it -- so that "it might be appropriate to include in a non-bypassable charge"?
- 16 A. (Baumann) Yes.
- Q. Are you aware of the provision in RSA 125-0 that
 requires that all costs related to the scrubber must be
 recovered through the Energy Service rate?
- 20 A. (Baumann) Yes.
- Q. But it sounds like you think that, despite that
 requirement, you could take some of the scrubber costs
 and put them in a non-bypassable charge to be paid by
 all customers?

[WITNESS PANEL: Baumann~Hall]

- 1 A. (Baumann) No, I think that requirement is very clear.
- And, not being a lawyer, but I think you'd have to have some change to that legislation to enact that.
- 4 Q. I want to move on and talk about some of your testimony
- 5 about the use of RFPs. Do I understand that PSNH is
- 6 opposed to the use of RFPs for procuring its market
- 7 power needs?
- 8 A. (Baumann) Well, we're opposed to any change in what
- 9 we're doing today, if it's going to cost more money for
- 10 customers.
- 11 Q. And, I think you, on that note, you made comments about
- the fact that an RFP doesn't necessarily always result
- in the lowest cost, is that right?
- 14 A. (Baumann) Yes.
- 15 Q. And, there's also been some discussion about the
- 16 processes that National Grid and Unitil use to procure
- 17 power and set their rates, is that correct?
- 18 A. (Baumann) Yes.
- 19 Q. And, are you aware of what the current rates are for
- 20 Unitil and National Grid customers right now?
- 21 A. (Baumann) No, we're not.
- 22 Q. Would you accept subject to check that, just in
- 23 September of this year, for small customers, the
- 24 Commission approved a rate for National Grid of 7 cents

for November 2010 to April 2011, and a rate of 7.6

cents for small customers of Unitil for the same time

4 A. (Baumann) Subject to check, yes.

period?

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- 5 Q. And, what is the current PSNH Energy Service rate?
- A. (Baumann) Subject to check, 8.78. I see some noddings out in the audience, so I'll lock it in.
 - Q. This morning, when you started your testimony and you provided your opening statement, you talked about two things that I want to explore with you. I think that you said that you thought there was a consensus among the parties that the cost-shifting that is occurring right now is a problem. Did I get that right?
 - A. (Baumann) Well, there was discussion that there was cost-shifting. And, yes, I interpret that to mean that that's a problem. And, looking at other -- other comments in the testimonies, yes, I took that as an issue that was concerning.
 - Q. Would you also agree then that the parties -- that there seems to be concurrence that there's a fairness issue before the Commission that needs to be addressed?
- 22 A. (Baumann) Yes, I believe so.
- Q. You also discuss the fact that there wasn't much support for many of the parties for your non-bypassable

{DE 10-160} [Day 1] {11-30-10}

1 charge proposal or option, is that correct?

- 2 A. (Baumann) I think that's very accurate.
- 3 Q. And, in your rebuttal testimony, which is Exhibit 2, on
- Page 5, you criticize the OCA and the suppliers who
- 5 | filed testimony for "failing to focus on long-term
- 6 strategies for stable rates at reasonable prices for
- 7 all customers." And, that's at Line 14 and 15. Do you
- 8 see that?
- 9 A. (Baumann) Yes.
- 10 Q. But the only proposal that PSNH has made is for a
- 11 non-bypassable charge?
- 12 A. (Baumann) Well, we have -- we propose that there are
- costs that should be paid by all customers.
- Mechanically, a non-bypassable charge would allow you
- 15 to do that.
- 16 Q. But you've acknowledged that several of the parties in
- this case don't support that approach?
- 18 A. (Baumann) Correct.
- 19 Q. And, do you know if the BIA has a position or if any
- 20 large customers have a position on the non-bypassable
- 21 charge?
- 22 A. (Baumann) We don't have any knowledge at this point.
- 23 Q. Do you have any other potential long-term strategies to
- 24 address this issue?

[WITNESS PANEL: Baumann~Hall]

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- A. (Baumann) Specific proposals, no. We didn't offer any.

 But, again, there's a short-term issue here, and the

 issue that's relevant today. And, that's really all

 we've addressed at this point.
- Q. And, whose responsibility is it to address that issue?
- 6 (Baumann) I mean, it's the Company's responsibility, Α. 7 But, certainly, it's any other associated party, one. the Consumer Advocates, I think, holds responsibility, 8 9 the Staff, the Commission, state legislators. 10 anyone. It could be the general public, customers, to 11 bring -- to bring an issue to the forefront. brought this issue to the forefront. But, in terms of 12 13 -- you say the word "responsibility", I think we're all 14 in this boat together. So, hopefully, we can steer it 15 in the right direction.
 - Q. But I think you just said "we all have a responsibility to bring issues forward, correct?
 - A. (Baumann) I think that, if something is wrong, I think everybody is responsible to try to correct the wrong.

 It's a matter of degree as to where you stand in the pipeline as to how you can impact that responsibility.

 Certainly, customers versus the OCA have a distinctly different -- different ability to impact the system.

[WITNESS PANEL: Baumann~Hall]

- 1 you are discussing what's been described as "Mr.
- 2 Traum's second idea" from his testimony. Do you see
- 3 that?
- 4 A. (Baumann) Yes.
- 5 Q. And, do you recall that that approach deals with trying
- 6 to allocate costs to different groups of customers?
- 7 A. (Baumann) Yes.
- 8 Q. And, you state, at Line 5, "This is an intriguing
- 9 suggestion that perhaps should be explored more fully."
- 10 Is that right?
- 11 A. (Baumann) Correct.
- 12 Q. When do you think we should explore that more fully?
- 13 A. (Baumann) If I could throw that to Mr. Hall? Okay.
- 14 A. (Hall) I think there's an opportunity, as a result of
- this docket, for an outcome that would instruct the
- parties to work together, at least instruct PSNH,
- 17 Staff, and OCA to work together to try to come up with
- 18 a potential solution. Really, there's no time bound on
- it. It's certainly something that can be done at any
- 20 time.
- 21 Q. But, from a customer's perspective, who is facing
- 22 increasing rates each year as a result of these
- 23 problems due to migration, I would think a customer
- 24 might think that time is of the essence, would you

1 agree?

- 2 A. (Hall) Uh-huh. Yes.
- Q. At the bottom of Page 6 in the rebuttal, at Lines 20 and 21, you state "PSNH's average ES rate is in excess of the short-term market price for larger customers."
- 6 Do you see that?
- 7 A. (Hall) Yes.
- Q. And, when you say "for larger customers", you mean because they actually have access to the market?
- 10 A. (Hall) Yes.
- Q. But, if all customers could access the market, it would really be higher than market for all customers?
- 13 A. (Hall) Yes, but I don't know what the price would be
 14 for smaller customers.
- Q. On Page 10 of your rebuttal, on Line 6 through 8, you state "PSNH implemented a strategy, in consultation with the Staff and OCA, to procure power on a staggered basis." Do you see that?
- 19 A. (Hall) Yes.
- Q. So, this was something that you implemented in response to the cost-shifting resulting from migration?
- A. (Hall) No. This was something that was implemented in response to significant swings in the price of energy on the market, wholesale energy.

{DE 10-160} [Day 1] {11-30-10}

- 1 Q. So, when was that implemented?
- 2 A. (Hall) I would say 2004 time frame, thereabouts.
- Q. On Page 12 to 13 of your rebuttal, near the bottom of
- 4 the page you cite to "RSA 369-B:3", do you see that?
- 5 A. (Hall) Yes.
- 6 Q. And, I believe you're citing to that provision for --
- 7 to support the proposition that PSNH must use its
- 8 generating assets to provide Energy Service to
- 9 customers, is that correct?
- 10 A. (Hall) Yes.
- 11 Q. Are there any limitations to that requirement in your
- 12 mind?
- 13 A. (Hall) No. I'm not sure I understand your question.
- 14 Q. Well, what if the cost to serve, using PSNH's
- generation, is 100 percent higher than market rates.
- Do you think that that provision still applies?
- 17 A. (Hall) Unless and until it changed -- it changes, yes.
- 18 Q. So, there's no point where this provision conflicts
- 19 with the Company's requirement to provide just and
- 20 reasonable rates?
- 21 A. (Hall) I think, as long as the Commission approves the
- rate level, the rates are, by definition, just and
- reasonable.
- Q. And, so, there's no point at which you must divest or

- 1 retire your plants in order to provide just and 2 reasonable rates?
- 3 (Hall) No. I'm not aware of one. Α.
- So, the cost to serve, using your generation, which 4 Q. 5 becomes the Energy Service rates, could be ten times what's available on the market, and PSNH should still 6 7 retain its generation for Energy Service purposes?
 - (Hall) I can't answer that question. I don't have a Α. number in mind.
- 10 On Page 16 of your testimony, of the rebuttal, on Line Q. 11 4, you state "The Commission should conclude that the current situation is resulting in an unfair shifting of 12 13 costs to customers who have not migrated." Did I read 14 that correctly?
- 15 (Baumann) Yes. Α.

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- 16 Q. If the Commission does make that finding, how does that 17 address the cost-shifting that's occurring?
 - Α. (Baumann) Well, I think we said in our original testimony, you have to first believe that there is an unfair cost-shifting and/or allocation of costs. the answer is "We don't believe there is", well, then you're done. But, if the question -- or, if the answer is "yes, we do believe there is an unfair shifting that's occurring", then you go to Issue Number 2, and

1 that is "what do you do about it?"

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- Q. So, that is Part 1 of what you're asking the Commission to do, I guess?
- A. (Baumann) Yes, I think that's -- I think it's a fundamental question that needs to be answered before you proceed, certainly, with Part 2.
- Q. You criticize the competitive suppliers for not addressing the "fairness" issue. Do you recall that in your rebuttal?
- 10 A. (Baumann) Yes. I think the word was, I'm not sure

 "criticize", I don't like that word, but, yes, we were

 12 disappointed that there wasn't a little more discussion

 13 on that issue.
 - Q. But they -- I think, I'm recalling your opening statement, you said "they didn't address the "fairness" issue, but they just offered options to address the problem." Is that right?
- A. (Baumann) They -- if I had to really summarize it at a high level, I'd say they said "Let's just restructure."

 I know one of the testimonies said "Well, you could bid them into the mark. We don't think that's optimal. We think divestiture is optimal." Certainly, we have no cost figures or anything on the record in this docket that you could make a decision on that type of

situation in time. But, you know, they really -- they really just said "Let's just go to an open and transparent process. Let's let the markets work. Let's get to where we need to go." And, you know, our rebuttal was, "I'm not sure we want to go there." And, you know, we don't want to be necessarily similar to CL&P and Western Mass. Electric, because their rates have been very costly for customers, and CL&P they continue to be costly.

Q. So, what do you think that the suppliers should have done to address the "fairness" issue, if you're correct that all of the parties agree that what's happening right now isn't fair? What more should they have done in their testimony?

A. (Baumann) Well, that's a tough question. You know, I don't think, and that's why I balked at the word "criticism". You know, the suppliers are a for-profit organization, looking to sell their products. And, there is nothing wrong with that. I'm not sure they had necessarily an obligation to propose something.

But, again, as I said in the testimony, I think the words were that "we were disappointed" that there wasn't some type of additional discussion. We don't believe that going to a full RFP process addresses the

"fairness" issue. We believe it takes you into a different world, in effect, from a regulatory perspective and a recovery perspective. And, while we don't disagree that some people think that's the world you should be in. We don't believe that that's, at this point, the cost-effective way to go.

However, you really got to get back to and not cloud the issue. The first issue is the "fairness" issue. And, do we think making RFPs, you know, more available to suppliers, as opposed to us, PSNH, purchasing bilaterals is going to impact the "fairness" issue? We don't think it will impact the "fairness" issue, because the migration has caused that. So, it's -- you know, we've got really two different issues running in this docket. And, the one issue we keep pushing to the forefront is the issue that we try and, you know, open the docket with, and that's the "fairness" issue.

- Q. There are several references in your rebuttal to the motives of the competitive suppliers. Do you recall that?
- 22 A. (Hall) Yes.

Q. And, you say, on Page 16, at Line 13, "Suppliers are motivated by one thing -- profit." Do you see that?

1 A. (Hall) Yes.

- 2 Q. But PSNH is a for-profit corporation, is that correct?
- 3 A. (Hall) Sure.
- 4 Q. And, you make a profit from providing Energy Service to
- 5 your customers?
- 6 A. (Hall) Yes. But the difference is that PSNH's profit
- 7 doesn't change based on how much Energy Service it
- 8 provides.
- 9 A. (Baumann) And, we don't make a profit when we go out
- and transact for, say, a bilateral contract.
- 11 Q. But someone makes a profit when you enter into a
- 12 bilateral contract, correct?
- 13 A. (Hall) Uh-huh.
- 14 A. (Baumann) Sure.
- 15 Q. If you're directly from a generator, the generator is
- making a profit. And, then, if you buy from what you
- call the "middleman", the middleman is also adding a
- 18 profit possibly?
- 19 A. (Baumann) That's true.
- 20 Q. Mr. Baumann, do you think that rates and the
- 21 rate-making process should be transparent to customers?
- 22 | A. (Baumann) You're going to have to define "transparent"
- 23 to me. That's one of my other least favorite words.
- Q. Clear and easily understandable and available to the

[WITNESS PANEL: Baumann~Hall]

1 public?

- A. (Baumann) Well, certainly should be available to the public. You could try to make it as understandable as possible, but you're well aware of the complexity of rate-settings. But, I mean, in general, in general, yes, it should open and accessible to the public, and hopefully as understandable as possible. But that's why we're here today, because it's usually not a simple issue. There's very complex issues. And, there's a lot of smart people in the room that address them in a lot of different ways. But, generally speaking, sure, it should be transparent, even though I cringe at that word sometimes.
- Q. If you would turn your attention to what's been marked as Exhibit 6 please. And, this is your response to a data request in this docket that is number "OCA Set 01, Question 006".
- 18 A. (Baumann) We're there.
- Q. And, previously, you discussed the percentages of load as of July in your affiliate companies, correct?
- 21 A. (Baumann) Yes.
- Q. And, this question also asks about "programs or policies that are in place to support or encourage residential and small customer migration", correct?

- 1 A. (Baumann) Yes.
- Q. And, in your response for both Connecticut Light &
- 3 Power and Western Mass. Electric, you provide a listing
- 4 of those policies and programs that are available in
- 5 those states, is that right?
- 6 A. (Baumann) Yes, we did.
- 7 Q. And, if we look down under "CL&P", we see that you
- 8 provide a list of customers available for a fee under
- 9 Number 1, is that right?
- 10 A. (Baumann) Yes.
- 11 Q. And, that is provided to competitive suppliers?
- 12 A. (Baumann) I believe the competitive suppliers can get
- that information at this time in Connecticut.
- 14 Q. And, then, the second item is "quarterly inserts" that
- 15 CL&P does?
- 16 A. (Baumann) Yes.
- 17 Q. And, then, the third one is a "Customer Referral
- 18 Program"?
- 19 A. (Baumann) Correct.
- 20 Q. And, then, under "WMECO", I won't go through them, but
- 21 there are several things listed there that are similar,
- is that right?
- 23 A. (Baumann) Yes, that's correct.
- 24 Q. Are any of those in place in New Hampshire for PSNH?

1 A. (Hall) No.

- 2 A. (Baumann) No, I don't believe they are.
- 3 Q. Why not?
- 4 A. (Hall) New Hampshire is in an entirely different
- 5 situation than Connecticut and Massachusetts. Mr.
- Baumann has referred to before the fact that CL&P
- 7 divested its generation in the late '90s. It's a
- 8 completely different model. And, therefore, has
- 9 totally different rules.
- 10 Q. But does PSNH take any steps in New Hampshire to help
- customers become aware of opportunities to participate
- in the market?
- 13 A. (Hall) Yes. I know that we have account executives
- that meet with customers on a daily basis. What they
- say, I don't know. But I know that they talk about
- 16 market opportunities.
- 17 Q. I think I have just one last question, and this is on
- 18 Page 2 of the rebuttal. And, it has already been
- asked, but I just -- I have to explore it further. On
- 20 Line 11, on Page 2, you state "First, due solely to
- 21 migration of load by larger customers to competitive
- 22 suppliers, smaller (primarily residential) customers
- who remain on the ES rate are faced with higher costs."
- 24 And, I think that, I can't remember which one of you,

1 one of you clarified that you didn't actually mean that 2 "migration is the cause of the higher costs", did I get 3 that right?

- (Baumann) Yes. Probably the word "solely" should have Α. read "specifically". In other words, it was specifically to migration that there is a cost-shifting, therefore the rate's higher, and that translates into higher costs to customers.
- And, when -- I think we're all using the term or the Q. word "migration" as shorthand for something other than actually migration. And, what I mean by that is that both of you have testified at different times that "migration isn't the problem, migration is the goal of 14 state law", and you both have said you "support migration", right?
- 16 Α. (Baumann) Yes.

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- 17 (Hall) Uh-huh. Α.
- 18 Q. So, the way we're using the word is really shorthand 19 for the problems that are resulting from how -- the 20 steps PSNH is taking to try to meet what could be the 21 demand from all of its customers, if they were taking Energy Service, is that right? 22
- 23 (Baumann) Yes, I believe so. That was a long question. Α. 24 But I'll agree to it, yes.

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                         MS. HATFIELD:
                                        Thank you.
                                                     I have
       nothing further.
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                         CHAIRMAN GETZ: Thank you. Ms. Amidon,
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       approximately how much cross do you have?
                         MS. AMIDON: One moment please.
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                         (Atty. Amidon conferring with Mr.
 7
                         Mullen.)
                         MS. AMIDON: Probably about ten minutes.
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                         CHAIRMAN GETZ: Let's proceed with your
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       cross, and then after that we'll take the lunch recess.
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                         MS. AMIDON: Okay. Thank you. Good
       afternoon.
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     BY MS. AMIDON:
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          This issue arose, as has been stated in this hearing,
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          in Docket Number DE 09-180, which was PSNH's petition
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          to establish an Energy Service rate for 2010.
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          (Baumann) Correct.
     Α.
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     Q.
          And, did you file testimony in that proceeding?
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     Α.
          (Baumann) Yes, I did.
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          And, if I recall correctly, one of your proposals to
     Q.
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          address the problem associated with the impacts of
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          customer migration was a non-bypassable charge, is that
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          correct?
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{DE 10-160} [Day 1] {11-30-10}

(Baumann) That's correct.

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[WITNESS PANEL: Baumann~Hall]

Q. And, you recall that Mr. Mullen filed testimony on behalf of Staff regarding that proposal, or you may not?

- A. (Baumann) I remember he did file testimony.
- 5 Q. All right. Well, basically, I went back and looked at Mr. Mullen's testimony. And, he expressed the opinion 6 7 that supply-related costs stemming from power purchases, and I know that you're not asking 8 9 necessarily for that directly or indirectly, well, 10 we'll figure that out, but that costs associated with 11 the power purchases or from PSNH's generating facilities do not appear to qualify as a "stranded 12 13 cost" under the statute. And, the reference to the 14 statute is RSA 374-F:2, IV. Do you remember that he 15 offered that opinion?
- 16 A. (Baumann) Yes, I do.

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- Q. So, in that instance, how do you distinguish, if you do at all, the costs that you would propose to include in this non-bypassable charge in this proceeding, from those costs that you talked about in DE 09-180? Are there any differences or are these the same categories of costs?
 - A. (Baumann) Well, in 09-180, we really -- it was a very high-level testimony. And, we introduced it, from my

{DE 10-160} [Day 1] {11-30-10}

perspective, when I hear -- when I hear a cost is

"non-bypassable", it's very clear to me what that

means. And, that's why we proposed or defined the

costs that we were talking about as "non-bypassable",

because every customer pays for it, regardless of where

that customer lies in their supply of electricity. So,

I think -- I think, conceptually, it is the same type

of costs today, as it was back in 2009.

- Q. Well, do you think you have more, coming down from the high level, do you think you have a better or more definite idea of what you would think would be included in those, in a non-bypassable charge?
- A. (Baumann) Well, yes. I mean, we, and I remember a data request, it may have been in that docket, where we kind of listed a hierarchy of costs. The top of the page, it was variable costs, fuel being the number one, and then it kind of progressed down the list of costs.

 And, your bottom three costs were your depreciation, your property taxes, and then your debt service, which was more the "fixed" end of the spectrum. So, you know we maintain that those are readily identifiable and certainly costs that we believe are 100 percent in fixed cost nature that support a system for all customers.

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- Q. Is it the Company's position then, at this point, that the type of non-bypassable charge that you propose in this docket is consistent with the definition of "stranded costs" found in the statute? I can show you the statute, if you like?
- (Baumann) That probably won't help. Let me take a shot Α. at it, and then maybe Mr. Hall can help out, too. I think of "non-bypassable costs", I don't necessarily think of "stranded costs". I think they're two distinct issues. And, I'll give you an example. Connecticut, we kind of crossed this bridge at one point, around the late 1990's, and we actually had legislation and we created a non-bypassable charge. Now, Connecticut had a lot more reliability issues than New Hampshire did, with reliability must-run charges and as such. But it was the same type of concept. They were costs that, because of restructuring, and because of the way the new world was being created, that we needed the ability to collect certain costs from all customers. We've talked about that issue again this morning with respect to scrubber costs. And, putting aside the legislation, I think it's very You know, when we wrote the testimony in 2009, clear. we weren't really talking necessarily about "stranded

[WITNESS PANEL: Baumann~Hall]

costs". We may have referred to them as costs that

could be treated such as stranded costs, you know,

through a non-bypassable charge, but I don't think we

were -- I don't think we're wedded to meeting the

"stranded cost" statutes for dealing with these type of

costs.

- Q. Did you say that in Connecticut they passed legislation to authorize the implementation of a non-bypassable charge for the situation you just described?
- 10 A. (Baumann) Yes. There is specific legislation.
- Q. Okay. And, to your knowledge, is there any legislation in New Hampshire authorizing the Commission to establish a non-bypassable charge?
 - A. (Baumann) Well, certainly not -- certainly not as specific as Connecticut. But, having read the bits of the legislations over the last few months, we believe that the Commission could put another non-bypassable charge on the bill, if they wanted to. Assuming that would be the way they go, we believe that that would be in keeping with their rights and regulations, you know, to follow the regulations that exist today.
 - Q. So, you don't think it's consistent with the definition of "stranded cost"?
- 24 A. (Baumann) Well, I've never thought of it that way.

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- Q. Okay. Thank you. Would you expect that the Company would propose to include other costs for inclusion in this non-bypassable charge in the future? And, if so, what kinds of costs?
- Α. (Baumann) Well, I think you'd have -- I think you'd have to continue to look at the costs that were in that charge, specifically, the allocation of what are now defined as "Energy Service costs", that you'd want to collect from all customers, because they benefit all customers. If you're alluding to something outside the Energy Service spectrum, at this point, I don't believe there are any that we would necessarily look to There has been discussion about the scrubber technology that's being put on Merrimack. But, right now, I think our testimony says that the legislation is pretty clear on where that's supposed to be recovered. But that could change. And, if it did change, then I would suggest that it could be put in a non-bypassable charge that would be charged to all customers, because of its overall benefit to all customers.
 - Q. And, I'm trying to get clear on what you're proposing to do with or if you're still asking the Commission, and I'm not clear on this, whether you're still asking the Commission to consider including above-market costs

[WITNESS PANEL: Baumann~Hall]

of purchased power agreements in the non-bypassable charge. Is that something that you're asking the Commission today?

A. (Baumann) Specifically, no.

- Q. Could you explain further then why it's "specifically, no"?
 - A. (Baumann) Well, first of all, those above-market contracts will end within a year, probably, one of the drivers. They're not a long-term type of cost, such as depreciation, property taxes, and debt service. I think that's probably our main driver. You know, we looked to try and quantify something so that the parties could get their hands around certain costs that we think are clearly fixed in nature and clearly support the system that is available for backup to all customers. So, I think those are the two real reasons that we did not include them.

Like I said before in testimony, you know, when you look at the spectrum of fixed versus variable costs, it gets argumentatively a mixture, in effect, as you get into the spectrum. Fuel is variable, certainly, and then the other ones we identified are all fixed. There is an argument to be made that the above-market portion of those contracts

could be part of that non-bypassable charge. You know,
we're trying to take small steps at this time. And,
certainly, just introducing the concept has been a
major step. So, we didn't -- we didn't go as far as
dollarizing and putting that into our 40 million
number. But, as we did say, it could be conceptually
considered part of that.

- Q. Would it apply to existing contracts or any potential future purchased power contracts?
- 10 A. (Baumann) It could be for both.

- Q. And, do you have any idea how the Commission would -you would request the Commission to make a
 determination whether to include those costs?
 - And, just as we do in the Energy Service right now, we have contracts that are above market for the IPPs. So, there's a calculation that's in place. For future purchases, you know, we'd have to come up with an estimate, if there were contracts that are necessary, with a drop in load, that requirement for bilaterals has decreased substantially. To the point that there, you know, at least in today's world, there wouldn't necessarily be any costs, because there aren't going to be any more bilaterals until something changes, i.e.,

the economy turns around, Energy Service load potentially increases, and then you have to go out and cover your positions on, you know, using bilateral contracts, or something similar to that.

So, it's kinds of a tough question to answer, depending on which way you go. I think, generally speaking, if you agreed on the concept and you agreed that there was a fairness issue, and a cost allocation issue or cost-sharing, cost-switching issue, then you'd have to -- you'd have to be kind of flexible in the future as to what type of costs go into that non-bypassable rate.

- Q. So, you're not foreclosing asking the Commission for above-market or other costs associated with potential purchased power agreements to be included in this non-bypassable charge?
- A. (Baumann) No, we're not.

Q. Okay. I want to talk about the stay-out provision.

And, I think the Company stated, and I think it's been discussed several times today, that the Company has said that they "embrace migration" and that migration is a good thing. And, I think that in the testimony, and I'm sorry I don't have a reference, and you can correct me if I'm wrong, that the Company also said

153 [WITNESS PANEL: Baumann~Hall]

1 that they saw a stay-out provision as an obstruction to 2 customer movement between PSNH and the third party 3 supplier, is that correct?

- (Baumann) Do you have a specific reference or --Α.
- 5 Q. Well, I think if you -- yes. It's Staff Data Request 01, Set 01, Number 003. And, I can give you a copy. 6
- 7 (Baumann) We have them. Α.

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- Okay. And, that question, I think, directly relates to Q. 9 the stay-out provision. And, then, the relevant part 10 of the answer says: "PSNH embraces migration and does not see anything wrong with customers migrating from PSNH's supply. PSNH views the stay-out provision as an obstruction to customer movement between PSNH Energy 14 Service and third party suppliers that does not resolve the underlying fairness issue as it relates to the cost recovery of backup supply." But, if you -- so, are you with me?
- 18 Α. (Baumann) Yes. Sorry.
- 19 Thank you. Has the Company considered that the Q. Okay. 20 existence of a non-bypassable charge would also affect 21 customers' decisions as to whether or not to move 22 between PSNH and a competitive energy supplier?
- 23 (Baumann) If you put the costs in the right bucket, Α. 24 i.e., have the proper customers paying for the proper

[WITNESS PANEL: Baumann~Hall] 1 costs, and then give what I'll call a more appropriate 2 comparison of what an Energy Service customer should be 3 paying versus the market, I don't think there's any obstruction there. 4 5 Q. But would it not be more expensive for a customer to 6 migrate to a competitive supplier, knowing that they 7 would have to also pay PSNH this non-bypassable charge? (Baumann) Well, if the non-bypassable charge is set up 8 Α. 9 and it's in place, then that customer would be on an 10 Energy Service rate that would be more appropriate, 5 11 to 8 percent less than what it is today. And, at that 12

and it's in place, then that customer would be on an Energy Service rate that would be more appropriate, 5 to 8 percent less than what it is today. And, at that point, they would then have to make a decision as to, you know, the non-bypassable charge would be there either way. So, they would be making the same decision, but they would be making it from an Energy Service rate that we believe is more appropriate.

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Q. However, if a large customer is a customer of Unitil, they can migrate to a competitive supplier, they can choose to take competitive supply, and they don't have any additional costs. So, it creates a different situation -- a more anti-competitive situation for a similar customer situated in PSNH's franchise, if they have to pay the additional non-bypassable charge. I mean, have you considered whether or not this has some

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[WITNESS PANEL: Baumann~Hall]

1 kind of negative effect on migration?

- 2 A. (Hall) I don't think it would. I view it a little
- differently. I don't view it as an additional cost
- 4 that the customer would pay if they migrated. I view
- 5 it as a cost that all customers would pay. And,
- 6 therefore, there's no additional cost associated with
- 7 migrating.
- 8 Q. Well, let's put it this way. The migrating customer
- 9 would now pay a cost that, in the present world, that
- 10 customer would not have to pay?
- 11 A. (Hall) As compared to where they are today?
- 12 Q. Correct.
- 13 A. (Hall) They would pay the cost through the delivery
- portion of their bill. I agree with that.
- 15 Q. All right.
- 16 A. (Baumann) Now, your question was difficult to answer,
- because you keep comparing the Unitil versus PSNH, and
- 18 they're in totally different stages of restructuring.
- MS. AMIDON: I'm going to ask Mr. Mullen
- 20 to further address this particular question.
- MR. MULLEN: Good afternoon.
- 22 WITNESS BAUMANN: Hi.
- 23 BY MR. MULLEN:
- Q. Well, to keep going on this subject, assuming you have

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- two similar companies that operate in New Hampshire;

 one is in Unitil's service territory and one in PSNH's

 service territory.
 - A. (Hall) Uh-huh.

- Q. Assume that they are both offered the same pricing terms from a competitive supplier, and the rate is at below Unitil's default rate and it's also below PSNH's Energy Service rate. If both companies take service from the competitive supplier, wouldn't the company in PSNH's service territory be at a competitive disadvantage to the other company that's in Unitil's service territory, because the company in PSNH's service territory would have to pay not only the competitive supplier rate, but also the non-bypassable charge?
- A. (Baumann) Not necessarily. Would the rates possibly be different? Yes. But the PSNH customer would be paying for a backup supply service or a backup supply that we've been talking about here, whereas the Unitil customers, there is no backup, i.e., there is no generation backup. Now, how much value that is? You know, you'd have to -- you could debate that forever as to what the value of that is. Certainly, in CL&P, over the last five, six, seven, eight years, we've turned

occasionally and said "gee, I wish there was an
alternative." There wasn't an alternative. So, you're
still kind of comparing two like companies, but they're
getting, in effect, a different value for what they're
paying.

- Q. I was comparing two like companies who are listing all their costs, and they're figuring out how to price their products. And, forgetting the whole idea of, you know, getting backup service, I'm just looking at it from a cost perspective.
- A. (Hall) You could make that argument, though, about any kind of cost. For example, above-market costs associated with IPPs, where PSNH was required to purchase from IPPs, Unitil wasn't, even for those IPPs in their service territory. I mean, yes, it's a non-bypassable charge, it's charged to all PSNH's customers. And, using that logic, one could conclude "well, PSNH has this non-bypassable charge and Unitil doesn't, therefore customers are at a competitive disadvantage in PSNH's service territory." I guess you could conclude the same thing about any cost that's in one utility's rates and not in the others.
- A. (Baumann) You also have to look, and I concluded my little testimony this morning about "long-term

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solutions based on short-term issues". And, I think what you describe very accurately is a short-term issue that's very important to companies, but, in the long term, I'm not sure that would be -- that the Company at PSNH would be at a disadvantage or an advantage. would depend on where market prices go. And, you could just as easily flip that advantage and disadvantage around, if market prices were to go back to what they originally were. Then, the cost of backup supply might be -- might be a lot less expensive than the market. So, it's a -- we've discussed this internally. And, it's a very difficult issue to get your hand all around -- get your hands around, because you don't really know where the market's going to be. But you can argue on one side or the other, depending on what your market assumptions were. And, Mr. Rodier had his nickel gas for the rest of creation. You know, that's one side you could look at and one assumption level. But, if you -- if you're looking long term, we believe that there is certainly a

difference, and you raise a short-term issue. we're not sure if that's how we should planning for this, for these rates for customers.

Okay. Well, considering the short-term and long-term, Q.

[WITNESS PANEL:

I know we went over our ten minutes. Let me try to

wrap this up and we talk about short-term. Ms. Amidon

had mentioned the stay-out provision, and she read from

a response from PSNH that said that weren't in favor of

stay-out provision. Would the existence of such a

provision aid PSNH in better planning its purchases?

Baumann~Hall]

- A. (Baumann) Well, it would certainly prevent a group of load from coming back.
- 9 A. (Hall) Right.

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- 10 A. (Baumann) We'd have to keep track of how much that is.

 11 If it's one year, everybody leaves at certain times.

 12 But it certainly would prevent everyone jumping back

 13 immediately, because there would be a stay-out

 14 provision. So, to that extent, it would help in that

 15 perspective, yes.
 - Q. So, if PSNH is better able to plan its purchases by knowing that certain customers will not be receiving Default Service for a certain period of time, would that help mitigate the costs associated with power purchases that non-migrating customers are now responsible for paying?
 - A. (Baumann) I think, generally speaking, it probably would, yes. You'd have more certainty.
- 24 Q. If PSNH was to establish a stay-out provision through

160 [WITNESS PANEL: Baumann~Hall]

1 its tariff, would it be difficult to implement?

- A. (Hall) I don't think so. But, without talking to the people in Billing, I hesitate to say "no, it wouldn't."
- A. (Baumann) And, it would probably -- I mean, it would create a programming challenge for our IT people in the C2 system, but, you know.
- 7 Q. So, would it be costly to implement?
- 8 A. (Hall) I don't know.
- 9 Q. Thank you.
- 10 A. (Baumann) I think it would be more in terms of the
 11 time, you know, how long it would take to do and the
 12 availability of people.
- MR. MULLEN: Thank you. Staff has nothing further.

15 CHAIRMAN GETZ: Okay. Let's take stock 16 of where we are. We'll need to take a lunch recess. I'm 17 thinking of coming back at 2:30. We'd have questions from 18 the Bench, and then opportunity for redirect. And, then, we have four other witnesses. I'm reluctant to predict 19 20 how long that's going to take. But we're not -- I don't 21 think we're going to be in a position to go past 4:30 22 today. We have the morning available tomorrow to resume. 23 But I would just suggest, within those parameters, the 24 parties think about that during the lunch hour, and we'll

[WITNESS PANEL: Baumann~Hall]

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       pick up -- Mr. Donovan, did you have something?
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                         MR. DONOVAN: Mr. Chairman, just perhaps
       a suggestion. Could we perhaps canvas and see who has
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       cross for whom, maybe that will help figure out.
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                         CHAIRMAN GETZ: Well, why don't you do
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       that -- I was thinking we could do that after lunch.
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       We're coming back, and then let me know what you figure
       out over the lunch hour, and then we'll just continue to
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       move through with the witnesses.
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                         Okay. We'll resume at 2:30.
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                         (Whereupon the lunch recess was taken at
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                         1:15 p.m. and the hearing resumed at
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                         2:40 p.m.)
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                         CHAIRMAN GETZ: Okay. We're back on the
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       record.
               And, before we resume, is there anything to
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       report on a meeting of the minds?
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                         MS. AMIDON: Yes.
                                            The parties have
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       agreed to resume the hearing tomorrow morning at 9:00 a.m.
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       But today we're going to revise the list of witnesses.
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       And, this will be the order of witnesses for the remainder
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       of the hearing. First, Ms. Hennequin, then Mr. Hachey,
       third Mr. Traum, and finally Mr. Allegretti. And, in
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       addition, the parties discussed when would be a good time
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       to file legal briefs, and recommend that the Commission
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1 require them by January 7th, 2011. And, that's it.

2 CHAIRMAN GETZ: All right. Anything

3 else? We'll start with Commissioner Ignatius.

4 CMSR. IGNATIUS: Thank you. Good

5 afternoon.

WITNESS BAUMANN: Good afternoon.

BY CMSR. IGNATIUS:

- Q. Let me first start out with just a couple of questions clarifying, in my mind, the situation that we're trying to assess and work to resolve. The testimony in both Exhibit 1 and 2 describes the current situation as being "short-term", and then today you referred to it as a "short-term problem". But you've also said that "no one can predict rates", "no one knows where things are going". So, help me understand how you come to think of this as a "short-term problem". And, I won't put words in your mouth. You just, as open ended as I can be, just help me understand this.
- A. (Baumann) Sure. I think I would have characterized it more as an issue that we need to solve, at least in the short term. If you get something in place, you know, some type of a mechanism in place, and the migration level stays at about this level, it goes up a little, goes down a little, depending on you knows what's going

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1 to happen. Then, you have something in place in the 2 short term. In other words, I meant it more in terms 3 of "let's get it done in the near term", as opposed -maybe "near-term" would have been a better term, to get 4 5 something in place now, as opposed to potentially waiting and going through, you know, like one of the --6 7 well, a couple of suppliers talked about "divestiture". When we get to divestiture is not necessarily a 8 9 short-term issue, with all you have to do to go through 10 it and study it and then come to a conclusion. 11 think probably the word "near-term" should have been a better issue. This is not a short-term issue that is 12 13 going to go away. It's a near-term issue that we 14 believe should be addressed in the near term, which 15 then hopefully will give us a mechanism to go forward 16 long term. 17 And, in your testimony, you refer to an "unprecedented Q. 18 low level of natural gas prices". Do you have a view on whether that is a short-term situation or long, and 19 you can define what "long" is, but more than --20 21 something that will be with us for the next few years? 22 Α. (Baumann) No, I don't. But I'll relay a little story 23 briefly. Now, years ago, and this was back in the, oh,

probably late '80s, I was in a hearing. And, there was

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an individual who had a Ph.D and had -- he was a very smart individual. And, I was in a hearing, and he was saying that, "In Connecticut, we don't need a fuel clause anymore, because oil prices are stable and probably will remain stable." And, they had been stable for about five or six years, at about \$17, \$18, \$19 a barrel. And, I really didn't have the wherewithal to argue with this individual, who was far my superior academically, but I sat there and said "I don't believe it. I don't believe it's going to stay at \$18, \$19 a barrel", unlike Mr. Rodier's 5 cent power. Okay. It's a hypothetical, but I don't think that anybody would bet the ranch on that one. We ended up prevailing, and the Commission felt that there was no -- no way of really knowing long term that that was going to happen, and the Commission found in our favor. We kept the fuel clause, and about two years later we had \$70 and \$80 a barrel oil. And, you know, history repeats itself. You can -- all the cliches you want. I've seen the gas market over the last 20, 25 years, you know, I've seen the prices spike to \$8, \$9 in the winter, and then drop down to \$3 or \$4 in the summer. We saw them spike two years ago up in the 16, \$15/\$16 So, you know, I would be a fool if I said I range.

1 knew what was going to happen in the future. But I
2 think I'd be fool if I said that they were going to
3 remain this low.

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- Q. Do you do any rate trajectories, looking out over two, three, five years?
- (Baumann) We just take, when we do our budgets, we take Α. the forward pricing as it exists today. But, bear in mind, when we do our budgets, the fuel portion of those budgets are fully tracked. So, whether we budget for 5-cent gas or 10-cent gas, from an earnings perspective, it doesn't matter, because they're fully tracked. Everything is deferred for recovery. from a budget perspective, the only significant thing for us is that we get the cash flow as best we can, i.e., we're going to have to pay for fuel that's at, you know, 5 cents, versus 6, 7 cents, but, from an earnings perspective, there is no impact on a budget, because they're fully tracked. So, we don't operationally, other than for cash flow purposes, we don't really have a need, from an earnings perspective, to really get the pricings correct, because there is no earnings impact.
 - Q. But, when you're trying to assess whether to make a supplemental power purchase, if it's more than a spot

[WITNESS PANEL: Baumann~Hall]

purchase, don't you have to have some expectation of pricing to know if the offer you're seeing is any good?

- A. (Baumann) Well, and I believe our -- I know our purchasing people look at the forward market prices today. I mean, you buy, you know, you buy based on your knowledge today, as to what they are. So, when we bought the power purchases that are out-of-market now, at the time that was the prevailing rate at that point in time. I'm sure there were experts that felt that that rate was going to go down, and I'm sure there were experts that felt that rate was going to go up.

 Because we actually had -- I know a couple of our purchases were at -- you know, we had a huge spike.

 And, as the rates came down, we purchased on the downside, not on the peak. But that peak may have been just a plateau. But it wasn't, it was a peak.
- Q. You said earlier this morning that you were not interested in any change in your procurement if it meant greater costs passed onto your ratepayers. Is that fair?
- 21 A. (Baumann) Correct.

- Q. And, are you assuming that an RFP process will have that result of passing on greater costs to ratepayers?
- 24 A. (Baumann) Yes. Assuming there was a dialogue about

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bilaterals and RFPs, and I -- I forget exactly who it was between, I know Mr. Hall was talking, I think it was Mr. Patch. But they're two distinct things. I mean, a bilateral contract, as we were talking about it, is a known contract for a particular time period, for a particular level of load. And, whereas an RFP, if it's a load-following RFP, that's something that's distinctly different. It has more risk involved, because you don't know exactly what the load is, if it's load-following. A bilateral, you'd go out and typically go out, say, to a broker or to a generator, and you would transact for a bilateral. With an RFP, people would bid on that RFP. They would have to go out and buy power somewhere, either from a generator or a broker, same as us, but then they would have to put their mark-up on there for their costs and profit. that's why, when we look -- when we think of doing -our group doing bilaterals, certainly we have people who have to, you know, payroll costs to do those bilaterals. That's no different than the suppliers, but then the suppliers also have their return that they have to tack on in an RFP process. And, that's not even distinguishing between this risk, a risk premium that might have to be paid, because an RFP, the way

- we're thinking about, is an RFP is maybe more of a load-following type of RFP, as opposed to a bilateral, which might be just a block of power at a defined level.
 - Q. Mr. Hall, a question for you. You had said this morning that you didn't think there would be a chilling effect on customers making choices to go to third party suppliers, if you designed the bypassable -- non-bypassable charge correctly. "If it was designed right, it wouldn't have that chilling effect." Is that correct?
- 12 A. (Hall) Yes.

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- Q. Can you elaborate on that more please?
- 14 (Hall) Sure. I think -- excuse me. I think, as long 15 as you were to design a non-bypassable charge, and 16 that's the same amount paid for by all customers, then 17 it doesn't have that chilling effect. Because, 18 regardless of whether you take Energy Service from PSNH or from a competitive supplier, if you pay the same 19 20 amount, then the comparison is still appropriate, it's 21 between the Energy Service rate versus the market price 22 that the customers are offered by a supplier.
 - Q. There's certainly a change in the incentive on the part of customers, under today's system, to go to the

[WITNESS PANEL: Baumann~Hall]

outside market, than there would be -- there would be less they would gain from going to the outside?

Α.

- A. (Hall) Yes. Yes. Because a portion of the costs that are currently recovered through the Energy Service rate will be recovered somewhere else. I agree.
- Q. And, so, is it your view that there is less incentive on the part of customers to make that switch, but that's appropriate, because those charges should be assessed to them, no matter what the mechanism is, they should be paying that?
- A. (Hall) Yes. Because of the reasons that Mr. Baumann described earlier, which is there's always this fleet of assets ready and able to serve them when they return and provide price stability.
- Q. Both of you have talked about price stability as being very important on the part of customers. And, I guess I wonder then why, if it's that important, why have we seen so much migration and going to the outside. You know, for customers who are facing what could be a much more volatile set of prices, they're making that choice. So, how do you square that, the numbers you're seeing of migration with what you believe to be a real strong interest on their part for stability?

(Hall) The Energy Service rate is set for a one-year

1 period. I think what happens is, when customers see 2 what the Energy Service rate is going to be, they make 3 a decision based on what the rate is versus the offers that they get. And, depending on the nature of the 4 5 offer, there may be an open provision for them to 6 It may be a lower rate for a period of a year 7 or more, where a customer can take advantage of that lower rate, as compared to today's Energy Service rate. 8 9 They may be choosing some extended form of price 10 stability.

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Alternative -- in addition, customers know that, even if they migrate, they always have that Energy Service rate from PSNH that they can return to that's going to be a relatively stable rate level. I think what's happening is customers are reacting to short-term -- relatively short-term price signals, and making their decision accordingly. They're making economic decisions, and taking service from the market from competitive suppliers.

- So, when you talk about "stability", you mean, did I Q. follow this right, that what customers are willing to take the risk of a volatile market, because they know they can come back to a stable PSNH price, if need be? Α.
 - And, the issue of price stability was (Hall) Yes.

1 raised in the context of going to an RFP approach for 2 Energy Service. If you go to an RFP approach, and you 3 no longer rely on PSNH's approach, where its got its generating assets supplemented by market purchases, if 4 5 you're entirely subject to the market, now prices can 6 jump all over the place. History has shown that market 7 prices are pretty volatile, and can be extremely volatile over relatively short periods of time. 8 9 that price stability becomes more of a concern when you 10 no longer are -- have the approach that we've been 11 using for establishing Default Energy Service rates. And, it's stability in both directions. 12

- 13 Q. How do you mean?
- 14 A. (Hall) Up, as well as down.
- 15 Q. Oh. Okay.

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A. (Hall) Customers -- customers, I believe, are willing to sacrifice potential reductions in their Energy Service price in exchange for a relatively stable rate level. We, as consumers, make those kind of decisions all the time, when we decide whether we ought to prebuy our oil, whether we decide on a fixed rate or variable rate mortgage for a home that we purchase. You make those kind of trade-offs. It all depends on what you're looking for; something stable and known or are

- 1 you willing to run the risk.
 - Q. Well, it sounds like we've gone full circle then or maybe I misunderstood. Initially, I thought that's what you were talking about is price stability.
 - A. (Hall) Okay.

- Q. And, it didn't square with the fact that so many large customers have left and are willing to take that risk.

 So, I thought then what you were saying is "stability" meaning, "if it gets really bad, I can always run back to PSNH"?
 - A. (Hall) Yes. It's really both. They know they can always come back to PSNH, at a relatively stable price.

 Oh, by the way, if, in the next year or two, it looks like the market is going to be lower, a customer will take advantage of that. They will select a competitive supplier and pay a lower rate for a year or more.
 - Q. Both of you have reminded us that the situations in Connecticut and Massachusetts are different than they are in New Hampshire, because of the status of divestiture. Though, I wonder how you compare the two companies in New Hampshire that are already doing RFPs who don't have generation assets, and yet provide the same failsafe return option for customers who find the volatile market to be more than they can take. In that

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- sense of the ability to return to the regulated utility, are you any different?
 - A. (Hall) Are we indifferent?

- Q. Are you different, on that level, independent of your owning generation assets, from the perspective of customers who leave, in New Hampshire, and have the ability to return to the utility if it gets too bad out there in the competitive market, aren't you the same?

 You, Unitil, and National Grid the same?
 - A. (Hall) I think generation ownership puts PSNH in a significantly different situation. Owning generation provides a hedge against market pricing swings. And, as a result, I think that's what makes PSNH different from the other two utilities. The other two the other two utilities have implemented mechanisms where they guard against wild swings by laddering portfolios of purchases. And, that's their way of dealing with wide price swings and uncertainty. Laddering of a portfolio works great, if market prices are relatively stable or increasing. If the prices suddenly turn and go down, what happens is it takes longer to catch up reach the market, if you've got a laddered portfolio. So, you know, there are advantages to that approach, in that, yes, it does provide price stability. But, when

Baumann~Hall]

it comes to price downturns, you don't have as much
down -- you don't have as much potential on the
downside in a down market, if you have laddered

[WITNESS PANEL:

portfolios.

The difference -- the difference with PSNH is that, even with wild swings in market prices, as I said earlier, generation provides a hedge. Yes, generation costs are going to go up and down with swings in fuel prices. But, to the extent that we burn coal, to the extent that we have dual fuel capability at Newington, to the extent that we burn wood at Schiller, we're not subject to large swings in prices due to one commodity. It's a relatively diversified portfolio, and there are options available even within the generation portfolio with regard to fuel choice and dispatchability.

- A. (Baumann) Commissioner, if I could just add?
- 18 Q. Please.
 - A. (Baumann) I see a big difference with PSNH and the other New Hampshire utilities, in that, if the customers in the other utilities decide, if they have switched to a third party and decide to come back, they come back to some type of a market determined rate.

 They don't come back to PSNH generation, like Mr. Hall

{DE 10-160} [Day 1] {11-30-10}

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just pointed out. And, if you recall, we had a discussion in part of my testimony that talked about the burden -- would it be a burden if we went to full requirements service and the Commission's burden. put that in there for various obvious reasons. one item that would be really extremely critical would be, do you ladder the market purchases, the fallback or the safe haven, or whatever you refer to it as? "Failsafe", I think you said. Do you ladder that? you not ladder that? Connecticut decided to ladder it, and it worked very well in a rising market. It helped customers, and we had very little migration. have a plummeting market, and the customers have The rates were up to about 12 started to migrate. cents, and now, come January 1st, they're going to be down about nine and a half cents. So, you can see now the laddering, we're on the side where we're starting to fill in with the future tranches that are cheaper. And, you know, so, it's not so much the administrative burden that, okay, the people would come in and we'd say "these are the lowest bids". And, you'd look at them and say "Okay, it's market prices, it's low, we'll take them." But it's a matter of how you're going to want to take those bids, and will you want to ladder,

1 will you want to expose PSNH's customers to the good 2 side of the ladder, which might be a 7, 8 cent cost or 3 9 cent, because, you know, there's going to be more of a mark-up for residential than there would be for large 4 5 customers. And, then, also expose them potentially to 6 a market that might swing significantly within a year or two, which is very short term. Connecticut didn't 7 want that. And, Connecticut said "we are going to 8 9 ladder." We've been in times when the laddering of 10 price has been really good, and they have said "no, 11 we're going to stick with our ladder, because that's our approach." And, sometimes it works, sometimes it 12 didn't. But it had really -- really was looking for 13 rate stability. They didn't want to see huge swings. 14 15 Massachusetts has been different. 16 Massachusetts takes a full year's worth of -- takes 50 17 percent of the load for a full year. So, we're 18 constantly moving ahead six months on load. So, you have -- it's much less of a ladder, whereas 19 20 Connecticut, it's laddered for about three years. so, in Massachusetts, they didn't benefit as much as 21 22 the Connecticut people did in the rising price

falling prices, because they have gotten better quicker

scenario, but now they have benefited more in the

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than Connecticut. So, that's a real pivotal decision process that the Commission and any other interested parties would have to go through, if they were designing something for a very large load that PSNH does have in New Hampshire.

- Q. Let me ask you, there's a representation in the

 Constellation testimony of Mr. Allegretti that hasn't

 been testified to yet, but everyone has seen in

 prefiled testimony. On Page 9, and you may not have it

 here, but I'll read you a sentence that says, and this

 is at Line 3, "In this regard, PSNH's performance as a

 portfolio manager, 28 percent above market, is not

 encouraging." Do you accept the "28 percent above

 market" as being a fair representation of where you

 are? And, I know it doesn't really give you time

 periods on when that's measured. But do you have a

 sense of where you are in relation to market pricing?
- A. (Hall) Yes, I don't agree with the characterization. I think it's taking -- it's making a comparison that's not appropriate to make. He was referring to a response to a data request. And, we answered by looking at the cost of purchases that were entered into a year or more prior, and comparing it to today's short-term locational marginal price, if you will.

Locational marginal price really isn't a market. It's an hourly and it's -- it's a day-ahead market, it's not the kind of market where one would enter into a longer term transaction necessarily to purchase at an hourly price. So, I think the comparison is not correct.

When the purchases that PSNH made, which are above today's comparable market, there's no question, but, when those purchases were entered into back in 2008, they were at market. They weren't above market at the time. What happened in the interim? Gas prices plummeted, because of the economy, because of other reasons, the entire market shifted downward. So, in 2008, when we made a purchase for power, say, in the Summer of 2009, at a certain price, by the time we got to the Summer of 2009, one could buy power for that time period or for that month at a lower price than what one could have bought it for back in 2008, when the decision to make the purchase was made.

Again, we talked about this earlier, but the reason we entered into those transactions was to provide price stability. Had prices continued to climb, and had market prices continued to shift upward, the purchases would have been well under market and would have looked like a great decision. So, you can't

necessarily say "all right, a purchase made a year and a half ago, it turns out that today's market has shifted downward, and, therefore, it was a bad decision." You can't conclude that. That's not a valid conclusion.

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- Throughout your testimony, the concept of "fairness" Q. has been front and center, and you've characterized this as really the heart of the matter to resolve. And, I struggle with that as well, that something doesn't feel right about the way -- the way those remaining customers are left with costs with fewer and fewer people to share those. There's another "fairness" concern I have working against that, and would be interested in your thoughts on this. And, that's that, for those who choose to leave PSNH and go elsewhere, they're buying from some entity that also has fixed prices built in, depreciation and property tax, the items that you've identified as being fairly recovered by all customers. So, for those who take that competitive supply, are they being charged for the same types of items twice? And, if so, is that fair?
- A. (Baumann) Well, I think the distinction I see, and I think we alluded to it this morning, was there's a benefit to backup supply. And, we've made an attempt

to dollarize it. And, I think any way you want to dollarize it, you can criticize or you can question.

But I don't -- we're just trying to dollarize a benefit associated with that supply, that safety net that they have, that they don't have with going to, you know, that CL&P doesn't have and that the other customers in New Hampshire of the other utilities don't have. They don't have a generation safety net or stability, as Mr. Hall just referred to. I really think that's the distinction.

Now, we struggled with -- we were firmly committed internally to "there is a big benefit here that only a portion of the customers are supporting."

But we did go round and round as to how you dollarize it. And, we felt compelled that we needed to try to do something to dollarize it. I went to our rates people, you know, back in Connecticut, and I said, you know, "Backup service, what is "backup service"?" And, it has a little different meaning when you're charging customers for that type of backup service. But it was -- it was a tough thing to dollarize. And, so, we sat down and we said "well, look, you know, what are the foundation fixed costs that support this system?" And, we did come up with the 40, 44 million, depending on

which filing you're looking at, as those costs. I

don't -- I don't look at it as a duplication. I look

at it as a beneficial cost -- as a cost associated with

a benefit that customers are getting, even the ones

that migrate. And, they're not paying anything for it.

I've always thought it's a very hard, logical argument

to refute. And, I really haven't heard anybody refute

it. How to dollarize it? You know, that's a difficult

thing to do.

But, I agree 100 percent with you that, when we first started looking at it, we said "Something's wrong here. And, why is it wrong?"

"Well, there's a benefit that people aren't paying for customers, because they have migrated. And, if they come back, they will get that benefit." And, then, we kind of scratched our heads for a while and said "How are you going to dollarize that benefit?"

And, if you recall in the first testimony, where we filed in 2009, we went around and around. And, initially, that testimony was very vague. And, we said "No, we've got to get a little more specificity to this." Because, you know, in a rate setting proceeding, people like to know how big the breadbox is. And, so, we did it with and without

1 And, we said "okay, that differential is about 2 7 mills." And, in today's world, I think I mentioned 3 this morning "8.7 cents versus 8 cents", that's that differential. And, then, we said "well, gee, what 4 5 would it mean if we took out about \$40 million, and what would that, you know, what would that impact the 6 7 rate? And, would it make the rate -- would it get to a reasonable level?" 8 9 So, we kind of selected that "fixed 10 cost" definition of backup supply benefit as a 11 reasonable compromise, if you will, to a reasonable 12 level of costs that we could specify clearly and 13 accurately, and yet not get into serious cost 14 allocation questions as to what's really fixed, what's 15 variable, what's a combination fixed/variable, because 16 it gets extremely theoretical at that point. So, it's 17 kind of a mix of everything. But it -- But, I agree 18 with you, it's something we really believe isn't right. And, like I said this morning, we want to at least take 19 20 a step, a little step towards what we think is better. 21 CMSR. IGNATIUS: Thank you. That's been 22 very helpful. 23 WITNESS BAUMANN: Thank you. 24 CHAIRMAN GETZ: Commissioner Below.

1 CMSR. BELOW: Thank you.

- 2 BY CMSR. BELOW:
- Q. On Page 4 of Exhibit 2, your rebuttal testimony, at
- 4 Line 22, you state that "risk premiums for future price
- 5 risk and risk premiums for future volume risk due to
- factors such as weather and economic conditions are
- 7 inherently included in the price paid by customers."
- 8 And, you go on and say "PSNH does not believe these
- 9 risk premiums will be free. Is it fair to say that
- such risk premiums are, in effect, embedded in PSNH's
- 11 Energy Service rate, as well as the idea that was
- proposed here for full requirements service?
- 13 A. (Hall) No.
- 14 Q. Why?
- 15 A. (Hall) They're not in PSNH's Energy Service rates
- because, to the extent that there are volume
- 17 differences or whether, in economic conditions, PSNH's
- mechanism is reconciling. So, in effect, customers are
- 19 accepting those risks when it comes to Energy Service.
- 20 Q. So, there isn't a risk premium, the customers just bear
- 21 the risk --
- 22 A. (Hall) Yes.
- 23 Q. -- is what your saying?
- 24 A. (Hall) Yes. When it comes to a supplier, a supplier is

[WITNESS PANEL: Baumann~Hall]

- the one who bears that risk. And, that risk has to be included in whatever price they charge.
- Q. But, for instance, in the Summer of 2008, when PSNH chose to buy blocks and strips of power --
- 5 A. (Hall) Uh-huh.
- 6 Q. -- for many months, --
- 7 A. (Hall) Yes.

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- Q. -- that proved to be well above market, the customers, there wasn't a risk premium, but the customers paid the cost of that decision being significantly above market, is that fair to say?
- 12 A. (Hall) Yes, subject to prudence review.
- Q. Okay. In Exhibit 1, at Line -- on Page 3, Line 23, you say that the problem is "due primarily to the migration of some customers (mostly larger customers) to third party supply". What do you mean when you say "mostly larger customers"?
 - A. (Baumann) What we meant there was, I mean, most of the

 -- most of the customers initially who started

 migrating were the larger customers. You know, they

 had a better load profile, and you can certainly market

 a lot easier to one customer, as opposed to 5,000

 customers with the same overall load in aggregate.

 And, what we have seen in all of our jurisdictions,

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1 including PSNH, is that the best customers get picked 2 off first, the largest customers, the better load 3 profile customers. And, so, it leaves -- it leaves mostly residential and small C&I with either the last 4 5 time -- you know, they're the last people to get 6 offered an alternative supply or they don't get offered 7 an alternative supply, because the profit margin isn't such that it would be worth a third party supplier to 8 9 offer them a supply.

- Q. If we look at the Consumer Advocate's prefiled testimony, Attachment 3, it has the "2nd Quarter 2010 Report" to the PUC on migration. And, I think that indicates that maybe almost half of the load is from the largest class, LG, Large C&I rate customers. Have you found that?
- 16 A. (Hall) Yes.

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- Q. How would you characterize the kind of metering you have for those customers?
- 19 A. (Hall) Metering?
- Q. Do you have interval metering for those customers, such that you might know, for instance, their hourly load profile --
- 23 A. (Hall) Yes.
- 24 Q. -- or a competitive supplier would?

1 A. (Hall) Yes.

- Q. And, how do you read those meters for those LG
- 3 customers?
- 4 A. (Hall) I'm not sure I follow you.
- 5 Q. Do you manually send someone out in the field to look
- at their meters or do you have communication with those
- 7 LG customers' meters, the very large customers? Do you
- 8 have Advanced Metering Infrastructure at all for these
- 9 large --
- 10 A. (Hall) For most of them, no, we do not. For most of
- 11 them, I believe we still send the meter reader to the
- 12 location to get a reading.
- 13 Q. For the LG customers, though, can you get hourly
- consumption data?
- 15 A. (Hall) Yes.
- 16 Q. And, how about GV?
- 17 A. (Hall) Same. Same thing.
- 18 Q. And, then G?
- 19 A. (Hall) Rate G, most customers do not have meters that
- are capable of hourly intervals.
- 21 Q. Okay. Could you -- this is a record request. I guess,
- well, first, let me ask, have you prepared the 3rd
- 23 Quarter 2010 Report, do you know?
- 24 A. (Hall) I don't believe I have yet.

[WITNESS PANEL: Baumann~Hall] 1 Ο. That would be through the end of September. Well, what 2 I'd like to ask --3 (Hall) I don't believe we have yet. Α. 4 CMSR. BELOW: What I'd like to ask for, 5 as soon as it's available, is the 3rd Quarter 2010 Report 6 to be made an exhibit. 7 CHAIRMAN GETZ: Okay. We will reserve Exhibit 10. 8 9 (Exhibit 10 reserved) 10 CMSR. BELOW: And, if you could provide 11 in with that the data for the non-migrating customers, that is the number of customers who are on Energy Service, 12 13 or could be the total customers, and the total 14 kilowatt-hours delivered by the same rate classes for 15 either the total customers or those who are on Energy 16 Service. And, then, if you could also provide the 17 percentages, in much the same way that Unitil and National 18 Grid do for this third quarter, I would appreciate that. Can you do that? 19

WITNESS HALL: I missed the very last part. The percentages?

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CMSR. BELOW: The percentages, by load and by number of customers, of -- the percent that have migrated --

1 WITNESS HALL: Got you. Yes.

CMSR. BELOW: -- or the percent of load that has migrated, by month and by customer class. And, I said "in much the same manner that Unitil and Grid do". I think, if you look at those reports that are attached to the same testimony, you can see that kind of information.

BY CMSR. BELOW:

- Q. It seems like -- would it be fair to say that there's two, at least two, but there's two distinct problems at issue here? One seems to be that PSNH's average embedded cost to providing electricity through its Default Service rate is above market currently. Is that a fair statement?
- A. (Baumann) Yes.
 - Q. And, that results in some of these migration issues and cost issues. A separate issue seems to be that a concern is currently the marginal cost is below your average embedded cost, or to say the market price is lower than your average embedded cost. And, the second concern is, at some point in time, whether that's sooner or later, there could be a change in that situation. Where the market price or the marginal cost is higher than your average embedded cost, and then customers will kind of come flocking back. And, that

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1 is they're both -- it sounds like both are of concern 2 to you, but that second problem is that sort of looming 3 as something that really provokes the "fairness" question from your point of view? 4 5 Α. (Baumann) Well, you're right, the second issue, if they come flocking back, they're going to come flocking 6 7 back, because market prices have increased over the embedded cost of our generation. So, in that 8 9 short-term scenario, we are going to be looking for and 10 making sure we have enough gen -- or, load sources to 11 meet those requirements, in a market with rising prices. And, you know, you like to buy power in 12 13 markets where the prices are going down, not going up. 14 And, I think we talked about it a little this morning, 15 when the other questioners asked the same issue. 16 So, yeah, it's a concern. It's a 17 concern either way. And, I guess that's -- that's one, 18 one benefit of a stay-out provision. Although, we 19 think they're not necessarily that's a real good thing 20 to do, but that is a benefit of the stay-out provision, 21 you don't have to -- you mitigate that risk, which again we talked about earlier this morning. 22 23 And, that's part of the concern that you were Q. 24 testifying to in your Exhibit 1, your original

1 testimony, at Page 5, Line 17 and 18 -- or, 18 and 19, 2 where you refer to "customers do not [have to] pay 3 anything for this guarantied backup supply unless and until they return to ES service." And, then, on the 4 5 next page, at Line 10, you point out that, "As a supplier of last resort, PSNH would then be required to 6 7 secure supply for these returning customers during a period of rising market prices", which would create 8 9 this problem of adding a marginal cost to lower average 10 embedded costs and raising costs for all customers, the 11 benefit being -- going particularly to the customers who have migrated back at that point in time, or 12 relative benefit to them is attractive? 13 14 (Baumann) Certainly would be a benefit for them, 15 because they would be migrating back to a better 16 situation. However, if, again, if the variable costs 17 are above the average embedded cost, then, even though 18 that would have an increasing effect on the ES rate, if 19 you had to cover those marginal customers at the

because they would be migrating back to a better situation. However, if, again, if the variable costs are above the average embedded cost, then, even though that would have an increasing effect on the ES rate, if you had to cover those marginal customers at the marginal cost, the customers coming back, you'd probably still then have, on average, an ES rate that was lower than the current market. Because, if the embedded cost is higher than market, and the market now goes the other way, and customers start coming back,

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- you may be paying above -- you'd be paying the higher
 market prices, that will increase your average, but the
 customers staying, who stayed on the average embedded
 all the time, would, in that scenario, have pricing
 that was less than the marginal.
 - Q. Right. Less than the marginal, but it would still be trending up, if you were having to buy additional supply at greater than your average embedded cost or variable cost or however you're --
- 10 A. (Baumann) That's correct.
- 11 Q. Okay.

- A. (Baumann) Somewhere along the line they'd be kind of neutral. And, you know, as the variable cost gets up, they'd be actually benefited, however, their price would be increasing, but not at the same rate as the market price.
 - Q. On Page 2 of your rebuttal testimony, at Line 11, I think you said you might substitute the word "specifically" for "solely". But, in any case, it says "due specifically or solely to migration of load by larger customers to competitive suppliers, smaller customers who remain on the ES rate are faced with higher costs." Did you do anything to, in making that statement, and part of that seems to be that there's --

1 the marginal cost is lower than the average embedded 2 So, in a dropping price market, when you have 3 migration, you're not diluting, essentially, your high average embedded costs with lower marginal costs to 4 5 bring rates down, instead you're losing those lower 6 marginal costs, and your average cost is going up. did you take -- so, that's one sort of underlying cause 7 of why the migration has that impact. Did you do 8 9 anything to control for load shape, i.e., as I think 10 you just said, some of the customers get picked off 11 with those with a better load profile. Do you know if the overall load shape of your customer base as some of 12 13 the larger customers who have choice, perhaps had 14 better load profiles, and meaning they, you know, their 15 average cost to serve them is less than the typical 16 load profile? Do you know -- have you looked at 17 whether your average load profile is getting worse or 18 better as a result of migration? 19 Α. (Baumann) I am unaware that we've looked at that. Q. Okay. 21 (Baumann) I know they look at load shapes at various

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- 22 times, but I haven't seen anything on PSNH's load 23 profile.
 - On Page 3 of your rebuttal testimony, at Line 15, you Q.

state that "Rate stability and predictability are very important concepts for customers and ones that they value very much." Is that assertion a -- are you asserting that as fact or opinion?

- A. (Baumann) That's kind of a factual opinion. I've met with customers in the past on occasion, large customers. And, I've been surprised when they didn't -- they weren't as concerned about -- the first thing they were concerned about was "what's the stability of my rate going to be in the future?" So, I have -- I guess there is a little practical application behind this statement, from my perspective. Not a lot, I don't meet with a lot of customers. But I have seen -- I have met with a couple large customers in Connecticut that have expressed that concern.
- 16 Q. So, it's anecdotal based on some large customers?
 - A. (Baumann) Right. Right. I don't have any studies or questionnaires or, certainly, customers are driven by price, you know.
 - Q. Would it -- it's probably fair to say there's a continuum among customers both with the price and stability variables? I mean, a given customer might say "I'll take a fixed price that I can predict for five years." Another customer might say "I'll take a

[WITNESS PANEL: Baumann~Hall]

- lower price, but I'll take the risk of it being more
- 2 volatile. But it's lower now and I'll take my
- 3 chances."
- 4 A. (Hall) Sure.
- 5 Q. So, different customers may have different desires with
- 6 the balance between price stability and predictability,
- 7 is that fair so say?
- 8 A. (Baumann) Yes.
- 9 A. (Witness Hall nodding in the affirmative).
- 10 Q. Okay. I think one of your points has been that you
- think there's value to your customers who migrate to
- having your Default Service as a backup supply. Do you
- know of any point in time over the last nine or ten
- 14 years, since we've had a restructured market in New
- 15 England, that backup supply has not been available
- through the wholesale market through, for instance,
- 17 same day real-time prices?
- 18 A. (Baumann) No. No, I don't.
- 19 Q. So, your point is not that your ownership of generation
- 20 provides backup supply, but rather that there's -- it's
- 21 a hedged supply, if you will, there's --
- 22 A. (Hall) Yes.
- 23 A. (Baumann) At a relatively -- at a stable price, yes.
- 24 Q. Yes. So, you would say that your Default Service or

[WITNESS PANEL: Baumann~Hall]

Energy Service rate is sort of a hedge product, in that
a bunch of it is -- does have some fixed costs that can
only go up so much, or you only have partial exposure
to the volatility of fuel supplies in the market,
because you own hydro, for instance, or coal is less
volatile than natural gas?

- 7 A. (Hall) Uh-huh.
- 8 A. (Baumann) Yes. I think that's an accurate statement.
- 9 Q. Okay. There's a competitive market for the value of capacity in New England, is that correct?
- 11 A. (Baumann) Yes. Although, just to quantify that, and
 12 I'm not an expert in this capacity area, but the
 13 capacity pricing is set through a bid process. So, I
 14 believe that it -- you say "there's a competitive
 15 market", I mean, if you have to go out and purchase
 16 capacity, a lot of those prices are set by the market
 17 pricing.
- 18 Q. Right. But it's a market-based price. It's not --
- 19 A. (Baumann) Right. Correct.
- Q. If you turn to Exhibit 8, which was Staff Data Request

 001. There's a couple of tables on Page 2 of that.

 And, the second table says "The following summarizes by

 generating unit the forecasted revenues for 2011 in

 thousands of dollars. The energy revenues were

1 calculated by multiplying forecasted megawatt-hour 2 output by the forecasted market LMP." So, could you 3 just explain a little bit about, realizing that you don't normally, that this aggregate is by unit, but you 4 5 have projected revenues from projected generation, 6 presumably that's the total generation, not just 7 surplus generation that's not needed for Default Technically, what's the mechanism? 8 Service load. 9 you actually, in terms of deciding when you dispatch 10 units, are you actually bidding them into the wholesale 11 market, getting revenues from the market, and then sort of reconciling that and crediting that in the Energy 12 13 Service reconciliation? 14 (Baumann) When you say "revenues", let me take them one 15

- A. (Baumann) When you say "revenues", let me take them one at a time here. I mean, the energy revenues are again what you would receive from your units as they generated.
- 18 Q. So, that's revenue from the wholesale market?
- 19 A. (Baumann) Right.

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Q. So, you're essentially selling the output into ISO, the ISO-New England NEPOOL market, and, essentially, the revenue requirement you need to make up in your Energy Service rate, but there's actually a transaction going on with ISO-New England?

1 A. (Baumann) Right. Right. You get paid at the locational marginal price for that power.

- Q. So, in a sense, it's a way to determine the wholesale market value of the generation from each of these units. Is that fair to say?
- 6 A. (Baumann) Yes. Yes, it is.
- And, is it fair to say that, projecting for 2011, 7 Q. 8 setting aside, this probably doesn't include any 9 capacity or ancillary services, maybe it does, I don't 10 know, it's not apparent from this, these two tables, 11 but it looks like it's probably fair to say that the market price, in terms of forecasted market LMP, for 12 13 2011 for all types of generation, including your hydro, 14 is less than the revenue requirement?
 - A. (Baumann) That's shown above?
- 16 Q. Yes.

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17 Α. (Baumann) Yes, they are less. You have to be careful. 18 These, if you compare these two tables, Table 2 is if you just bid into the markets and receive these 19 20 revenues. This presumes that there's no risk premium 21 built into these pricing. This presumes, you know, if 22 you were going out to do this, that you wouldn't have to build in your own profit level. Like, if someone 23 24 had said "well, I can go out and do this for much

cheaper than your revenue requirements", they're going to want a return for this. There's no return built in to the lower numbers. So, to compare the two, you have to just kind of walk on careful ground.

But, generally speaking, because of the spread now between the market and PSNH's average embedded cost, the Table 2 is less expensive than Table 1.

- Q. Or less revenue than the forecasted cost?
- 10 A. (Baumann) Right.

- Q. Back to Commissioner Ignatius's question that she had,
 I want to follow up on that. Obviously, if you were
 competitive, if you're a merchant generator, and you
 had these kinds of cost structure, and you were selling
 into this kind of market, you couldn't probably do that
 forever. You could only, you know, sustain something
 like this for a period of time, where your revenues
 were less than your revenue requirements, so maybe you
 could forgo some return on equity, depreciation is not
 actually cash outlay. But, over time, don't generators
 need to make positive cash flow or at least break even
 over time to stay in business?
- A. (Baumann) Your cash flow is probably king, number one.

 And, because you could have loss, paper loses, and that

goes to depreciation. But, yes, cash flow is important. And, I'm just speculating here, but this is a tough time for generation. And, we've seen some actually go bankrupt.

- Q. Right. And, Commissioner Ignatius was asking this question in terms of the concept of "fairness". If a customer exercised choice, and maybe they exercised it five years ago and they have been with a competitive supplier for five years, if they did that, over time, aren't they going to pay that competitive supplier enough revenue to cover property taxes, interest on debt, as well as variable cost for the generation that they're supplied with, maybe not in a given year, but over time, seems like they're going to be paying for that as part of their competitive energy supply price. Is that fair to say?
- A. (Baumann) Yes. You'd have to have that embedded in your price or you wouldn't make any money.
- Q. And, would it -- how would it be fair for them to pay for that, those costs through their competitive supply, as well as through a non-bypassable charge for a supply they're not taking? And, I guess I've heard your argument that "well, there's a backup value to it.

 There's a hedge value. They can always come back to

1 it."

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- A. (Baumann) Uh-huh.
- Q. But, setting that aside, do you see a potential fairness problem, in terms of people paying for energy supply in two different rates?
- 6 (Baumann) Do I have to make up another argument, is Α. 7 that what you're telling me? I understand your logic, but I -- it's really for -- it's really not property 8 9 taxes, per se. It's a tangible benefit. The backup 10 supply is a tangible benefit. It's just a matter of 11 how you -- how you price that out. We believe that it's worth more than zero; and they're paying zero 12 13 right now. And, if you believe that it is a benefit, 14 the real crux of the situation is "how do you price it 15 out?" We just chose those dollars, because it was the 16 logical what I'll call the "fixed backbone" of the 17 generation cost, used as a proxy for that value, what 18 it's costing "the system" to maintain them that backup 19 generation, that backup supply.
 - Q. Okay. In the prefiled testimony of Michael Hachey for TransCanada Power Marketing, there's a copy of Data Request Staff 01, Staff 002. It's the last page to that attachment. Let me know when you find that.
- 24 A. (Baumann) Yes, we have it.

1	Q.	Okay. I realize neither of you prepared this data
2		response. But it sort of it looks like it was sort
3		of an exercise, after-the-fact, in which you compared
4		the purchase cost for supplemental power purchases.
5		And, one of the sentences, it's "The above market
6		costs", right above the table, "were calculated as the
7		difference between the firm bilateral energy purchase
8		price and the day-ahead energy market clearing price at
9		the contract delivery point times the contract
10		quantity." So, there's sort of a caveat there. It's
11		comparing it to the actual wholesale market price, but
12		it's at a snapshot in time. And, of course, what we
13		know is those day-ahead prices change every day. But,
14		if you just assume that over the period of many, many
15		months and five different years, those average
16		snapshots happen to represent the average value over
17		those times. It appears as though it would be safe to
18		say that, for five four of the five years, those
19		bilateral contracts, which include some hedging risk
20		premium in them, were above the wholesale price, if you
21		had bought them simply in the day-ahead market,
22		assuming that that day-ahead market price was exemplary
23		of the average price over the period of those
24		contracts, which is a big "if", but is that fair to

[WITNESS PANEL: Baumann~Hall]

1 say?

- 2 A. (Baumann) Yes.
- 3 A. (Hall) Yes.
- 4 Q. Okay. And, I think that's the number that adds up to
- 5 \$233 million over five years in above market costs.
- 6 Which, divided by five, is more than the \$40 million a
- 7 year in fixed costs. So, I mean, is it fair to say
- 8 that, in retrospect, I mean, in retrospect, you know,
- 9 hindsight's everything, you might have been better off
- just buying all your supplemental power on the
- day-ahead market, and you might have saved customers
- 12 100 or \$200 million. Is that a conclusion one might
- draw in hindsight?
- 14 A. (Baumann) Yes, I think that's accurate.
- 15 A. (Hall) Yes.
- 16 A. (Baumann) If you were willing to take the market risk
- back in 2005, and say "let's just run with the market",
- 18 --
- 19 Q. Okay.
- 20 A. (Baumann) -- I think that's accurate.
- 21 Q. Are you aware of any changes in the fundamentals of the
- gas market over the past few years?
- 23 A. (Baumann) Fundamentals, in terms of --
- 24 Q. Fundamental dynamics of supply and demand.

1 A. (Baumann) Well, certainly, the shale gas has had a fundamental change in the gas markets.

3 Q. Okay.

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- 4 (Baumann) You know, in New York, Pennsylvania, and all Α. 5 the deposits. I've been reading articles every day 6 about that, in terms of the good parts and the bad 7 I actually had an article here before on "Pennsylvania Shale Boom: Drilling for Trouble." 8 9 Depends on who's writing it. But there's certainly a 10 lot of environmental questions and economic questions 11 about that. But that has had a distinct impact on that, as well as the economy. 12
 - Q. Right. And, certainly, the -- actually, well, it doesn't matter. I had a little question that I skipped over. Migration, it's not just migration, there's been a general economic downturn that has lowered sales as well?
- 18 A. (Baumann) Oh, sure.
- Q. Which has also probably impacted the wholesale market price, because there's less demand?
- 21 A. (Baumann) Uh-huh. Exactly.
- Q. Would you say there's some price elasticity in the supply and demand of electricity?
- 24 A. (Hall) Uh-huh.

1 A. (Baumann) Yes.

2 Q. Okay.

- 3 A. (Baumann) I know there is in my household,4 unfortunately.
 - Q. Okay. I just have a few more questions here. Going back to, sorry to jump around, Exhibit 8, which was the two tables comparing forecasted revenue requirement and forecasted revenues, I want to make another data request. And, this -- it may be something you want to provide confidentially. But what I'm wondering is if you could provide the data behind Footnote (6), the "forecasted megawatt-hour output times the forecasted market LMP" for use.

CHAIRMAN GETZ: We will reserve Exhibit 11 for that response.

(Exhibit 11 reserved)

CMSR. BELOW: I presume that would probably be one or a series of forecasted market LMPs, but different forecasted outputs for the different units or types of units?

WITNESS BAUMANN: Yes. And, I don't -first of all, the LMP is a published data point. So, I
don't think there's any propriety there.

CMSR. BELOW: Okay. It's forecasted

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1
       though.
                         WITNESS BAUMANN: Right.
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                                                  If this is
 3
      hourly, you're going to have a lot of data points, but --
 4
                         CMSR. BELOW: Well, you could aggregate
 5
       the forecasted output by month or --
                         WITNESS BAUMANN: Summarize it somehow.
 6
 7
                         CMSR. BELOW: Right.
                         WITNESS BAUMANN: If it's hourly, it's
 8
 9
       going to be thousands of lines of data that you're not
10
       going to be interested in.
11
                         CMSR. BELOW: Okay.
                         WITNESS BAUMANN: Okay. So, summarize
12
13
       it to make it a meaningful --
14
                         CMSR. BELOW: Right. And, you can back
15
       into those numbers. I mean, if you actually did the
16
       forecast based on an hourly forecasted LMP and --
17
                         WITNESS BAUMANN: Yes.
18
                         CMSR. BELOW: -- output, you could back
19
       into it by -- if you do an aggregated number.
20
                         WITNESS BAUMANN: Sure.
                                                  Sure.
21
                         CMSR. BELOW: Thank you. One question I
      have refers to a document that was filed in another
22
23
       docket. Maybe, Mr. Eaton, you could pick up some copies
24
       from me and provide them to your witnesses and the Clerk.
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{DE 10-160} [Day 1] {11-30-10}

1 (Atty. Eaton distributing documents.)

- 2 BY CMSR. BELOW:
- 3 This is - what this is is a report in Docket Number DE Q. 08-103, filed on October 15th, 2010, by Mr. Bersak of 4 5 PSNH. And, it was a report in a response to a request 6 for information on the Merrimack Station Scrubber 7 Project. And, there's just -- I've only provided a few of the pages from that report, because I just want to 8 9 refer you to a couple of the data points in here. On 10 Page 7 of that report, there was an estimate of the 11 cost, the overall average impact on Energy Service rates from the project for the first full 12 months of 12 13 service is estimated to be essentially 1.1 cents a 14 kilowatt-hour. Does that sound accurate to you?
 - A. (Hall) Yes.

- Q. Okay. And, then it starts declining after the first year due to depreciation, correct?
- 18 A. (Baumann) Correct.
- Q. And, on the next -- or, on Page 9, there is a

 "Forecasted Energy Service Rate" at the bottom of the

 table on that page. And, I just wanted to compare that

 with Exhibit 9, because Exhibit 9 was CLF First Request

 Series, CLF-003. And, it had a projection of Energy

 Service rates from 2011 through 2015, which is the same

1 time period that you provided in the October 15th report. And, in Exhibit 9, they go from 9.1 cents next 2 3 year to 10. -- 10 cents for 2012, and goes up to 11.8 in 2015. In the October 15th report, it's "8.68" for 4 5 2011, "9.27 cents" in 2012, and goes out to "10.12 cents" in 2015, which is about a whole penny less in 6 7 the updated response. Are these sort of, to the best of your knowledge, or maybe you don't know, are these 8 9 sort of apples-to-apples or is the October 15th just an 10 updated estimate based on more recent wholesale market 11 prices? Or, if you don't know, maybe that would be another data request to provide some reconciliation 12 13 between these two estimates. 14 (Baumann) I had something to do with putting Mr. 15 Bersak's report together from a summary position. 16

- Bersak's report together from a summary position. I

 would say, because I'm looking at 2011 and '12, they're

 different dollars for the Energy Service rate. The

 scrubber's impact is not in there at that point, so

 they have to be different decks, different forecast

 decks, different point in time.
- Q. Right.

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A. (Baumann) So, I'm assuming all five years are different. So, there's a -- it looks like the -- Bersak's report is less than the data request. So, I

[WITNESS PANEL: Baumann~Hall]

- think you have that inherently throughout the report.
- 2 As far as the scrubber impacts, let's see, we put --
- yes, we put the CLF response together back in August,
- 4 and I know Mr. Bersak's was later than that, because I
- 5 remember the pain, it wasn't that long ago,
- 6 October 15th. So, they come from different decks, from
- 7 an energy perspective, they will be a little different.
- 8 And, probably -- I know we really, really scrubbed, not
- 9 to use the term "scrub", I didn't do that on purpose,
- in the Bersak report.
- 11 Q. So, at this point, would you say the October 15th
- numbers are more up-to-date, more -- something more to
- be relied upon as the current forecast than the
- 14 August 13th data response?
- 15 A. (Baumann) Yes.
- 16 Q. Okay.
- 17 A. (Baumann) Definitely.
- 18 Q. I had some questions on Exhibit 6. That was OCA-006.
- 19 And, I was wondering if you could tell me anything more
- 20 about what you know about the Purchase of Receivables
- 21 Program in Connecticut and how that works?
- 22 A. (Baumann) Sorry, Commissioner, I don't, I don't have a
- lot of knowledge in that area.
- Q. Okay. On the second page, it says -- the last sentence

1 says "The POR pays the supplier based on what the 2 customer is billed and not what the customer pays. 3 discount of 0.92 percent is applied for CL&P. " So, I take it that means that the discount, CL&P pays less 4 5 than -- pays 99.08 cents on the dollar, and the 6 difference is presumably for the cost of administration or maybe some bad debt, but you don't know exactly? 7 (Baumann) I don't know exactly, but that is what 8 Α. 9 happens. We do not pay them dollar-for-dollar, because 10 then we would be taking on the entire -- the entire 11 debt. I would say it's probably administration and bad 12 debt expense. 13 And, right now, if a customer is on competitive supply Ο. 14 at PSNH, doesn't pay their bill or only pays part of 15 the bill, how do you apply that partial payment, in 16 terms of you've got, assuming you're billing for the energy supplier, the competitive energy supplier, but 17 18 you've got your own distribution rate, transaction 19 rates, Stranded Cost Charge, etcetera? 20 Α. (Hall) It's in accordance with Commission rules, but I 21 don't offhand recall what those rules say. 22 Ο. In your testimony, you expressed a lot of

{DE 10-160} [Day 1] {11-30-10}

concern about this POR program. Was that concern, in

part, that bad debt might be recovered, you know, there

23

might be an unfair cost-shifting of the bad debt, from competitive customers over to Default Service customers

- 3 or that kind of concern?
- 4 A. (Hall) Yes, or to all customers.
- 5 Q. Or to all customers. I mean, right now, if you have
- all the -- if customers weren't migrating, you'd be
- 7 exposed to all of that bad debt risk?
- 8 A. (Hall) Yes.
- 9 Q. Yes?
- 10 A. (Witness Hall nodding in the affirmative).
- 11 Q. So, I guess I want to understand your basis for your
- assertion that you don't think that this is a good idea
- for New Hampshire, but it seems to be an acceptable
- idea in Connecticut and Massachusetts?
- 15 A. (Hall) I don't know why it was implemented in
- 16 Connecticut and Massachusetts, first of all. I don't
- 17 know what the underlying rationale was. With regard to
- 18 New Hampshire, this would expose PSNH, and ultimately
- its customers, to a new risk. And, I just found it
- 20 somewhat ironic that, in some of the suppliers'
- 21 testimony, they talked about how adept they were at
- 22 managing risk, yet this isn't a risk that they want to
- 23 manage. They want to put this risk onto the utility
- 24 and its customers.

[WITNESS PANEL: Baumann~Hall]

- Q. Did you get a chance to review the NorthBridge report in Mr. Allegretti's -- that was attached to Mr.

 Allegretti's testimony?
- 4 A. (Hall) I did. It was a while ago.
- Q. Do you recall that they compared three differentapproaches to procuring Standard Offer Service?
- 7 A. (Hall) Yes. I think it was an RFP approach, a managed portfolio approach, and spot purchases, perhaps.
- 9 Yes, spot purchases. And, I think what they noted, if Q. 10 you look on Page 6, I don't know if you have that 11 handy, and they describe the "Spot Market Procurement Approach that has become more prevalent for large C&I 12 13 customers based on customer-specific hourly usage." 14 And, it notes that the key features are "real-time or 15 day-ahead energy spot prices; promotes efficient 16 customer consumption decisions (for example, EE and 17 DR)", meaning "demand response" and "energy 18 efficiency"; "supports retail market development; usually no significant cost deferrals; generally not 19 20 considered "acceptable" for small customers due to rate 21 volatility concerns; [and] not feasible absent 22 metering/communications/data management." Then, it shows across five different states in the Northeast and 23 24 Illinois, and 19 different utilities, the threshold, in

kilowatts of demand, typically at least 500 kilowatts of demand for large C&I customers who were put on spot market -- spot procurement for Standard Offer Service. And, then, on Page 11, it shows that, under their Monte Carlo forecasting of I think about 2,000 different scenarios, if you will, that over that range of possible probabilities, the spot market was the lowest cost approach, although it did have higher risk, if you will, volatility, a part of the scenarios, if you will, resulted in much higher costs, whereas parts of the scenarios resulted in much lower costs. But, on average, it was the lowest cost form of procurement.

What I'm wondering about, in looking at your rebuttal testimony to Mr. Traum's testimony, and the idea of a stay-out or you expressed some interest in the idea of perhaps something that was based on marginal cost, plus a mark-up, I'm not finding it right now, but I believe you talked about that --

A. (Hall) Yes.

Q. -- in your rebuttal testimony. What I was wondering about is, if you've considered or might be interested in considering exploring, for your largest customers who have interval metering, perhaps some way of

1		addressing at least part of the problem, which is what
2		happens if they try to return to Default Service in a
3		rising market cost regime, maybe, instead of just a
4		total stay-out, they would have a different Default
5		Service, which was just based on that marginal cost, or
6		maybe marginal cost, plus a mark-up, that might be the
7		hourly real-time price. If you had interval metering,
8		you could just then actually bill them what it actually
9		cost. And, if you use that in a situation where that
10		didn't raise you know, you might help avoid raising
11		costs for other Default Service customers. You might
12		elect not to do that, if it would actually help lower
13		costs for other Default Service customers. Or, you
14		might do something where you said "if you've been out
15		for a year on a competitive supplier, you've got to
16		stay on this special marginal cost rate for a year
17		before you can get back into regular Default Service",
18		match it to the amount of time they have been away.
19		Does there seem like there might be a
20		possibility that addresses at least part of the
21		problem, do something like that?
22	Α.	(Hall) Yes. And, that was the whole point of the
23		testimony. We didn't we didn't say specifically for
24		customers who returned or as part of a stay-out

- provision, rather, in the testimony, we were suggesting
 generically the largest customer class perhaps should
 be billed under this type of approach. That approach
 might work and might address the problem. And, the
 beauty of that approach is it works regardless of
 whether the market is going up or down.
- Q. Could it -- are you familiar with the concept of a "block-and-swing rate"?
- 9 A. (Hall) I'm not familiar with that term.
- Q. Well, it strikes me that part of your portfolio for serving Default Service customers is your existing generation fleet, which has sort of an average cost, --
- 13 A. (Hall) Yes.
- Q. -- embedded cost. And, a swing -- a block-and-swing rate is where part of the rate is fixed and then part of it swings or varies with the marginal cost.
- 17 A. (Hall) Yes. Okay.
- Q. And, from what I understand, it's used both in -- it's
 a competitive product that's offered, some ski areas in
 New Hampshire by it on the competitive market. And, in
 some vertically integrated utilities, like the Southern
 Companies, they mandatorily put large customers on
 that, so that their sort of fixed amount of their load
 is at a stable, secure price, part of the load that

they can control maybe engage in demand response, they

put on a variable price that's directly tied to

marginal cost.

A. (Hall) Yes.

- Q. And, in your case, you have kind of got both components in your supply. You've got some stabilized hedge, because it's backed up by physical assets, and then you've got a part that's variable, because you have to go to the market and get it. And, so, is that something to possibly consider for your largest industrial sized customers?
- A. (Hall) Yes. I don't fully understand the concept, but, generally, based on your description, I understand it.

 And, it's definitely something to think about. With regard to the largest class, what we said in testimony was "marginal cost, plus an adder." The idea behind that is, if one assumes that 100 percent of the largest class has migrated, and it's close to that, it's not exactly 100 percent, it's slightly less. But, if you operate under the assumption that 100 percent of the class either has migrated or will migrate, then any contribution you get above marginal cost, to the extent that they return, benefits all other customers. If you have that type of approach in place, then, even if they

return and costs go up, they're still charged that
marginal cost, and, therefore, it doesn't harm other

3 customers as a result of them returning.

4 CMSR. BELOW: Okay. Thank you. That's

5 all.

6 CHAIRMAN GETZ: Okay. Thank you.

7 BY CHAIRMAN GETZ:

- Q. Mr. Hall, I think this is for you primarily. I'm going
 to follow up somewhat on the context of PSNH owning the
 generation and hydro assets.
- 11 A. (Hall) Okay.
- Q. And, it's fair to say that, pursuant to the restructuring statutes and the restructuring proceeding initially for PSNH, that, originally, the plan was that PSNH would divest itself of those hydro and fossil

16 assets?

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- A. (Hall) Yes. When the Restructuring Settlement

 Agreement was originally signed, that's the case.

 That's true.
 - Q. Then, the Legislature, and I'm not going to ask for a legal opinion, but 369-B:3-a was enacted in 2003 that said "The sale of PSNH fossil and hydro generation assets shall not take place before April 30, 2006."

 So, essentially told PSNH you had to hold onto it for

{DE 10-160} [Day 1] {11-30-10}

at least another three years? That's your recollection?

A. (Hall) Yes.

3

- And, then, it says "Notwithstanding RSA 374:30, 4 Q. 5 subsequent to April 30, 2006, PSNH may divest its generation assets if the Commission finds that it is in 6 the economic interest of retail customers of PSNH to do 7 so, and provides for the cost recovery of such 8 9 divestiture." So, what I'm trying to understand is 10 your position here and the rebuttal testimony with 11 respect to the OCA posing divestiture as one approach that can be taken. In responding to questions from 12 13 Commissioner Ignatius, I think you pointed out the 14 benefit of owning these assets, provides a hedge and 15 provides for stability. But, historically, there's 16 been another benefit, correct? That the cost of 17 Default Service, and now Energy Service, has been --18 has been lower than an alternative market price, 19 correct?
- 20 A. (Hall) Yes.

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Q. So, I mean, isn't the -- and that the symptom that you're talking about here the fact that, as more customers go off of Energy Service, there are these fixed costs that need to be collected over a smaller

1 base. I mean, isn't that -- the only way that that 2 would not happen is if, basically, the market price 3 stayed above the Energy Service rate or the Energy Service rate stayed below the market price. Isn't it 4 5 inevitable that this effect occurs, if customers 6 actually go to another alternative? 7 (Hall) Yes, if you assume that the market price is Α. always going to be low. But, you're right, --8 9 Well, so, I guess that's where I'm trying to Q. 10 understand, if you're looking at this as a short-term 11 effect, and this is just a symptom that needs to be dealt with in the short-term, --12 13 (Hall) Uh-huh. Α. 14 -- and the benefit -- the hedging benefit is so great 15 that we should stay with this particular issue of just 16 dealing with the symptom. The other question I have in 17 mind is, is there a time when you're concerned that the 18 Energy Service rate is going to be persistently below the market rate, and you should start looking at 19 20 divestiture as an option? How does that play out? 21 Α. (Hall) I don't know how to give you an answer to that 22 question, because it really depends on one's

perspective. Some people might think "two or three

years, gee, that's about the right time." Other people

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1 might think --

- Q. Two or three years what? Two or three years'

 experience of that --
- 4 A. (Hall) Yes.

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- 5 Q. -- of that delta?
- 6 (Hall) Right. Other people might think that, in view Α. 7 of the hedge benefit that generation provides, that it might be a longer time frame. It really depends on 8 9 one's perspective. My belief is that, over the long 10 term, generation will continue to provide benefits, but 11 I don't have any hard data or analysis to demonstrate I'm basing it on history, since 2001. 12 13 basing it on relatively recent economic events, the 14 economic downturn, the downturn, the drop in gas prices, and the corresponding decrease in market 15 16 prices. The question that one has to ask is, "is the 17 situation we've seen in the last year or two a 18 long-term phenomenon or not?" I can't answer that. 19 don't know.
- Q. But you don't disagree with Mr. Traum that divestiture eliminates this symptom?
 - A. (Hall) It does. The thing to remember is, once you divest, there's no going back. Once plants are sold, they are gone forever. And, to the extent that the

situation changes, there now is no longer the hedge benefit, because the assets are gone.

- Q. So, your position is that the situation is not so grave or you don't know if it's grave enough to pursue divestiture?
- A. (Hall) Correct. Correct.

question.

CMSR. IGNATIUS: I'm not sure we ever quite got to a meeting of the minds on the question and answer there. If I could just ask one more way at it?

BY CMSR. IGNATIUS:

- Q. I thought Chairman Getz was asking "is there a point at which the hedge benefit of your own generation may flip and become a liability, and is no longer a benefit to have your own generation, but becomes a greater pressure on rates than just working with the market?"

 Is that -- and, "how do you assess when that point might come?" Is that the question you were getting at?

 If not, is it a question that I guess I'd be interested in hearing an answer to, even if it wasn't your
- A. (Hall) Could I object? No, I'm just kidding. I think there's always going to be a hedge benefit to generation. I think the issue becomes whether one believes the hedge benefit isn't sufficient to warrant

[WITNESS PANEL:

"it's a one-way street."

continued ownership and operation of generation,
because one believes that the market has fundamentally
changed. If you believe that, then, yes, I think you
proceed down the path of saying "All right, let's
explore divestiture." The admonition I would give is

Baumann~Hall]

And, ultimately, if you believe that other generation is going to retire, and no one is going to build new generation long term, the generators will go out of business because they can't make ends meet in the market as it exists today. Ultimately, market prices will have to rise. And, ownership of generation during that time will be very beneficial, as it was in the early 2000's.

The question that I can't answer, and I'm not sure anyone can, is "when have we reached that point?" Because no one knows what's going to happen in the future.

- Q. But you're assessing both changes to the market and changes to the generating assets themselves, neither of those are fixed.
- 22 A. (Hall) True.

Q. Fully depreciated plants that need significant work to go forward --

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1
     Α.
          (Hall) True.
          -- are no longer, you know, they don't present quite
 2
     Q.
 3
          the same economic picture they might have?
 4
          (Hall) I agree.
     Α.
 5
                         CMSR. IGNATIUS: Thank you.
 6
                         CHAIRMAN GETZ: Redirect, Mr. Eaton?
 7
                         MR. EATON: No thank you.
                         CHAIRMAN GETZ: Then, the witnesses are
 8
       excused.
 9
10
                         WITNESS HALL: Thank you.
11
                         CHAIRMAN GETZ: Thank you, gentlemen.
12
       Let me just note, as an administrative matter, we will
13
       take official notice of the documents referred to by
14
       Commissioner Below, that being the October 15, 2010 PSNH
15
       report in docket DE 08-103, the Merrimack Station Scrubber
16
       docket.
17
                         (Official notice taken.)
18
                         CHAIRMAN GETZ: And, I think next for
19
       direct is Ms. Hennequin.
20
                         (Whereupon Sandi M. Hennequin was duly
21
                         sworn and cautioned by the Court
22
                         Reporter.)
23
                       SANDI M. HENNEQUIN, SWORN
24
                          DIRECT EXAMINATION
```

1 BY MS. SMITH:

- 2 Q. Please state your name for the record.
- 3 A. My name is Sandi Hennequin.
- 4 Q. And, your position, where you are employed?
- 5 A. I work for the New England Power Generators
- 6 Association, NEPGA, in the position of Vice President.
- 7 Q. Are you the same Sandi Hennequin that prepared prefiled
- 8 testimony in this docket dated September 15, 2010?
- 9 A. Yes, I am.
- 10 Q. And, is this the prefiled testimony that you submitted?
- 11 A. Yes, it is.
- MS. SMITH: I'd like to have this marked
- 13 for identification.
- 14 CHAIRMAN GETZ: Be marked as "Exhibit
- 15 12".
- 16 (The document, as described, was
- 17 herewith marked as **Exhibit 12** for
- 18 identification.)
- MS. SMITH: Thank you.
- 20 BY MS. SMITH:
- 21 Q. Could you briefly identify the major issues that you
- 22 touched upon in your testimony.
- 23 A. Sure. Basically, we made four main recommendations.
- 24 And, I'll just quickly tick through those. First, we

[WITNESS: Hennequin]

recommended that the PUC should not create a non-bypassable mechanism for the recovery of any of the excess energy service cost for PSNH.

Second, we also made the recommendation that we didn't think that the PUC should reach a conclusion in some of the other dockets that address procurement issues, and specifically we were referring to Docket 09-067, the Clean Power, we were also referring to 10-195, the Laidlaw PPA, and we were referring to the Least Cost IRP that we knew was coming down, though, I think that that procedurally probably won't be an issue. But our recommendation was that a lot of the procurement issues that are being decided in 160 are really larger policy issues. And, if decisions were made in these other dockets that are more specific applications of that policy, that that probably wouldn't be the correct order.

Our third recommendation was that the process by which PSNH would procure their additional supply should be through a competitive RFP process, that's a competitive, transparent, open process. This is counter to the position that we heard earlier, that sole sourcing would be better for customers, and that an RFP process would actually lead to higher costs.

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1 And, our fourth recommendation was that 2 New Hampshire policymakers should really evaluate the 3 hybrid model that we have here in New Hampshire, and its long-term feasibility, and really evaluate if it is 4 5 still feasible, if changes need to be made, and whether 6 New Hampshire should really move forward with a more 7 fully restructured model. Those were our main recommendations and 8 9 the main points of our testimony. 10 And, do you have any corrections or updates to that Q. 11 testimony? Yes, I do. I have, mainly, I have three clarifications 12 Α. 13 or very quick updates to our testimony. And, I'll just 14 The first is Page 8, Line 17. refer to the pages. And, this refers to the "lowest costs to ratepayers". 15 16 And, this is a really important, really essential point 17 of our testimony. And, what we're trying to say is 18 that the use of a competitive, open, and transparent process for procuring power will not lead necessarily 19 20 or promise lower costs, but it will deliver the lowest 21 cost option. 22 And, when I was thinking about an easy

And, when I was thinking about an easy way for myself to really conceptualize this, I thought of an analogy. In my household, I'm the person that

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goes to the grocery store and does the shopping. on Saturday mornings, I make my list and I go. And, we usually like to buy a lot of chicken soup. And, so, I go and I look at four or five different types of chicken soups. And, I look at the different brands. And, there's no guarantee that what I buy will be lower cost than what I bought the week before. You don't know what sales there are, you don't know if, I don't know, the cost of noodles or chicken went up that week or the cost of gas to deliver it. So, I can't quarantee it's going to be lower, but I can guarantee I'm going to get the lowest cost, because it's all It's transparent, it's open, I can look at the prices and I can compare. So, I know I'll get the lowest cost. It may not be lower than what I got the week before. And, if I put that back in the context of what we were talking about in our testimony, there's

And, if I put that back in the context of what we were talking about in our testimony, there's two different areas. If you look at the delta between the generation resources that PSNH owns and their demand, or you look at their decision to seek a long-term contract, it's the same principle. There's a lot of different options out there. And, what we're saying is that you need to look through a competitive

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process at those different options, because at least at that point in time you know you'll get the lowest cost that's available.

The second clarification that I wanted to make was on Page 7, Line 21 through 22. And, in that, we state "NEPGA strongly recommends that the Commission cannot allow the other dockets to continue and reach a conclusion that is contrary to the outcome of Docket 10-160." And, the clarification that I wanted to make is that we're not trying to delay any proceeding. We're not trying to stop any proceeding or delay any proceeding. All we're saying is, Docket 160 is really the generic policy issue. So, you really need to decide this and let this decision really provide the guidance on how to proceed with some of these more specific dockets.

And, then, finally, I wanted to go to

Page 9, Line 16 through 17, and actually had an example
that I wanted to talk about. In this, we state "This
proposal", and that was referring to PSNH's
non-bypassable proposal, "would serve as a disincentive
for competitor migration." And, I think this has come
up a couple of times, and we wanted to just offer an
example.

1 So, if you think about energy rates, 2 there's really two main components. There's, 3 obviously, the wires charge or the non-bypassable, which right now is transmission, distribution, electric 4 5 consumption tax, stranded cost recovery. So, let's use 6 an example that this is set at 8 cents right now, these 7 are just hypothetical numbers. So, PSNH, whether you get your power from PSNH or a competitive supplier, 8 9 that's 8 cents. So, let's look at the second 10 component, energy. And, just for hypothetical 11 purposes, say that it costs 10 cents for PSNH's power and it costs 8 cents to go to a competitor. 12 So, your 13 all-in cost for PSNH would be 18 cents, your all-in for 14 a competitor would be 16 cents. So, your incentive to 15 switch would be about 11 percent. So, that's a real 16 incentive. But, if we look at what PSNH is proposing, 17 and we adopt that, and we basically take their energy 18 cost of 10 cents, take a penny away in this example and put it on the non-bypassable, all of a sudden you get 19 PSNH's power is still 18 cents, they have just shifted 20 21 the costs, but now it's 17 cents. It's a cent more to 22 get it from a competitor. So, now, that 11 percent 23 savings is cut in half, so that it clearly creates a 24 disincentive to switch, because you're going to realize

1 less overall savings. So, I wanted to provide that example as 2 3 well. And, those were the three clarifications that we had. 4 5 Do you adopt today under oath your prefiled testimony 6 as you have just clarified? 7 Yes, we do. Α. 8 MS. SMITH: The witness is available for 9 cross-examination. 10 CHAIRMAN GETZ: Okay. Thank you. 11 Mr. Patch? 12 MR. PATCH: No questions. Thank you. 13 CHAIRMAN GETZ: Mr. Donovan? 14 MR. DONOVAN: I have no questions, Mr. 15 Chairman. 16 CHAIRMAN GETZ: Mr. Munnelly? 17 MR. MUNNELLY: No questions. 18 CHAIRMAN GETZ: Ms. Hatfield? 19 MS. HATFIELD: Thank you, Mr. Chairman. 20 Good afternoon, Ms. Hennequin. 21 WITNESS HENNEQUIN: 22 CROSS-EXAMINATION

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Have you had a chance to review Mr. Traum's testimony?

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BY MS. HATFIELD:

1 A. I have.

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- Q. And, do you recall that, of the four ideas that he discussed, the fourth one included the idea of a stay-out provision, combined with possibly a different Default Energy Service rate for customers who return from a competitive supplier?
- 7 A. I do recall that.
 - Q. And, does your association have a position or any thoughts on whether the Commission should consider implementing that as maybe a short-term solution?
 - A. We don't have a position on that. That's really probably more of a retail supplier issue, rather than a merchant generation issue. So, we don't have a position on that.
- MS. HATFIELD: Thank you. I have nothing further.
- 17 CHAIRMAN GETZ: Thank you. Ms. Amidon?
- MS. AMIDON: Staff has no questions.
- 19 CHAIRMAN GETZ: Mr. Eaton?
- 20 BY MR. EATON:
- Q. Ms. Hennequin, I do the shopping for our family, too.

 And, there isn't much choice in the market. There's

 Progresso and Campbell's and the store brand where I

 go. Is it worth it to you that the store has these

1 products available, including the store brand?

- 2 A. Actually, in my store, we often have Healthy Choice,
- 3 too. And, it is, I find it -- I find it good to have
- 4 the choices. I always find it helpful.
- 5 Q. But you would -- you would eliminate the store brand?
- 6 A. No. Often, the store brand is what I buy. I look at
- 7 all four options. I look at what's the cheapest,
- 8 what's on sale, and that's what I go with.
- 9 Q. And, the store, obviously, adds costs to each of these
- 10 products to cover their cost of electricity and labor
- and property taxes and depreciation and those type of
- fixed costs, they're added to every product, wouldn't
- 13 you think?
- 14 A. I would assume. I don't know the -- I don't know the
- 15 details.
- MR. EATON: Thank you. That's all I
- 17 have.
- 18 CHAIRMAN GETZ: Commissioner Below.
- 19 BY CMSR. BELOW:
- 20 Q. On Page 5 of your testimony, at Line -- I guess it
- 21 starts at Line 7, you have a sentence that reads "PSNH
- 22 was allowed to keep a portion of its generation
- resources to provide default service to its customers
- but it was very clear that any costs associated with

232 [WITNESS:

1 providing this service would be recovered through the 2 energy service portion of the rates, not a 3 non-bypassable component of rates." My question is, why do you say "it was very clear"? How do you know 4 5 that or what evidence is there that that's very clear? 6 Or, it says "it was very clear". Does it continue to

Hennequin]

In my -- in our position, it is still very clear. Α. mean, that was -- part of restructuring was to unbundle the rates and to that which is competitive to make it competitive. And, when PSNH was allowed to keep their generation, it was that it would be like another utility that perhaps sold off their generation, that it would be part of their cost to providing energy. so, it would be in the energy costs, that it wouldn't be in the non-bypassable or in the wires charge. wires charge was really meant for the transmission and distribution and any of the stranded costs or any of the what I call the kind of "societal benefit charges" that are also part of a wires charge.

> CMSR. BELOW: Okay. That's all.

CMSR. IGNATIUS: I have a couple of

questions.

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be clear?

24 BY CMSR. IGNATIUS:

[WITNESS: Hennequin]

Q. Along those lines, on Page 6, you, at the top of the page, said that your association "questions the legality of creating" the kind of mechanism that PSNH has proposed. Can you elaborate any more on that?

- A. Sure. What we were saying there is that we would -- we felt, before the Commission or before it would just create the bypassable [sic] charge, that that would be something that was unclear to us that that was something that the Commission would do or if that would require an act of the Legislature. And, so, we were just questioning that before, if that path were chosen, that those items, you know, that that would have to be thought through. So, we just weren't even sure if that's something that could be done that simply.
- Q. So, you're not concluding that it is illegal or legal, just that it's a question to look at?
- A. No. No. We just said that that would be something that we thought would have to be looked at.
- Q. And, on Page 4 of your testimony, at Lines 11 and 12, you make a reference to a "competitive procurement" -
 "alternative procurement strategies for PSNH should be implemented in order to better insulate ratepayers from PSNH's imprudent generation charges." What are specific generation charges that you find to be

1 imprudent? We weren't specifically saying that there were 2 Α. 3 imprudent charges, we said that "if there were". 4 perhaps a better way to have put it, instead of 5 "imprudent", would have been "excess energy charges and 6 costs". Perhaps that wasn't the best choice of 7 wording. 8 Thank you. Nothing CMSR. IGNATIUS: 9 else. 10 CHAIRMAN GETZ: Okay. Redirect 11 Ms. Smith? 12 MS. SMITH: I think that we're all done. 13 Thank you very much. 14 CHAIRMAN GETZ: The witness is excused. 15 Thank you. Okay. Is there anything to address before we 16 recess for the day, and we're anticipating resuming at 17 9:00 tomorrow morning? 18 (No verbal response) 19 CHAIRMAN GETZ: Okay. Hearing nothing, 20 then we're recessed until tomorrow morning. Thank you, 21 everyone. 22 (Whereupon the hearing was adjourned at 23 4:27 p.m. and the hearing to resume on 24 Dec. 1, 2010, commencing at 9:00 a.m.)